



PACIFIC
WHOLESALE DISTRIBUTORS

Custom Made Shutter Manual



eco 
SHUTTERS
DESIGNER

eco 
SHUTTERS
PLUS

eco 
SHUTTERS
NIGHT

LUVŔE

V3 - June 2026

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[Pacific Wholesale Distributors Australia Terms & Conditions](#)



Elevate Your Home with Designer Eco Shutters

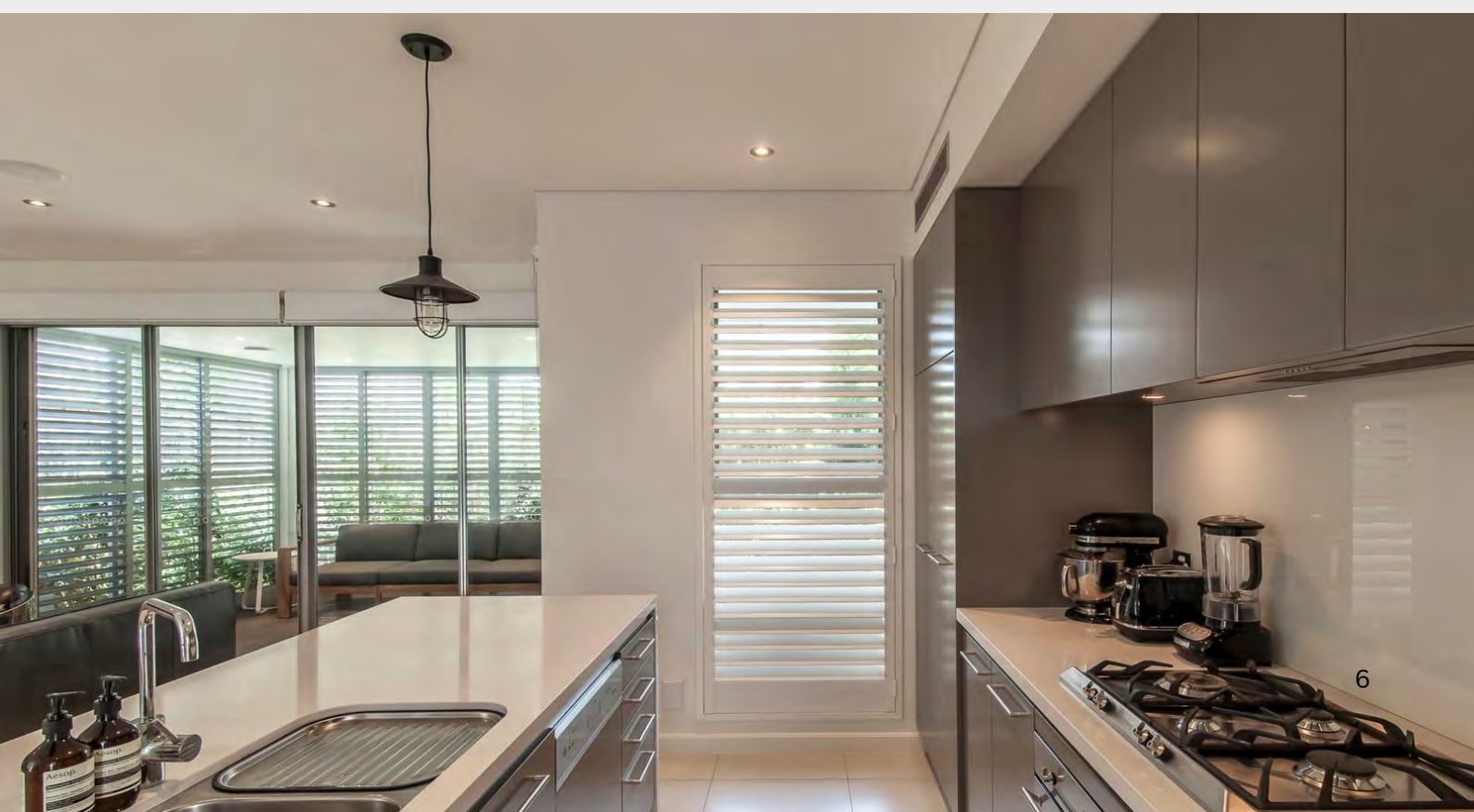
Introducing our Fauxwood **Designer Eco**, **Eco Plus**, **Eco Night** and **LUVRE** Shutters – the perfect combination of elegance, style, and energy efficiency. Not only do these shutters enhance your home's aesthetics, but they also help maintain a comfortable environment by keeping your space cooler in summer and warmer in winter.

Our shutters offer seamless control over light, air, privacy, and temperature, simply by tilting the blades. With a superior scratch-resistant finish and a range of modern colours, these shutters will complement any interior, while their durable, easy-care design ensures long-lasting beauty. Plus, they are VOC compliant, and the high tensile lead-free coatings ensure they won't crack or peel.



Key Features of Designer Eco, Eco Plus & Eco Night Shutters:

- **Durability & Design:** Made from a PVC extrusion with the look of real wood, Eco shutters are scratch-resistant, termite-proof and fire retardant.
- **Energy Efficiency:** Excellent insulation properties keep your home comfortable year-round.
- **Water & Weather Resistant:** Perfect for wet areas like kitchens and bathrooms.
- **Privacy & Light Control:** Adjust the blades to control light, heat, air, and privacy at your convenience.
- **Low Maintenance:** Easy to clean.
- **Wide Range of Customisation:** Available in a variety of colours and finishes, with many different mounting options and blade sizes to suit your needs.
- **Additional Features for Eco Plus & Eco Night Shutters:**
 - Eco Plus: Superior strength and stability, ideal for wider panels and advanced design details, including soft-curved top and bottom rails.
 - Eco Night: Unique room-darkening design with interlocking blades, reduced light leakage, and a hidden control system for a sleek finish.



Fauxwood Designer Eco

- Fully featured product with extensive design and colour options available
- Advanced water resistant PVC polymer plantation shutter.
- **20 year** product and paint finish warranty
- Two-coat water based high tensile **scratch resistant** VOC compliant coating
- Panels up to **900mm** wide



Fauxwood Designer Eco Plus

- Significantly superior dimensional strength gained via patented joinery, long term stability and joint rigidity allowing **wide panel** options.
- Advanced water resistant PVC polymer plantation shutter.
- **20 year** product and paint finish warranty.
- Two-coat water based high tensile **scratch resistant** VOC compliant coating.
- Panels up to **950mm** wide



Fauxwood Designer Eco Night

- Unique **interlocking** 92mm blade and rail design combined with **fluffy strip** as standard offering enhanced light shielding properties
- Advanced water resistant PVC polymer **Room Darkening** plantation shutter
- **20 year** product and paint finish warranty
- Two-coat water based high tensile **scratch resistant** VOC compliant coating
- Panels up to **650mm** wide



LUVŔE

- Thermé is our specialised thermal coating that reduces heat transfer, helping maintain a cooler, more comfortable interior environment.
- Temperature Shield
- Scratch Resistant Paint
- Soft Seal Technology
- Curved Blade
- **20 year** product and paint finish warranty

LUVŔE



ORDERING & MEASURING PROCESS

All orders MUST be submitted electronically in Excel with the latest version of Pacific Wholesale's Shutter Order Form.

References to the Shutter Order Form will be made throughout this manual.

If you do not have the latest version of the Shutter Order form, please download from our website:

<https://www.pacificwholesale.com.au/order-forms/>, email your Sales Coordinator or info@pacificwholesale.com.au and request a copy today.

Tips For Filling Out the Order Form

- Begin on the left-hand side of the order form and work your way across to the right.
- Many options will adjust automatically based on your previous selections.
- If a cell turns yellow, this indicates that additional information is needed or that there may be an issue with the order. Common causes include:
 - a) An incorrect number of panels has been entered for the given width – resulting in panels that are either too wide or too narrow. (Please Note: This is only a prompt; it won't prevent out-of-warranty sizes from being submitted.)
 - b) A Mid Rail is required.
 - c) T-Post quantity and positions are missing.
 - d) The layout code does not match the number of panels selected.
 - e) Missing information in the highlighted yellow cell.
- Every cell on the order form contains specification notes, options and advice.

Standard Special Comments

A list of standard special comments is available in the drop-down menu on the order form. These comments help ensure that the shutters are manufactured to suit the specific opening and meet the customer's individual requirements.

Please refer to the glossary on PAGE 24 for explanations of each standard comment.

MEASURING THE OPENING

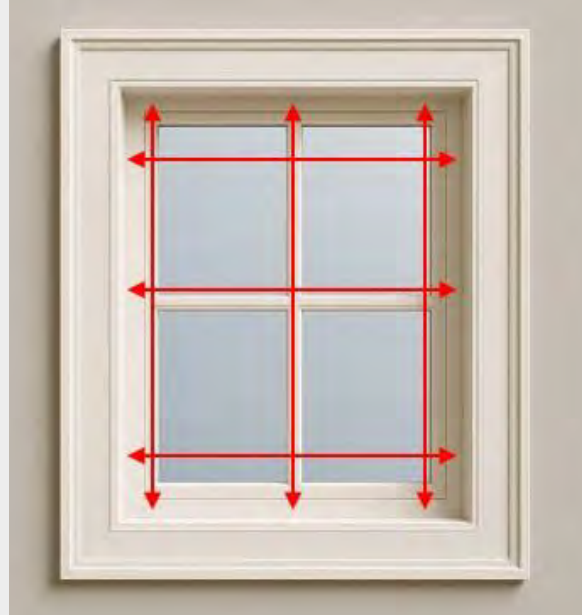
IN

Recess Fit (also known as Reveal Fit)

When measuring for a recess fit (inside the window reveal), take measurements in three places across both the width and the drop (height) of the window.

Use and record the smallest measurement in each direction, as this ensures the shutter fits within the narrowest point of the opening.

The factory will automatically apply a small deduction to each side to allow for proper clearance and fit of the frame.



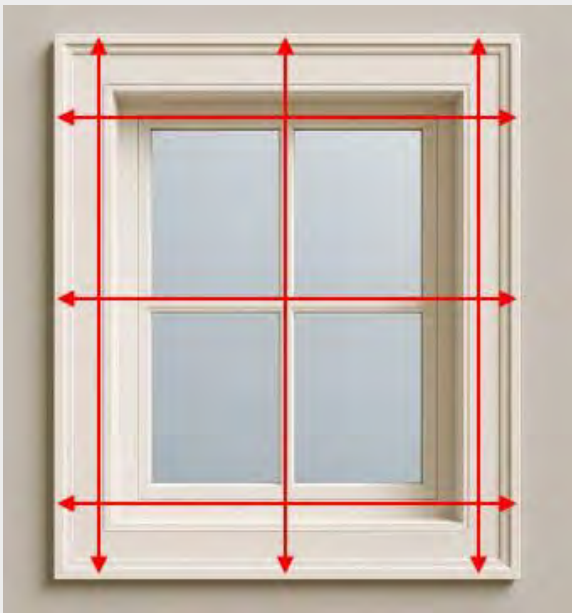
Please Note: All measurements must be provided in millimetres (mm).

OUT

Face Fit (also known as Outside Fit)

When measuring for a face (outside) fit, take measurements in three places across both the width and the drop (height) of the opening. Record the largest measurement in each direction. These measurements should reflect where the outer edges of the shutter frame will be installed. No deductions are made for face fit measurements.

If the opening has an architrave, measure from the outside edge of one architrave to the outside edge of the opposite architrave. If there is no architrave, calculate the outside frame measurement by adding the width of the shutter frame to the recess (reveal) measurement.



MEASURING THE OPENING

MS (Make Size)

Refers to the actual size of the panel(s) ordered.

A Make Size item **does not include frames**.

For Make Size orders, the total width provided is multiplied by the number of panels—unlike Inside (IN) or Outside (OUT) fit, where the panel quantity is divided into the overall width. If you require the whole shutter (framing included) but do not want factory deductions please select IN or OUT and in the general comments note “No further deductions to be taken”

*Please note: Make Size orders do not allow for any deductions related to frames or the installation opening/application. **Measurements must be exact.***



OPTIONS & SPECIFICATIONS



STILES

These make up the sides of every panel. They come as either a standard stile or a rabbet stile.

LOUVRE BLADES

The horizontal slats within the panel which are available in a variety of sizes.

MID RAIL

These provide structural support for the panel and are required for panels over 1500mm, or if a customer specifically requests one, or if required to cover a mullion to allow the blades depth to operate.

TOP & BOTTOM RAIL

These make up the top and bottom of every panel to provide strength through the panel. These differ in size depending on opening measurements, blade size and special comments.

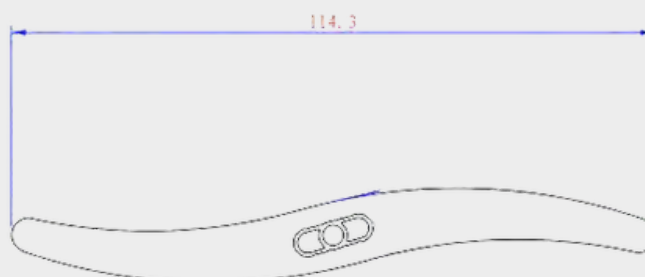
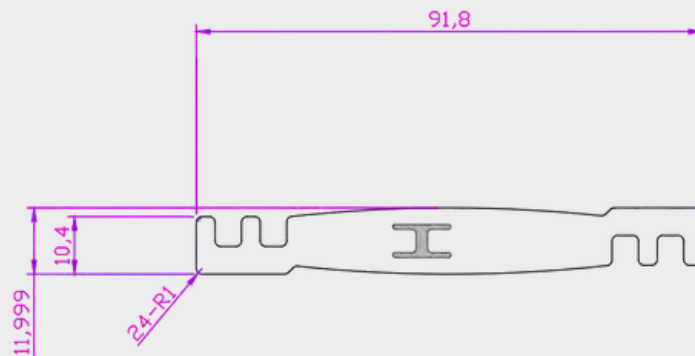
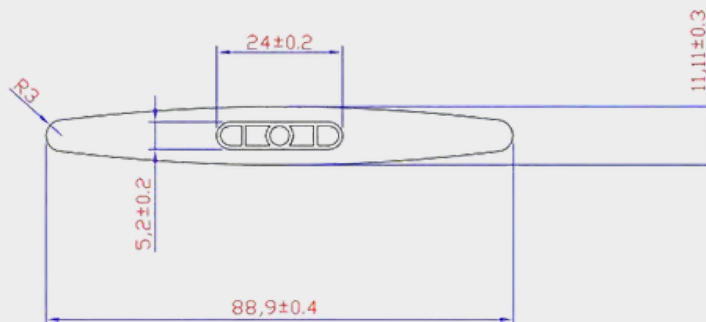
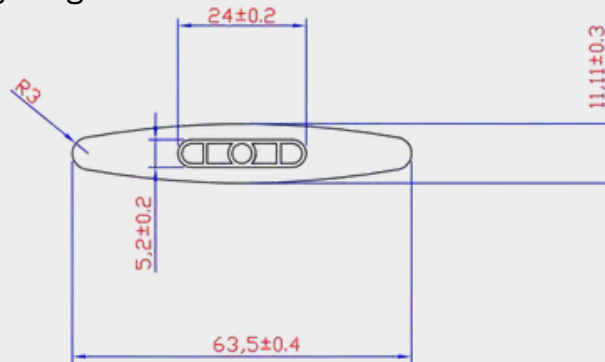
BLADE SIZES & OPTIONS

Fauxwood Designer Eco and Eco Plus shutters are available with 63mm or 89mm aluminium reinforced elliptical blades.

Eco Night incorporates a unique 92mm interlocking blade design.

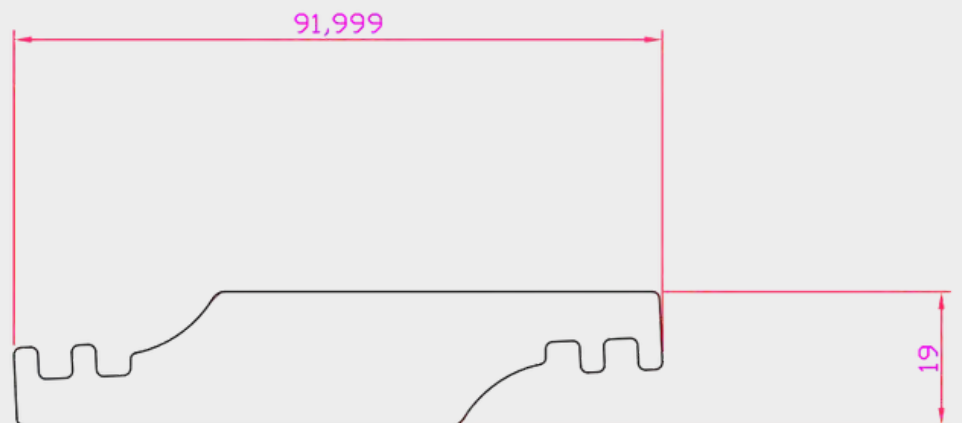
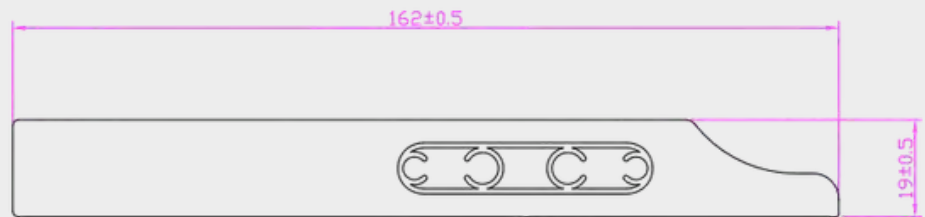
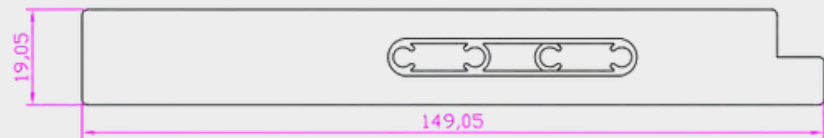
LUVRE utilises 89mm and 114mm specialised curved S blades

Please refer to the Shutter Range & Mounting Methods Reference Charts for Panel Dimensions including heights and widths.



TOP & BOTTOM RAIL SIZES

Please refer to the Shutter Range & Mounting Methods Reference Charts for Panel Dimensions including heights and widths.



TOP & BOTTOM RAIL INFORMATION

The height of the top and bottom rails will vary depending on the overall panel height and the number of blades required.

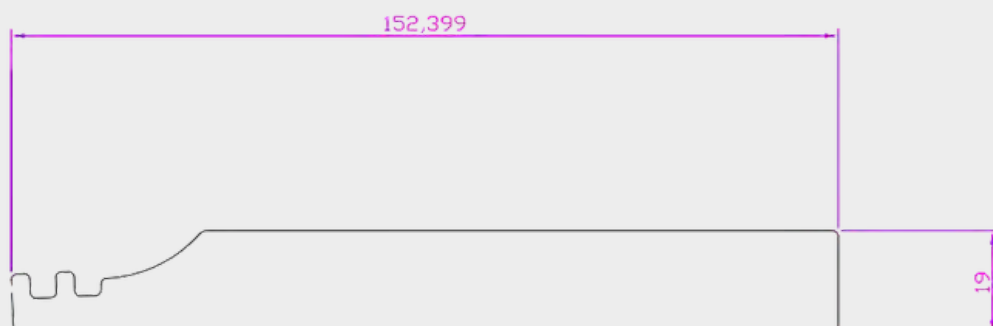
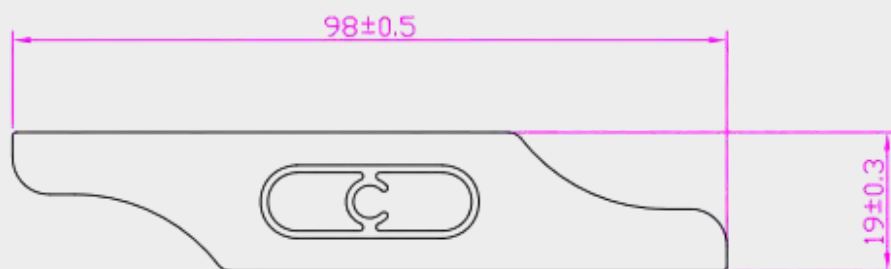
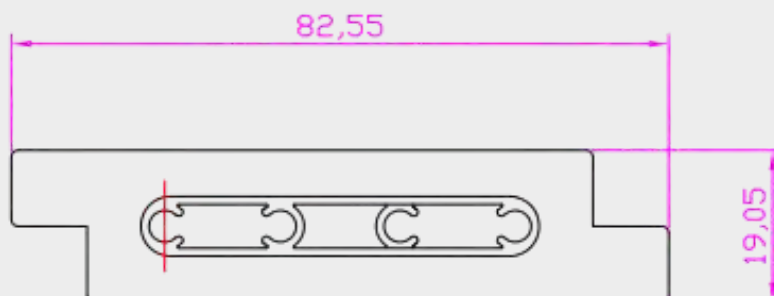
Customers can request the maximum number of blades by specifying this in the Special Comments section of the order. However, to ensure the strength and structural integrity of the panel, rail dimensions must remain within factory-approved specifications (see table below).

Please note that if rails are manufactured outside of these guidelines, the panel warranty will be void.

Top/Bottom Rail Specification			Mounting Method
Fauxwood Designer Eco Aluminum Inserted Top/Bottom Rail	Min. Size	Max. Size	
	86mm	147mm	Standard Hinged or Fixed Shutter
	120mm	147mm	Bi fold/Sliding
Fauxwood Designer Plus & LUVRE Patent Aluminum Inserted Top/Bottom Rail	Min. Size	Max. Size	
	95mm	160mm	Standard Hinged or Fixed Shutter
	120mm	160mm	Bi fold/Sliding
Fauxwood Designer Night Top/Bottom Rail	Min. Size	Max. Size	
	82mm	150mm	Standard Hinged or Fixed Shutter
<i>Above specifications are within warranty coverage</i>			

MID RAIL SIZES

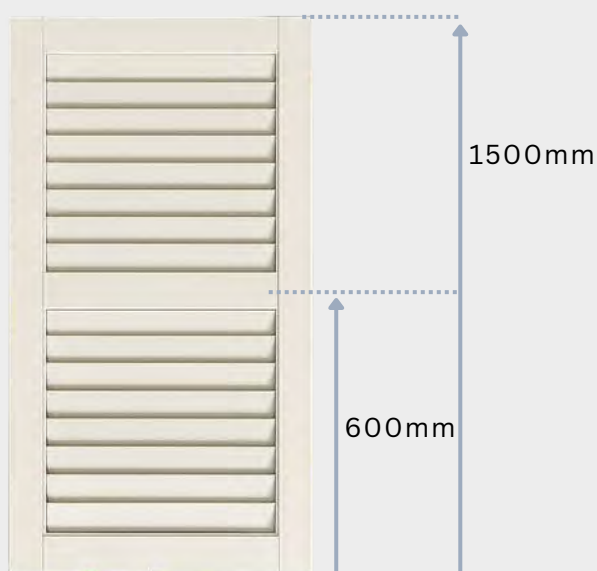
Please refer to the Shutter Range & Mounting Methods Reference Charts for Panel Dimensions including heights and widths.



MID RAIL INFORMATION

A Mid Rail is required for panels exceeding 1500mm in height. The following information must be taken into consideration when using a Mid Rail:

- When a Mid Rail is required, its position **must be measured** from the bottom of the opening to the **centre point** of where the Mid Rail is to be located.
- While every effort is made to place the Mid Rail in the exact position specified, slight variances may occur depending on the overall panel height.
- We recommend marking the Mid Rail position as **"Critical Mid Rail"** in the Special Comments section. If this is not specified, the factory reserves a **Mid Rail Adjustment Allowance (MAA) of $\pm 40\text{mm}$ up or down**.
- If the Mid Rail location is critical, you **must select "Critical Mid Rail"** in the Special Comments for each relevant line item on the order form.
- If some flexibility is allowed, please indicate this in the Special Comments. For example:
If the window mullion to be covered is 30mm deep, and the Mid Rail is 80mm deep, it can be positioned up or down by 25mm and still cover the mullion.
In this case, note: **"MR can move $\pm 25\text{mm}$."**
- This flexibility can assist in achieving a more balanced panel or aligning blade heights between adjacent panels.
- For shutters **over 2500mm** in height, **two Mid Rails are required**. However, **only one Mid Rail can be designated as Critical**. Please indicate this in the Special Comments for the applicable line item.
- The **second Mid Rail cannot be marked as Critical**, as its placement will depend on blade overlap and required spacing. Its height will vary based on the total panel height and number of full blades needed.



Example (see arrows):

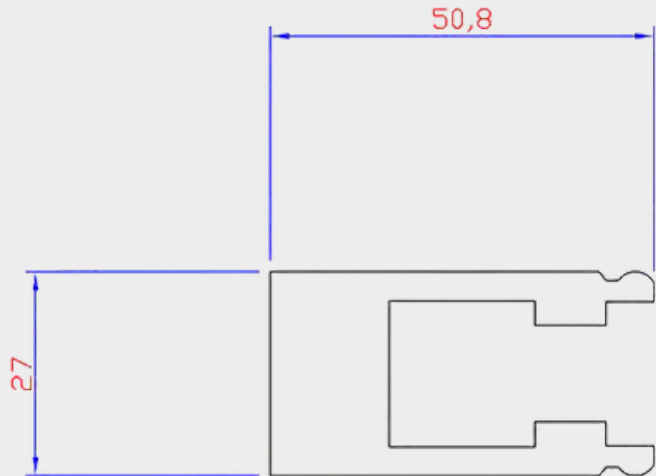
- Gross open height 1500mm
- Mid Rail @ 600mm (Bottom of opening to centre of mid rail)

STILE OPTIONS

Standard Stile

A standard shutter panel is made using aluminium core **50mm beaded stiles** by default.

Flat stiles (no bead) are available as an option on the Eco Designer order form.



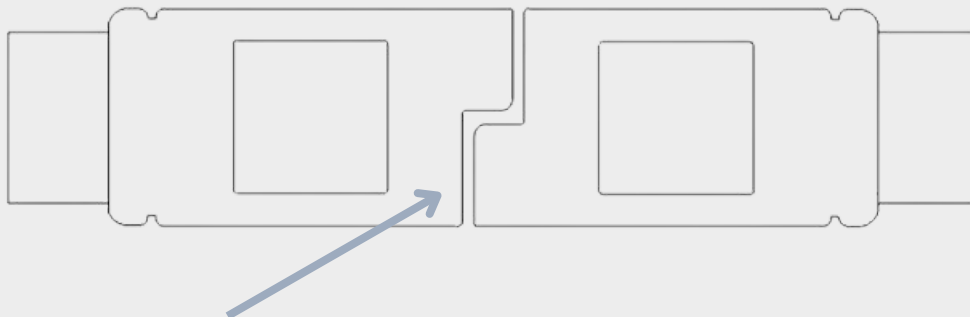
Rabbet Stile

Rabbet Stiles are used to provide light block in the centre where two panels meet.

By default, the right panel will open first.

Use Standard Special Comments or Special Comments to specify if the left panel needs to open first.

Rabbet stiles are also used by default in multiple fixed panel **U-Channel** mounting, and when panels are hinged to each other using **stepped hinges** for Bi Fold, Double Hinged and Sliding Combo Panels.



Rabbet Stiles



Stepped Hinge

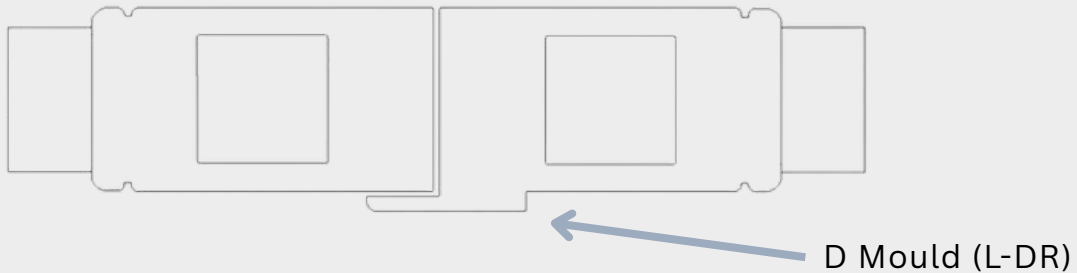
STILE OPTIONS

Astragal Stile (D Mould)

The Astragal Stile, also known as a **D Mould**, is an optional feature designed to minimise light gaps between two adjoining panels. It can be specially ordered to enhance light control and privacy where panels meet.

To ensure correct placement, please clearly specify the **D Mould location** in your **Layout Code**:

- Example 1: **L-DR** (D Mould on the left side of the **right** panel)
- Example 2: **LD-R** (D Mould on the right side of the **left** panel)

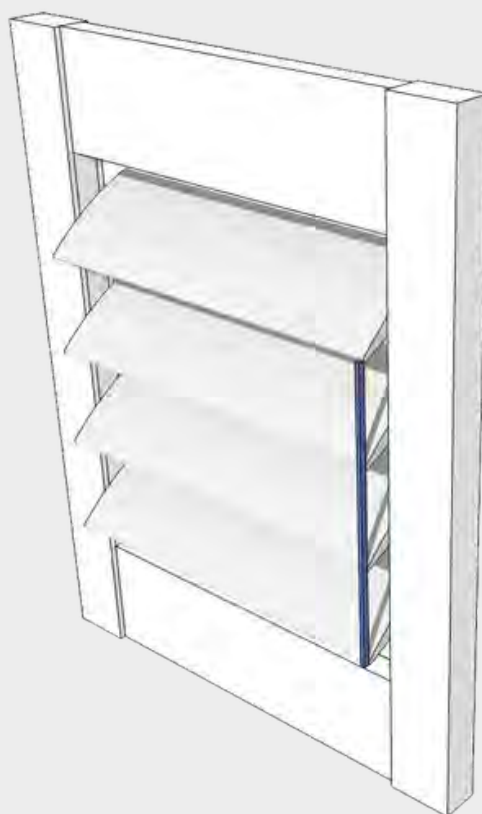


TILTROD OPTIONS

Hidden Tiltrod

Available for Designer Eco, Eco Plus, Eco Night and LUVRE ranges, the Hidden Tiltrod offers a clean, minimalist look by positioning the mechanism discreetly on the back of the panel.

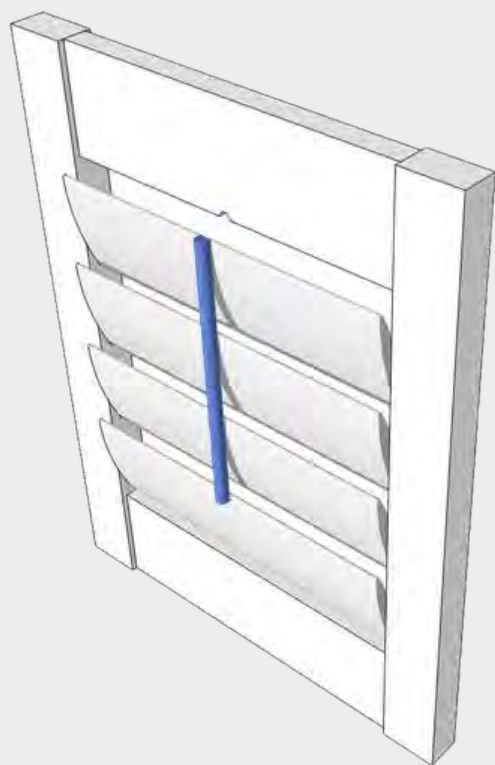
This sleek, powder coated and colour-coordinated **aluminium tiltrod** is recessed into the side of each louvre blade and placed on the hinged side, making it virtually invisible from the front. Built for durability, the tiltrod is constructed from high-quality aluminium, while the connecting screws are manufactured from 304-grade stainless steel to ensure long-lasting performance.



Centre Tiltrod

Available for Designer Eco and Eco Plus ranges, the Centre Tiltrod offers a classic, timeless look by placing the control rod on the front and centre of the panel.

The tiltrod is securely attached using interlocked staples and connects all louvre blades between the Top and Bottom Rail so they move in unison. For Bi Fold configurations with more than two panels, the tiltrod is positioned 8mm off-centre to ensure smooth folding and prevents contact between panels. An ideal choice for circle or arched shutters to allow control of all louvres.



Each Hidden Tiltrod control is split as follows:

63mm blades at 21 louvres (11 blades top and 10 blades bottom).

89mm blades at 17 louvres (9 blades on top and 8 blades on bottom).

114mm blades at 12 louvres (6 blades on top and 6 blades on bottom)

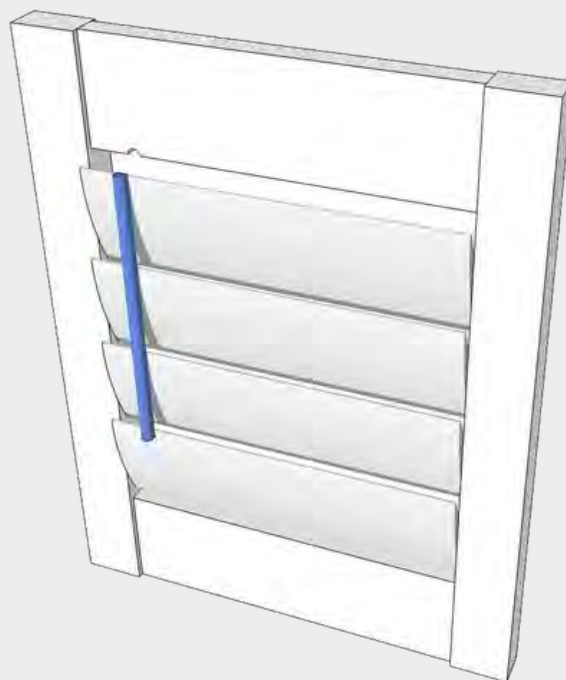
*If requested, **tilt rods can be split at specified locations** using the Special Comments section on the order form.*

TILTROD OPTIONS

Off Set Tiltrod

Available for Designer Eco and Eco Plus ranges, the Off Set Tiltrod functions the same as the Centre Tiltrod but is positioned closer to the hinged side on the front of the panel for a more discreet look.

By default, it is placed 30mm in from the edge of the louvre blades. For fixed panels, please specify which side the Off Set Tiltrod should be positioned on to ensure correct manufacturing.



Rack & Pinion (Concealed) Tiltrod

The Rack & Pinion Tilt system offers a premium, fully concealed tilting mechanism using an **internal gear system** for smooth, synchronized blade movement. Interlocking gear teeth translate motion from the pinion to the rack, allowing all louvre blades to rotate in unison with no visible tiltrod.

This advanced system is neatly enclosed within the panel stile for a sleek, uninterrupted finish. For correct operation, the mechanism is installed on the right side of left panels and the left side of right panels.

Blades can still be tensioned using standard tension screws and replaced with a repair pin as needed.

Please note: Rack & Pinion incurs a surcharge and is not available in Eco Night or LUVRE.

In Rack & Pinion systems, the tilt control is automatically split:

- After 16 louvres for 63mm blades
- After 10 louvres for 89mm blades

If there's an odd number of blades, the top section will have one extra. To request a custom split point, simply select from the drop-down options or write the desired height or number of blades in the Special Comments section on your order form.

SPECIAL COMMENTS GLOSSARY

Standard Special Comment	Definition
All Even Panels	Factory will manufacture all panels and T posts evenly without having to supply specific T post measurements.
Combo Panels	The factory will manufacture and supply 2 panels joined with a stepped hinge when ordering sliding shutters.
Critical Mid Rail	The factory will not make any adjustments to the midrail measurement without querying how the midrail location may effect warranty.
Customer Rework	When ordering replacement parts or whole line item at customer charge.
Do Not Split Tiltrod	The factory will not split the tiltrod without querying how this may effect function or warranty.
Horizontal T Post	When a horizontal T post is required or the measurement in the Mid Rail section is a Horizontal T post measurement (please ensure a measurement is supplied).
Horizontal T Post Filler Board Above	Panels above the Horizontal T Post are not required and the factory will manufacture filler board above only.
Horizontal T Post Filler Board Below	Panels below the Horizontal T Post are not required and the factory will manufacture filler board below only.
Left Panel Open First	The factory will manufacture the panels so the left panel opens first (right panel opens first as standard).

SPECIAL COMMENTS GLOSSARY

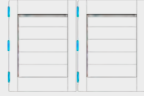
Standard Special Comment	Definition
Maximum Blades Possible	The factory will manufacture the maximum amount of blades possible in the panel. The factory may also send a table for confirmation advising they can manufacture an extra blade, however this will push the top/bottom rail outside of warranty. This comment is usually used with "Smallest Possible Top & Bottom Rails".
Mid Rail May Be Up To 40mm Higher/Lower, Unless "Critical Mid Rail"	The factory may adjust the midrail up to 40mm higher or lower to suit the blade quantity and top and bottom rails. This is standard if "Critical Mid Rail" is not selected.
Motorised No Remote	Shutter motors will be supplied without a remote.
Motorised With Remote	Shutter motors will be supplied with x 1 remote.
Panels Fixed With Light Stop Beading	The factory will manufacture fixed panels and supply light stops for the back of the shutter only. These panels are removeable.
Panels Fixed With Light Stop Beading, Front & Back	The factory will manufacture fixed panels and supply light stops for both the back and the front of the shutters. These panels will not be removeable.
Panels Fixed With Magnets & Catches	The factory will manufacture fixed shutters with selected framing and no hinges to be secured to the opening with magnets and catches only.

SPECIAL COMMENTS GLOSSARY

Standard Special Comment	Definition
Side By Side	The factory will match marked side by side line items appearance. This includes midrails, blade quantity and top and bottom rails. If the GOH is different than the shutter it is next to, please advise if the shutter should match up from the top or bottom of the opening.
Smallest Possible Top & Bottom Rails	The factory will manufacture the smallest possible top and bottom rails. The factory may also send a table for confirmation advising they can manufacture smaller rails, however this will be outside of warranty. This comment is usually used with "Maximum Blades Possible".
Split Tiltrod In Half	The factory will split the tiltrod in half.
Split Tiltrod In Half Above Mid Rail	The factory will split the tiltrod in half above the mid rail.
Split Tiltrod In Half Below Mid Rail	The factory will split the tiltrod in half below the mid rail.
Warranty Remake	The line item or specific parts of the line item will be reviewed for a warranty claim and then manufactured with no charge to the customer. Original order number, description of what is required as well as images are a requirement and if not supplied all parts will be processed at customer charge.
White Magnet Catches	The factory will supply white catches. The standard supply is stainless steel.

ECO SHUTTER RANGE QUICK REFERENCE GUIDE



OVERVIEW:		AIR	DESIGNER	PLUS	NIGHT	LUVRE	TIMBER
MATERIAL		Hollow core water resistant PVC polymer	Advanced water resistant PVC polymer	Advanced water resistant PVC polymer	Advanced water resistant PVC polymer	Advanced water resistant PVC polymer	Sustainably sourced Paulownia timber
LEAD TIME		4 - 6 weeks	4 - 6 weeks	4 - 6 weeks	4 - 6 weeks	4 - 6 weeks	5 - 7 weeks
WARRANTY		2 Year product and paint finish ¹	20 Year product and paint finish ¹	20 Year product and paint finish ¹	20 Year product and paint finish ¹	20 Year product and paint finish ¹	2 Years product and paint finish ¹
PAINT		2 coat water based VOC compliant coating	2 coat water based high tensile scratch resistant VOC compliant coating	2 coat water based high tensile scratch resistant VOC compliant coating	2 coat water based high tensile scratch resistant VOC compliant coating	2 coat water based high tensile scratch resistant LUVRE™ Thermé thermal VOC compliant coating	2 coat water based high tensile VOC compliant coating
STAIN		NA	NA	NA	NA	NA	Hand stained and lacquered finish ²
COLOURS		2 x standard whites	5 x Standard Colours 8 x Specialty Colours ² Custom Colours available ²	5 x Standard Colours 8 x Specialty Colours ² Custom Colours available ²	5 x Standard Colours 8 x Specialty Colours ² Custom Colours available ²	2 x standard whites	21 x Standard Colours 5 x Stained Colours ² Custom Colours available ²
OPTIONS:							
BLADES		89mm elliptical (dual closure)	63mm elliptical 89mm elliptical	63mm elliptical 89mm elliptical	92mm room darkening interlocking flat blade	89mm S Blade 114mm S Blade	63mm elliptical 89mm elliptical 114mm elliptical
TILT ROD		Hidden	Hidden Rack & Pinion ² Centre Off-set	Hidden Rack & Pinion ² Centre Off-set	Hidden	Hidden	Hidden Rack & Pinion ² Centre Off-set
STILES + T-POST		50mm Beaded only D-Mould on LR pairs only T Post Beaded only	50mm Beaded or Flat D-Mould, Square or Rabbet stiles T Post Beaded or Flat	50mm Beaded or Flat D-Mould, Square or Rabbet stiles T Post Beaded or Flat	50mm Beaded or Flat D-Mould, Square or Rabbet stiles T Post Beaded or Flat	50mm Beaded or Flat D-Mould, Square or Rabbet stiles T Post Beaded or Flat	50mm Beaded or Flat 60mm Beaded or Flat D-Mould, Square or Rabbet stiles T Post Beaded or Flat
FLUFFY STRIP		NA	Optional (surcharge)	Optional (included in m² rate)	Included as standard	Optional (included in m² rate)	NA
SPECIFICATIONS:							
HINGED PANEL (width)		900mm maximum 180mm minimum	900mm maximum 180mm minimum	950mm maximum 180mm minimum	650mm maximum 180mm minimum	950mm maximum 180mm minimum	950mm maximum 250mm minimum
DOUBLE HINGED (width)		NA	900mm total width over 2 x panels maximum (450mm + 450mm)	900mm total width over 2 x panels maximum (450mm + 450mm)	NA	900mm total width over 2 x panels maximum (450mm + 450mm)	1200mm total width over 2 x panels maximum (600mm + 600mm)
FIXED REMOVABLE PANELS (width)		NA	900mm maximum 180mm minimum	950mm maximum 180mm minimum	650mm maximum 180mm minimum	950mm maximum 180mm minimum	950mm maximum 250mm minimum
BI-FOLD WITH TRACK (panel width)		NA	650mm maximum 180mm minimum	650mm maximum 180mm minimum	NA	650mm maximum 180mm minimum	700mm maximum 250mm minimum
SLIDING PANELS (panel width)		NA	900mm maximum 180mm minimum	950mm maximum 180mm minimum	NA	950mm maximum 180mm minimum	950mm maximum 250mm minimum

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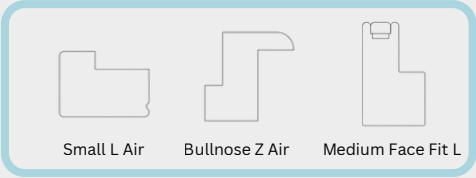
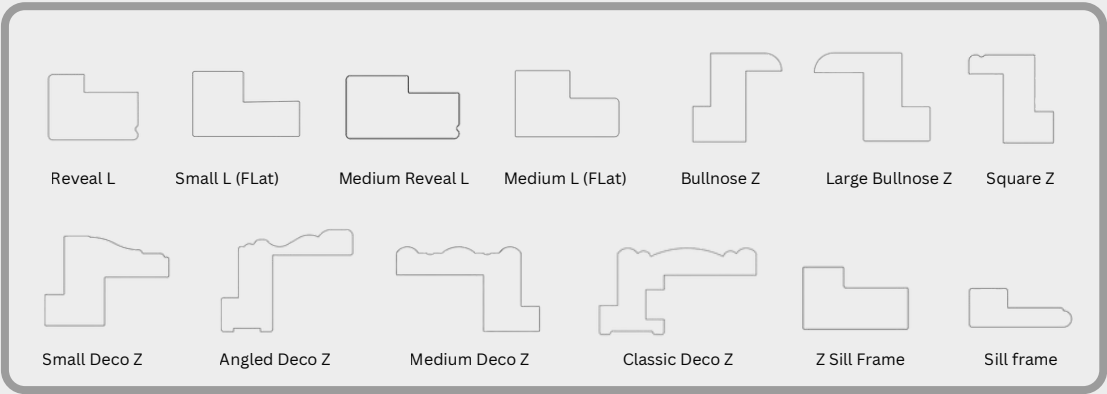


OVERVIEW:		AIR	DESIGNER	PLUS	NIGHT	LUVRE	TIMBER
COMBO PANELS (width per pair)		NA	1300mm maximum	1300mm maximum	NA	1300mm maximum	1500mm maximum
MID-RAIL REQUIRED		Over 1500mm panel height	Over 1500mm panel height	Over 1500mm panel height	Over 1500mm panel height	Over 1500mm panel height	Over 1800mm panel height
2nd MID-RAIL REQUIRED		Over 2500mm panel height ³	Over 2500mm panel height ³	Over 2500mm panel height ³	Over 2500mm panel height ³	Over 2500mm panel height ³	Over 2500mm panel height ³
PANEL HEIGHT		2600mm maximum 260mm minimum	2600mm maximum 350mm minimum	2600mm maximum 350mm minimum	2600mm maximum 350mm minimum	2600mm maximum 350mm minimum	3000mm maximum 350mm minimum
BAY & CORNER POSTS		NA	Available ²	Available ²	NA	Available ²	Available ²
SHAPES		NA	Available ²	Available ²	NA	Available ²	Available ²

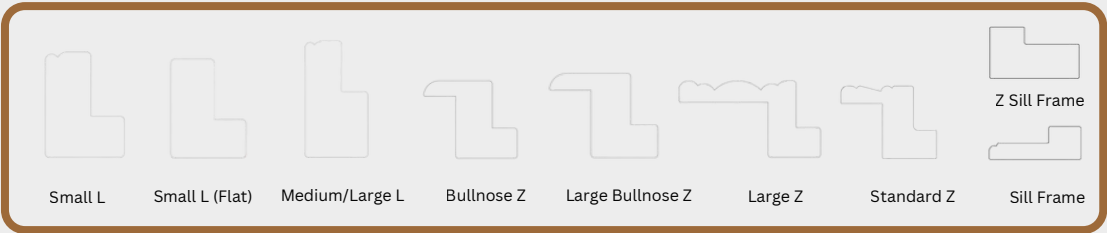
FRAMES:



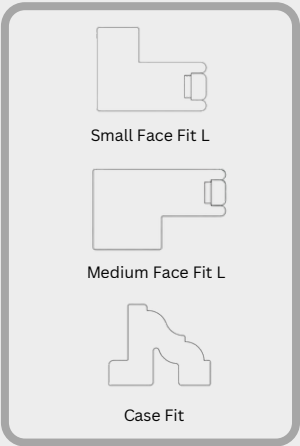
INSIDE MOUNT



FURTHER MOUNTING OPTIONS



OUTSIDE MOUNT



For full specifications please refer to our Product Manuals
¹ Shutter hardware warranty 2 years. Refer to full PWD product warranty documents
² Surcharge applies, please refer to pricing sheets
³ Only one mid rail can be critical

MOUNTING METHODS

A) Hinged Panels

Available for: Designer Eco / Eco Plus / Eco Night / LUVRE

Hinged Panels are the most popular and versatile option for window shutters. They are typically mounted using frames and non-mortise hinges that connect the panels to the frame.

If a frameless look is preferred, Hanging Strips can be used in combination with L-shaped hinges.

B) Double Hinged Panels

Available for: Designer Eco / Eco Plus / LUVRE

A Double Hinged Panel involves two panels hinged together without the need for any tracking.

NOTE: maximum width per pair of panels is 900mm total (450mm + 450mm).

This configuration is ideal in situations where a wider single panel cannot open fully due to obstructions like a tap or kitchen fixture. **Double hinged panels above 1500mm height are not advised due to excessive weight on the hinges.**

C) Fixed Removable Panels

Available for: Designer Eco / Eco Plus / Eco Night / LUVRE

We offer three Fixed mounting options (U Channel, magnet & catches or fixed with Light Stop Beading), where panels are secured in place without hinges. These allow the blades to open and close, but the panels themselves remain fixed.

Some fixed panels are removable while others are permanently installed, depending on the application.

D) Pivot Hinged Panels

Available for Designer Eco / Eco Plus / Eco Night / LUVRE

Pivot Hinges offer a clean and practical solution when no frame is required. Installed at the top and bottom of the panels, they allow for smooth operation while maintaining a minimalist look.

Pivot Hinges are available in White and Stainless Steel finishes to suit a range of interior styles.

MOUNTING METHODS

E) Bi Fold Panels

Available for: Designer Eco / Eco Plus / LUVRE

Bi Fold Panels are perfect for use as room dividers or for covering sliding doors.

They fold neatly to the side, providing uninterrupted access and a clear view when open.

F) Sliding Panels

Available for: Designer Eco / Eco Plus / LUVRE

Sliding Panels are a flexible solution, most commonly used for sliding doors but suitable for a variety of applications.

Two sliding systems are available:

- Top Hung Sliding System
- Bottom Wheel Sliding System



A) HINGED PANELS

Due to their solid and sturdy construction, Fauxwood Designer and LUVRE Shutters are significantly heavier than other window coverings. When combined with Hinged or Bi fold installation methods, this added weight can cause slight sagging or dropping of the panels when opened. This is a common and expected characteristic of these systems.

Larger or wider panels may require lifting in and out of their frames during operation. Since shutter panels are designed to sit securely within a frame, we recommend keeping panel widths below the maximum allowed to reduce the strain on hinges and ensure long-term performance.

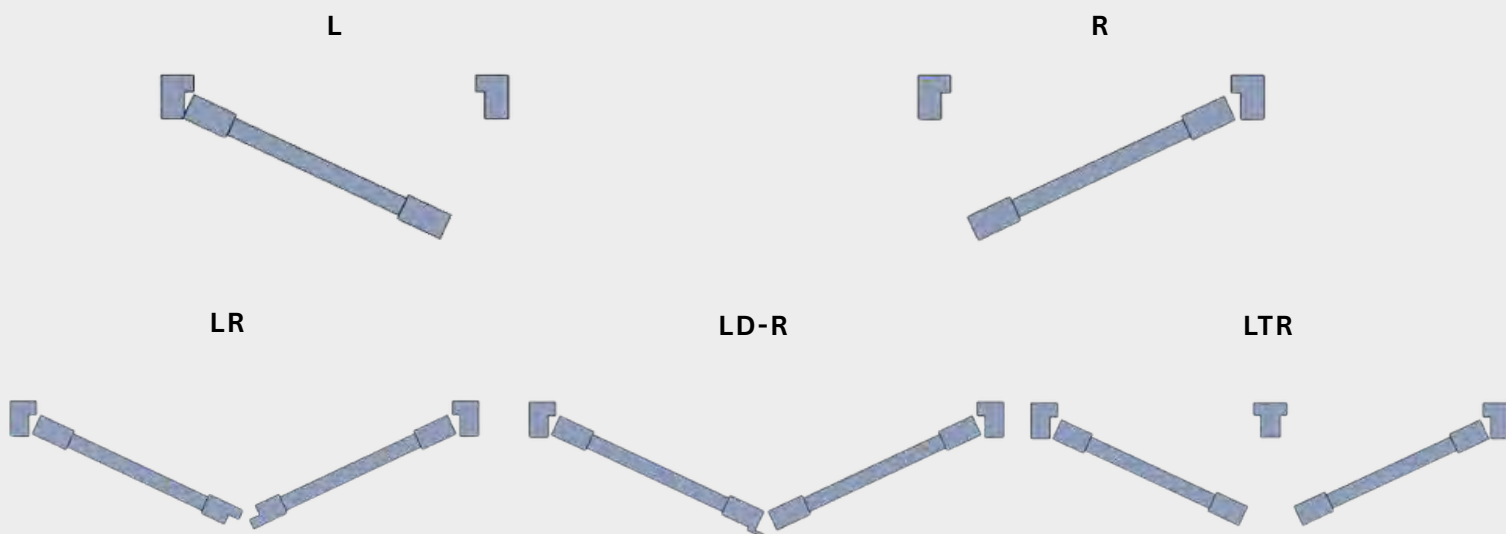
Please refer to the Shutter Range & Mounting Methods Reference Charts for Hinged Panels minimum and maximum dimensions.

Layout Codes for Hinged Panels:

When configuring the “Layout Code” for Hinged Panels, the following letters apply:

- ‘L’ - Left Hand Side Hinge
- ‘R’ - Right Hand Side Hinge
- ‘T’ - T Post (for hinging panels off)
- ‘D’ - D Mould
- ‘B’ - Bay Post (135° post used for Bay windows)
- ‘C’ - Corner Post (90° post used for Corner and Box Windows)

*Please Note: When ordering, the **Panel Quantity must match the Layout Code.***



FRAMING FOR HINGED PANELS

A Range of Framing Options to Suit Every Space and Style

Every window is different — and so are your preferences. That's why our Fauxwood Designer Shutters are available with a variety of framing options, designed to suit different window types, installation methods, and customer needs.

Whether you're working with deep reveals, minimal space, or simply prefer a clean, frameless look, we have a solution that will fit both your measurements and your style. Our range of framing options will allow you to choose the best frame to ensure a perfect fit, optimal function, and a beautiful finish every time.

Available frame types include:

- **Inside mount:** L Frames, Z Frames, and Hanging Strips (for a 'no-frame' look)
- **Outside mount:** L Frames with optional cover strips for a tidy, seamless finish



FRAMING FOR HINGED PANELS

Inside Mount (Reveal Fit)

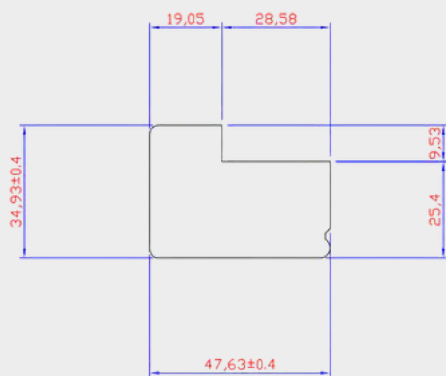
Frames are highly recommended for reveal fit installations. They allow the shutter panels to be hung squarely, even when the window opening itself may not be perfectly square. Any uneven gaps between the frame and the reveal can be filled using matching No More Gaps, creating the appearance of a true, square window frame. It's essential to ensure the frame is properly packed and level during installation.

Frames are supplied with Herman (also known as Hoffman) Joiners – butterfly-shaped connectors designed to temporarily hold the mitred corners together. These joiners are not structural. For a secure, long-lasting installation, all mitred corners must be fixed with diagonal screws by the installer before the frame is lifted into position.

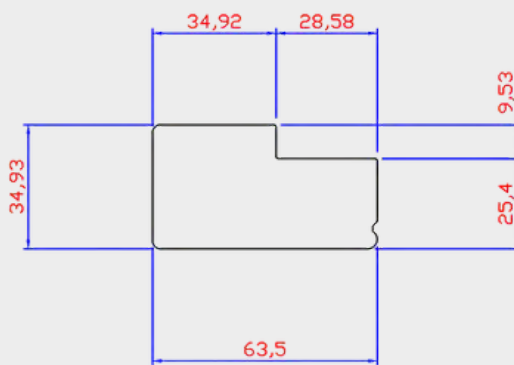
L Frames (Reveal or Inside Fit)

L Frames are commonly used for inside mount (reveal fit) installations and are ideal for windows with deep or consistent reveals. The frame is fixed inside the opening, creating a square and stable structure for mounting the shutter panels. This is particularly useful in openings that are slightly out of square, as the frame provides a level base for the panels to operate smoothly.

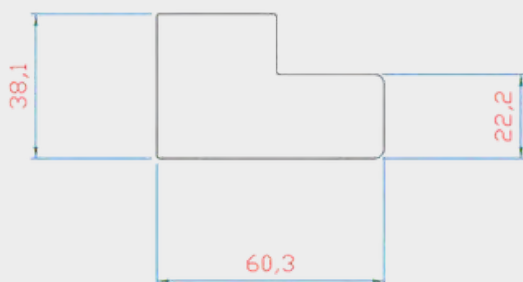
L Frames are also helpful in clearing any obstructions within the reveal, such as window handles or mullions, allowing full blade rotation. This frame type delivers a clean, modern look with minimal projection, making it a versatile option for a wide range of window styles and applications



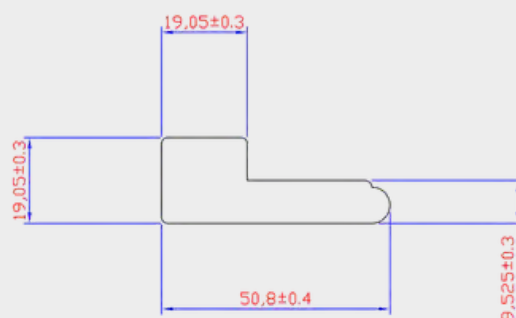
Reveal L Frame



Medium Reveal L Frame



Medium L Frame (Flat)

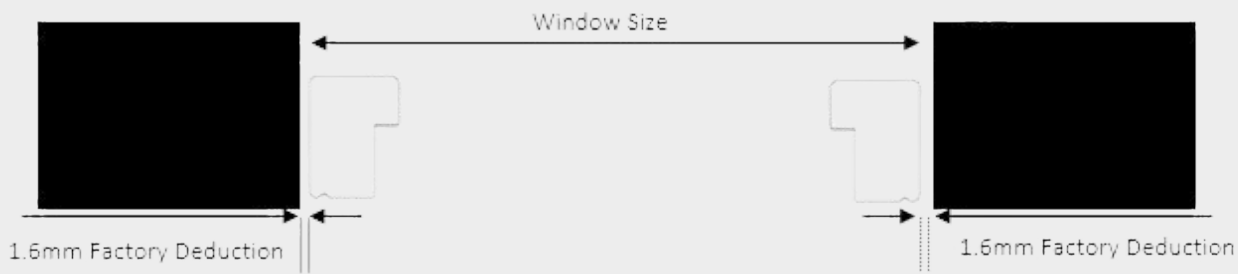


Sill Frame

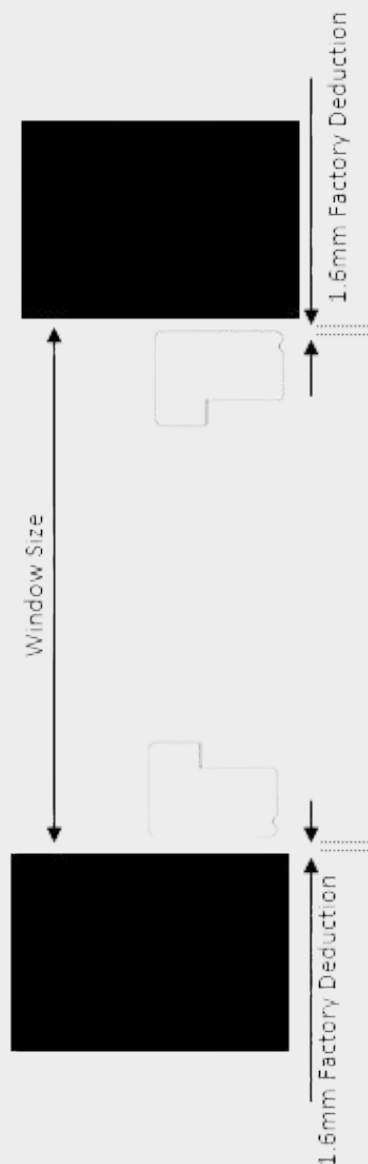
FRAMING FOR HINGED PANELS

Standard factory deductions for **inside mount** framed shutters are 3.2mm off the width dimension provided and 3.2mm off the height dimension provided.

Reveal Fit L Frame Inside Mount (Top View)



Reveal Fit L Frame Inside Mount (Side View)

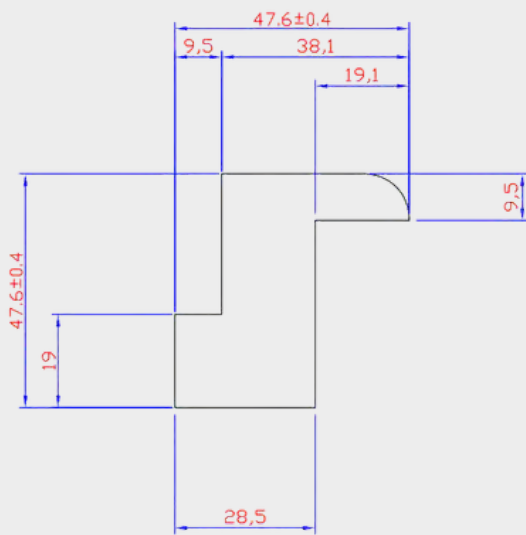


FRAMING FOR HINGED PANELS

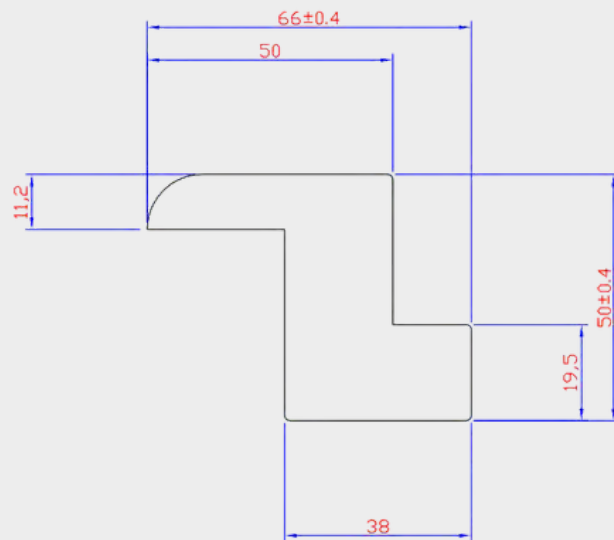
Z Frames (Reveal or Inside Fit)

Z Frames are a popular choice for installations both with and without existing architraves. Designed to wrap around the edge of the reveal, they are ideal for disguising out-of-square window openings and delivering a clean, symmetrical finish.

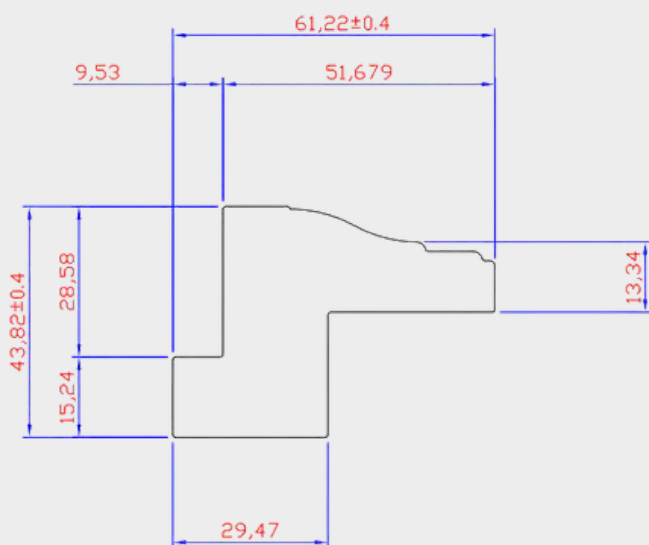
When the Z Frame cannot wrap fully around part of the opening – for example, when the bottom sits on a kitchen benchtop, the top reaches a bulkhead ceiling, or one side is tight against a perpendicular wall – a **Z Sill Frame** can be used in combination. This allows flexibility while maintaining a consistent appearance and structural support across the installation.



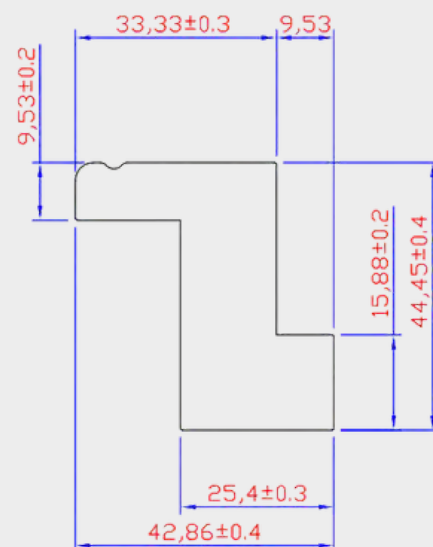
Bullnose Z Frame



Large Bullnose Z Frame

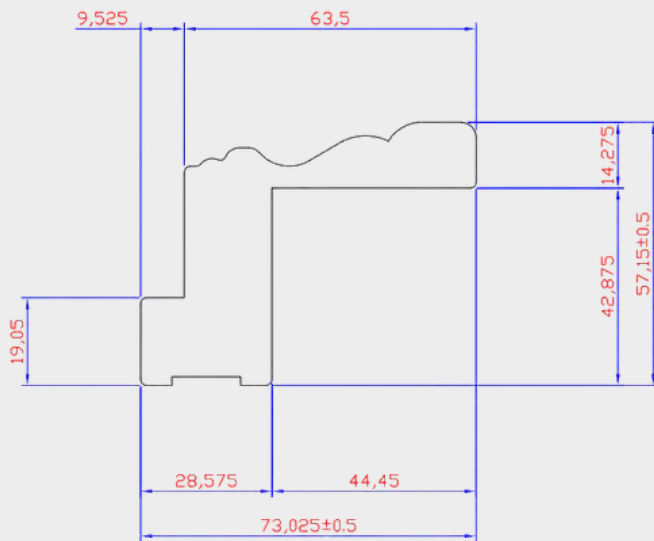


Small Deco Z Frame

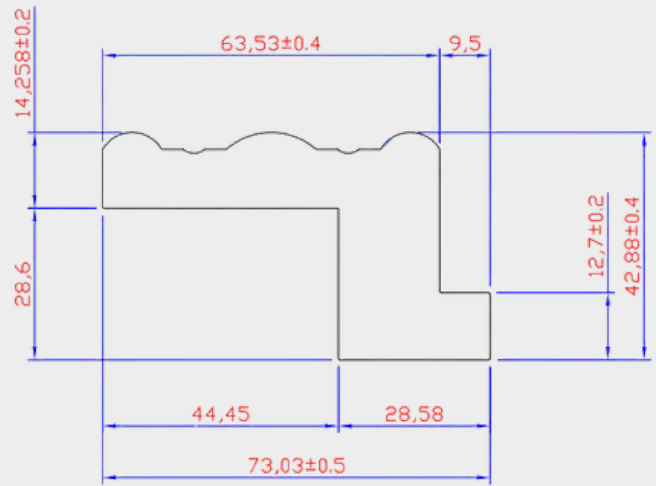


Square Z Frame

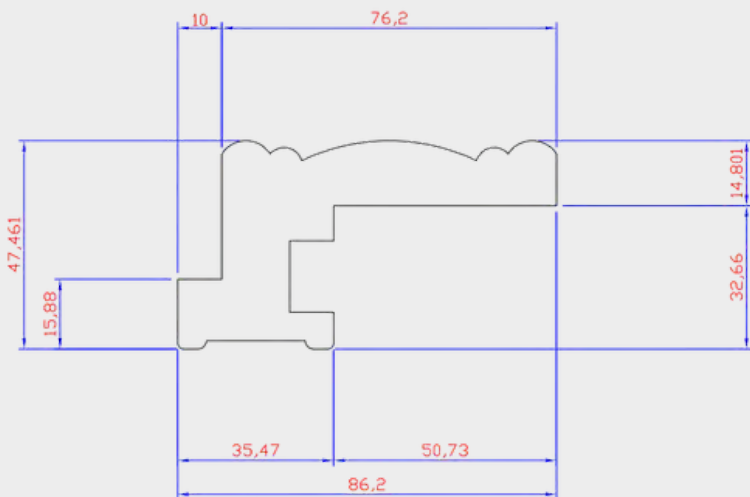
FRAMING FOR HINGED PANELS



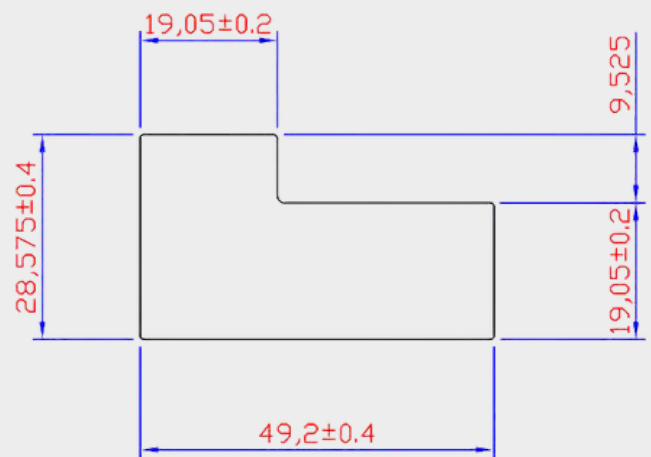
Angled Deco Z Frame



Medium Deco Z Frame



Classic Deco Z Frame

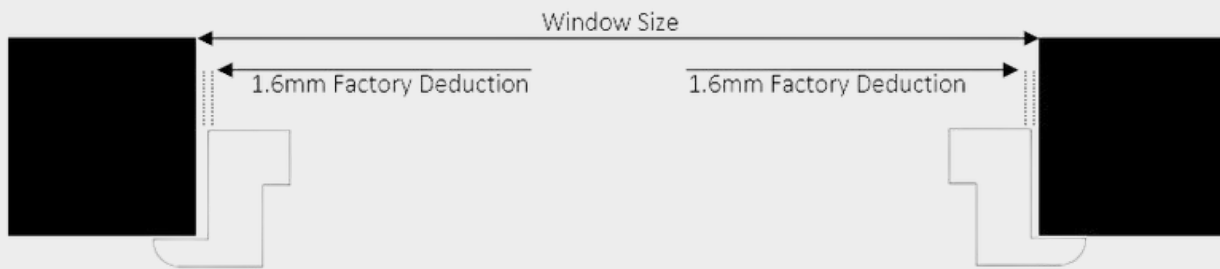


Z Sill Frame

FRAMING FOR HINGED PANELS

Standard factory deductions for **Inside Mount** framed shutters are 3.2mm off the width dimension provided and 3.2mm off the height dimension provided.

Z Frame (Top View)



Z Frame (Side View)

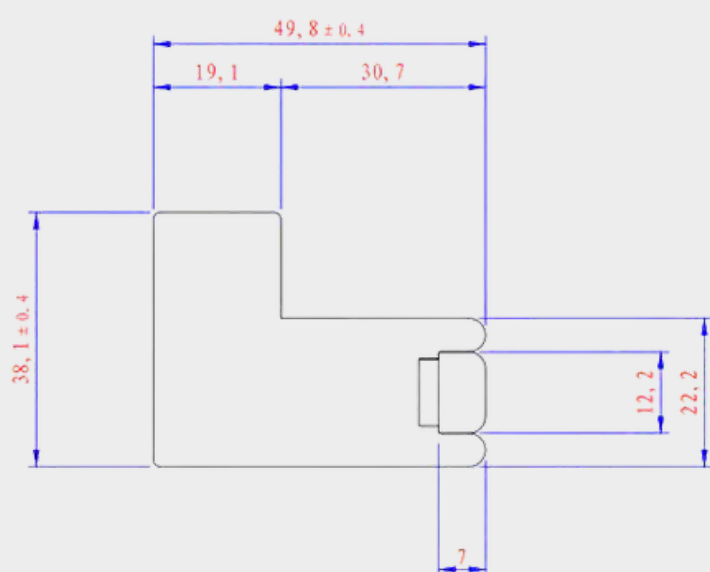


FRAMING FOR HINGED PANELS

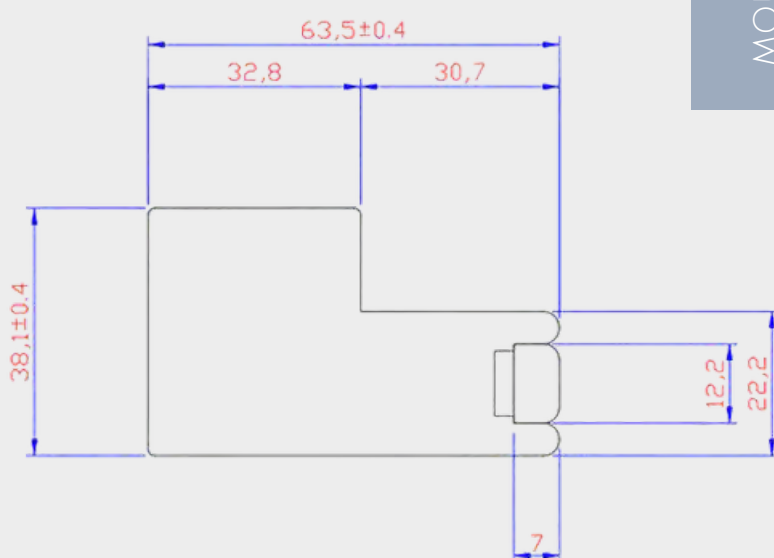
Outside Mount (Face Fit)

Frames are essential for most outside (face) mount applications, providing a stable and secure structure to hang shutter panels squarely. They also ensure the blades can rotate freely without obstruction from nearby elements like window handles or trims.

Our Face Fit L Frames feature a handy Cover Strip that hides mounting holes and screw heads, resulting in a clean, seamless finish.



Small Face Fit L Frame



Medium Face Fit L Frame

FRAMING FOR HINGED PANELS

Measurements for **Outside Mount** Face Fit frames are from 'outside of frame' to 'outside of frame' for both the width and the height. **No deductions will be taken** from the measurements provided.

Face Fit L Frame Outside Mount (Top View)



Face Fit L Frame Outside Mount (Side View)



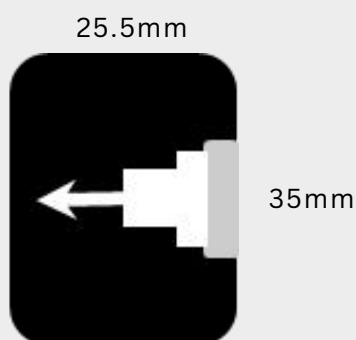
FRAMING FOR HINGED PANELS

Hanging Strip

The Hanging Strip is an ideal solution for inside mount installations where a clean, frameless look is preferred. This option allows the shutter panels to be installed without a visible frame, creating a streamlined and minimalist appearance.

It's a quick and straightforward installation method that also provides flexibility for adjustments – particularly useful in reveals that are not perfectly square.

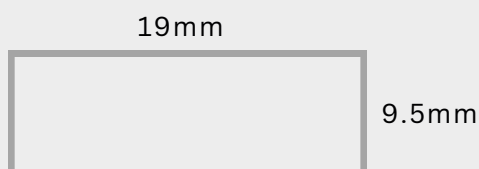
Hanging Strips are provided for the LEFT and RIGHT sides of the opening, 19mm x 9.5mm Light Stop will be provided for TOP and BOTTOM if selected on the order form, to provide light block and mounting points for magnet catches. T Posts can be incorporated in Hanging Strip mounting.



Hang Strip



L Drop In Hinge

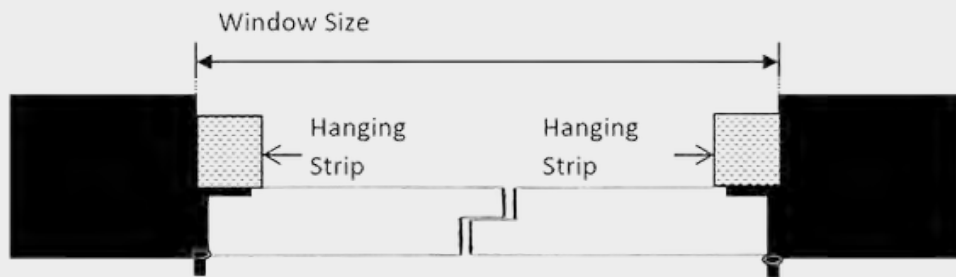


Light Stop

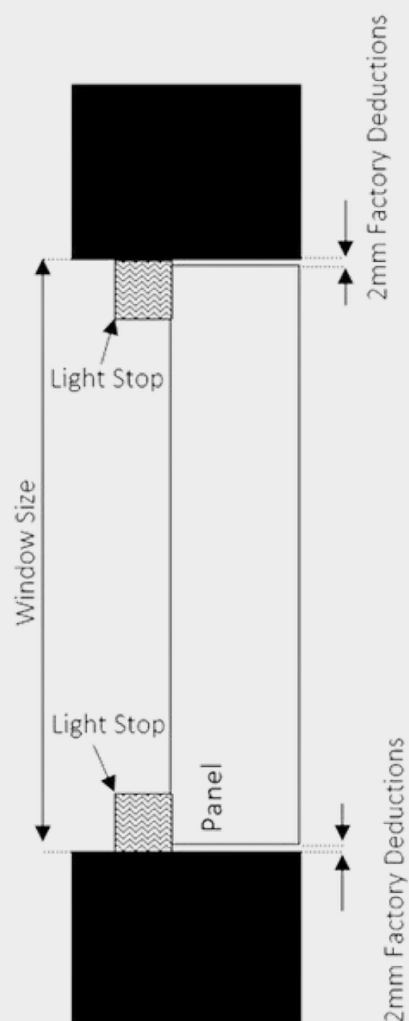


FRAMING FOR HINGED PANELS

Hanging Strip Inside Mount (Top View)



Hanging Strip Inside Mount (Side View)



EXTRA FRAMING FOR HINGED PANELS

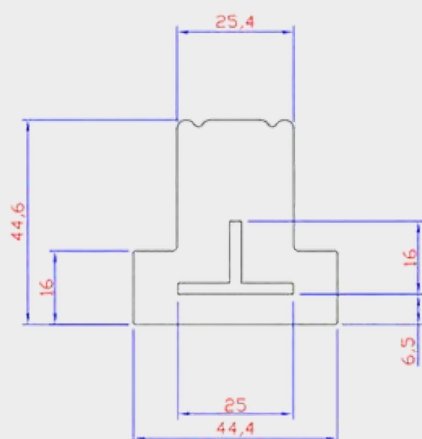
T Posts

Vertical T posts provide additional framing to hinge panels within the window opening. They are typically required when an opening has more than two panels. To indicate a T post in the layout code, use the letter "T."

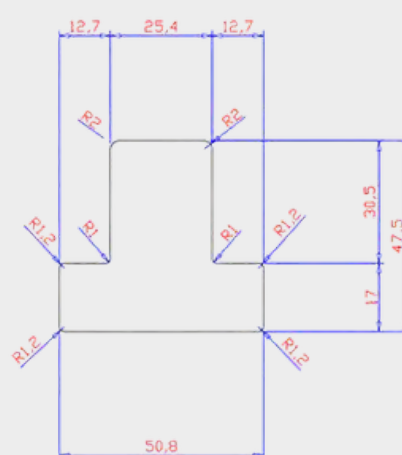
For example, the code LRTLRLR represents four panels: a left and right hinged pair on either side of a single T post.

T posts are available with or without beading, with the default being a beaded T post.

T Post position measurements can be given for exact positioning in the opening (see note below), or denoted as C for 'centre position' on the order form, or in conjunction with the layout code and using All Even Panels in Standard Special Comments.



T Post (Default Beaded)



T Post (Flat)



Please Note: All T Post measurements are always taken from the far-left side of the opening.

For example, T Post 1 @ 600mm and T Post 2 @ 1800mm.

Layout Code	T Post Quantity	1st T Post	2nd T Post
LRTLRLR	2	600	1800

EXTRA FRAMING FOR HINGED PANELS

Horizontal T Posts are a practical and flexible solution for dividing panels within a window—allowing the top and bottom sections to open independently, similar to a “barn door” style. This configuration is particularly useful for navigating around obstacles such as lounges, baths, or taps, where full-height panel movement may be restricted.

To ensure stability, a Vertical T Post is recommended when panels are installed below a Horizontal T Post.

Alternatively, a Filler Board can be used either above or below the Horizontal T Post in place of panels. Attached with discreet magnets, these boards are easily removable for cleaning and are ideal for providing clearance over taps, bath edges, or bulkheads, while maintaining a seamless look.

How to Order Shutters with Horizontal T Posts

Panel Quantity is the total amount of individual panels in the entire opening.

In the Mid Rail column, please note the letters ‘HTP’ when providing the horizontal T Post measurement instead of mid rail measurement. This is always measured from the bottom of the opening, up to the middle of the T Post.

The layout code is shown by working from the top to bottom.

Please list the layout code for the top section of panels, followed by the symbol ‘/’ (this represents the Horizontal T Post) followed by the layout code for the bottom section of panels.

Using this opening as an example your order form should read:



Panel Quantity	Mid Rail Height	Layout Code
4	HTP 900	LR/LR

*Please Note: All Horizontal T Post measurements are always taken from the bottom of the opening.
e.g - Horizontal T post would be 900mm*

B) DOUBLE HINGED PANELS

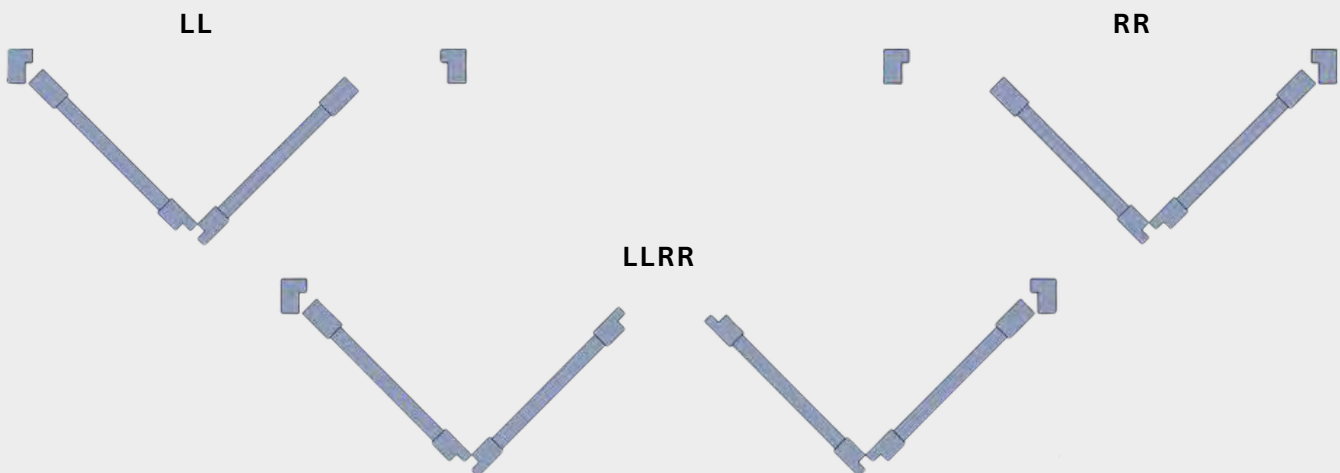
A Double Hinged Panel consists of two panels hinged together, eliminating the need for tracking. This configuration is ideal in situations where a wider single panel cannot fully open due to obstructions such as taps, sinks, or built-in fixtures.

Double hinged panels above 1500mm height are not advised due to excessive weight on the hinges.

To enhance light control, a D mould can be fitted between each pair of double-hinged panels for a neater finish.

Double Hinged Panels make it possible to install up to four panels in a single opening without the use of T-Posts. However, standard width limitations must be followed:

- Each individual panel must not exceed 450mm in width
- A double-hinged pair can span up to 900mm in total



C) FIXED REMOVEABLE & NON-REMOVEABLE PANELS

Fixed Panels – Clean, Minimal, and Practical

Fixed panels offer a sleek, streamlined appearance without the need for hinges or swinging operation—making them the ideal solution for hard-to-access areas, such as behind a bath, permanent fixture, or at elevated wall heights. Depending on your needs, fixed panels can be ordered in two ways:

- Removable, for easy access when cleaning or maintaining the window area

Option 1: Fixed Removable Panels Using **U Channels**

Option 2: Fixed Removable Panels Using **Magnets**

- Fully fixed, when permanent installation is preferred

Option 3: Fixed with **Light-Stop Beading Front & Back**

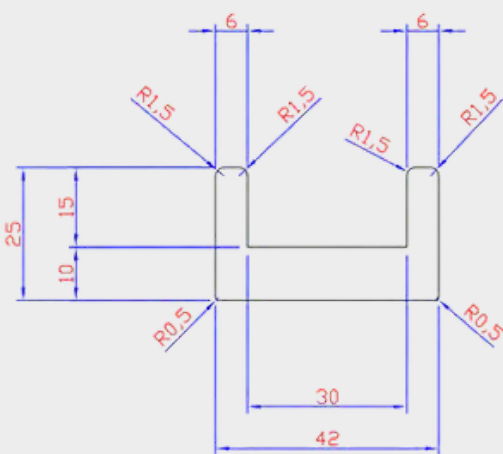
Option 1: Fixed Removable Panels Using U Channels – A Streamlined Look with Removable Convenience

Fixed panels using U channels are installed using a deep U Channel at the top and a shallow U Channel at the bottom, allowing them to easily be lifted and removed from the opening.

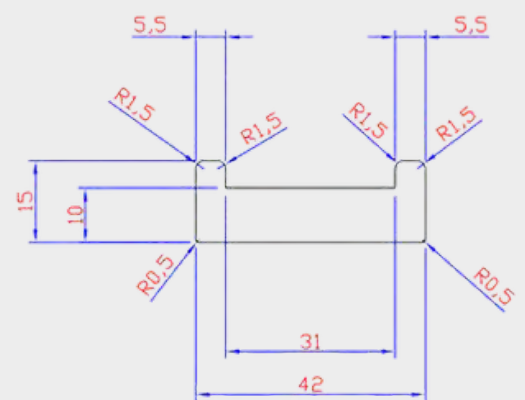
For a more secure, fixed installation, Light Stops can be added. These are optional on the left and right of the face side, while rear Light Stops are available as an additional upgrade for enhanced light control and security.

Please refer to the Shutter Range & Mounting Methods Reference Charts for Fixed Removable Panels minimum and maximum dimensions.

Any additional extras required must be noted in the Extra's Section of the Order Form.



Large Top U Channel



Small Bottom U Channel



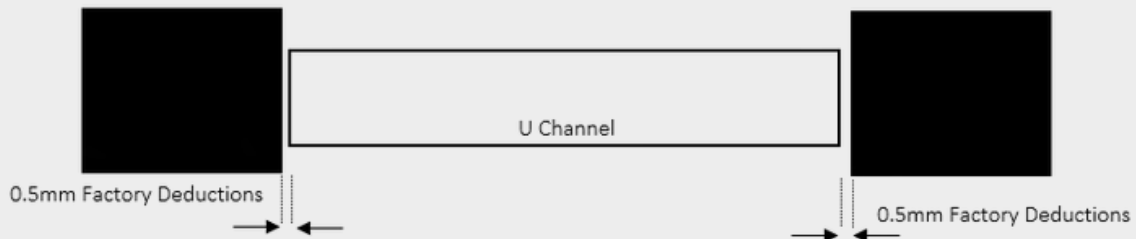
Light Stop

(Can be used on left and right of panel)

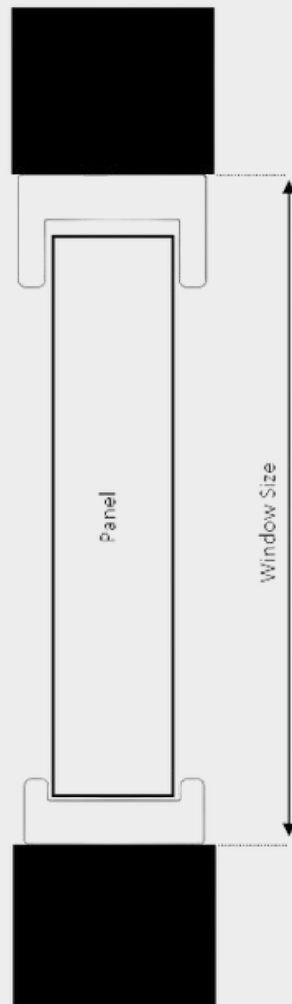
C) FIXED REMOVEABLE & NON-REMOVEABLE PANELS

Standard factory deductions for **U Channel mounting** is 1mm off the width.

Fixed Removable Panels Using U Channels (Top View)



Fixed Removable Panels Using U Channels (Side View)



C) FIXED REMOVEABLE & FIXED NON-REMOVEABLE PANELS

Option 2: Fixed Removable Panels Using Magnets – A Flexible Alternative to Hinged Panels

Magnet-fixed panels are installed in the same frames used for hinged panels, but without the hinges. Instead, they are secured in place using additional magnets and catches.

This is an excellent solution for areas where traditional hinged panels can't operate—such as behind taps, near furniture, or in spaces with other obstructions—while still allowing for easy removal when needed.

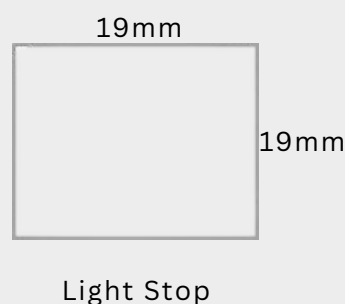
Option 3: Fixed with Light-Stop Beading Front & Back - Secure and Seamless for Reveal Fit Installations

This option is designed specifically for reveal fit applications. Each set is supplied with four lengths of 20mm x 20mm Light Stop. If Light Stop is required on the back of the panels, it must be ordered as an extra on the order form.

Installation is simple and secure:

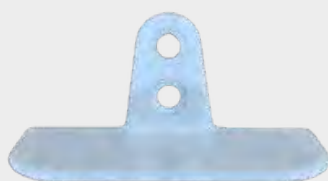
- Light Stop is fixed to the top, bottom, and both sides of the opening.
- The panel(s) are then positioned against this first row.
- A second row of Light Stop is applied on the opposite face, permanently holding the panels in place.

Because these panels are non-removable, they provide a safe and tamper-resistant solution, ideal for fixed partitions or between-room applications.



D) PIVOT HINGED PANELS

For a sleek, frameless look, pivot hinges are the perfect solution - allowing smooth top and bottom panel operation without the need for a frame. Available in durable white powder-coated and premium stainless steel finishes, these hinges seamlessly suit both Reveal Fit and Face Fit installations. Enhance your shutters with this stylish and practical option (surcharges apply).



L Magnet Catch

E) BI FOLD PANELS

Bi fold panels are the perfect solution for creating flexible, stylish spaces. Whether you're using them as room dividers to define living areas or as elegant covers for sliding doors, these panels fold neatly to the side, maximizing your usable space. When open, they provide seamless access and an unobstructed view, allowing natural light to flow freely and enhancing the sense of openness in any room. Designed for smooth operation and lasting durability, bi fold panels combine functionality with a clean, modern aesthetic—making them a smart choice for both contemporary and traditional interiors.

Please refer to the Mounting Methods Reference Chart for Bi Fold Panels minimum and maximum dimensions.

Layout Codes for Bi Fold Panels

The layout codes for Bi Fold Shutters are the same as Hinged Panels, which are used to configure the specified direction of the panels:

- 'L' - Left Hand Side Hinge
- 'R' - Right Hand Side Hinge

Below are some examples of Bi Fold configurations



LL



RR



LLRR

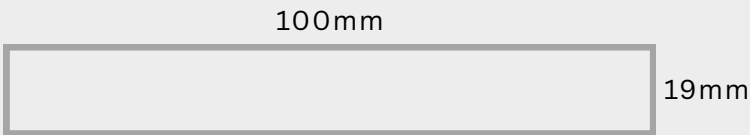


LLLLRRRR

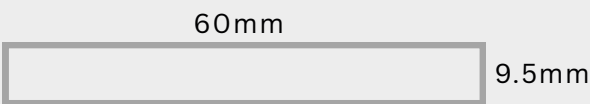
E) BI FOLD PANELS

For Bi Fold shutters, frames are required and will be supplied as per your order.

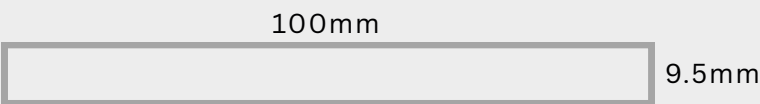
Headboard and Side Frames



Fascia



For Reveal Fit



For Face Fit

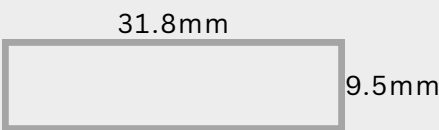
For all Bi Folding Panels, a Fascia will be supplied with returns.



Mounting Block



Small Mounting Block



Large Light Block

E) BI FOLD PANELS

Tracking for Bi Fold Panels



Top Track
W28mm x H25mm

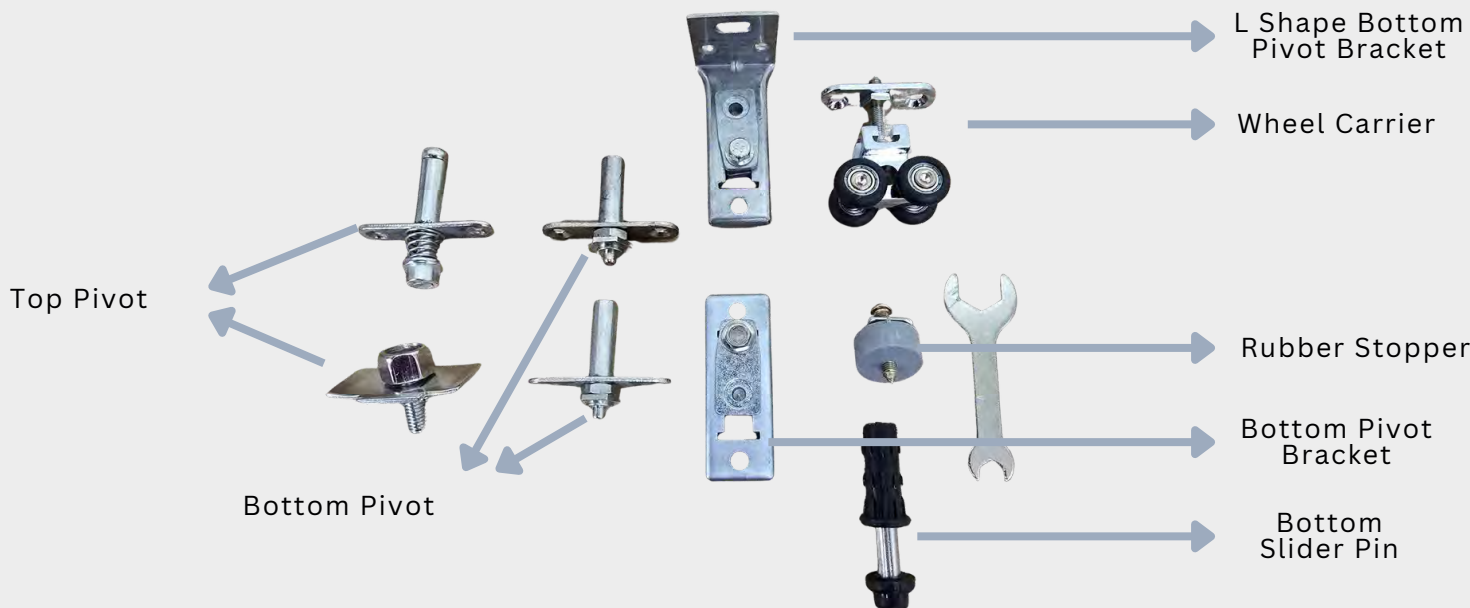


Bottom Track In Board
W23mm x H13mm



Bottom Track Only
W34.4mm x H12.1mm

Hardware for Bi Fold Panels



Bi Fold Extra - Flush Bolts (Surcharges Apply)

Flush bolts are commonly used on Bi Fold shutter doors, to enhance security and ensure a firm, reliable closure. Recessed neatly into the panel stile these stainless steel bolts maintain a smooth, flush surface while securely locking the panel in place. This not only improves overall door stability but also helps prevent unwanted movement or forced entry—offering both peace of mind and a clean, streamlined finish.



E) BI FOLD PANELS

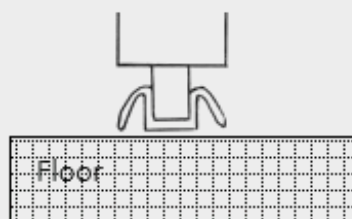
Bottom Track Options for Bi Fold Panels & Extra's

Option 1 – Track Only

Track mounted to the floor.

Track Height is 8mm.

Recommended option for hard, flat level surfaces.

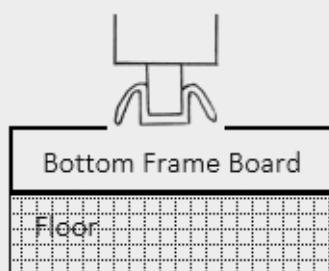


Option B – Track On Board

Track mounted to frame board.

Track Height is 8mm plus the board height of 19mm.

Recommended option for soft non-level surfaces e.g. plush carpets etc.

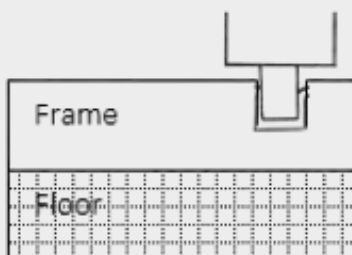


Option C – Track In Board

Track mounted inside the Board.

Board Height of 19mm.

Recommended option for soft non-level surfaces e.g. plush carpets etc.

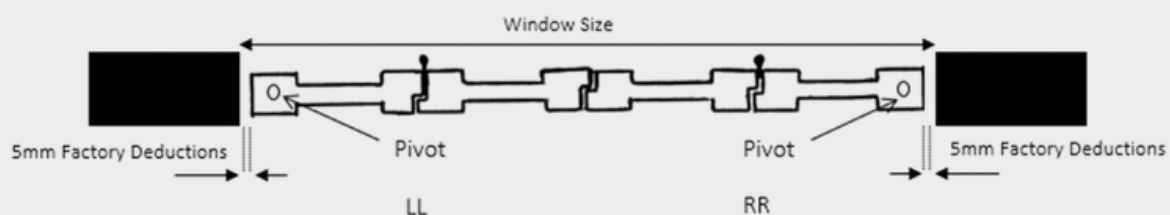


E) BI FOLD PANELS

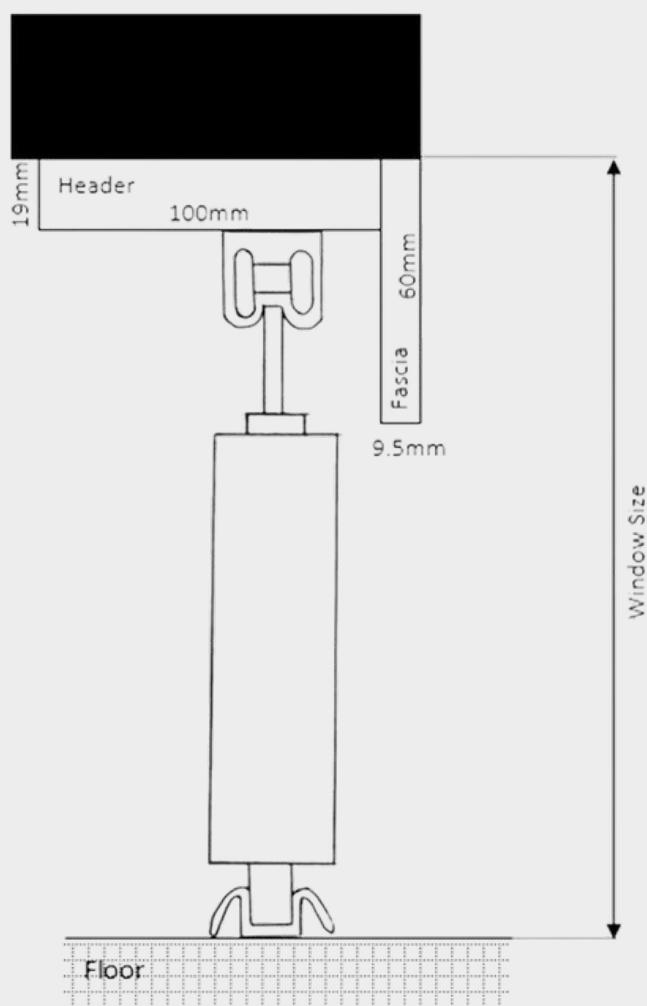
Bi Fold Inside Reveal Mount

Please ensure there are no handles, mullions or winders that will interfere with the operation of a Bi Fold situation.

Four Panel Bi Fold Inside Mount with No Sideboard (Top View)



Bi Fold Inside Mount with no sideboard (Side View)

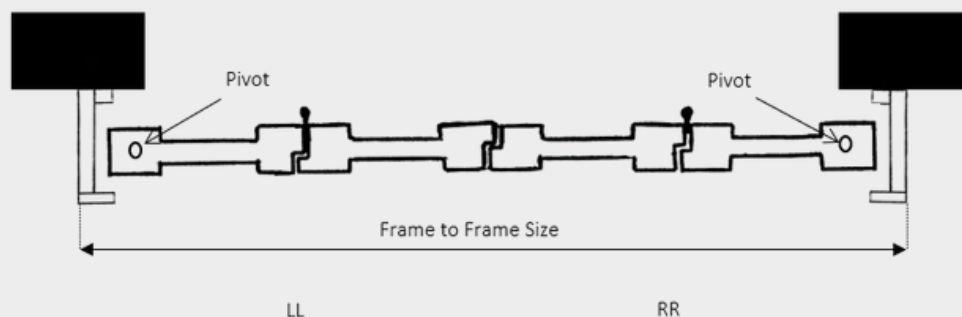


E) BI FOLD PANELS

Bi Fold Face Fit Mount

When ordering Face Fit Mount for Bi Fold shutters, side frames to match can be supplied. Select **YES** in the Left and Right Frame sections.

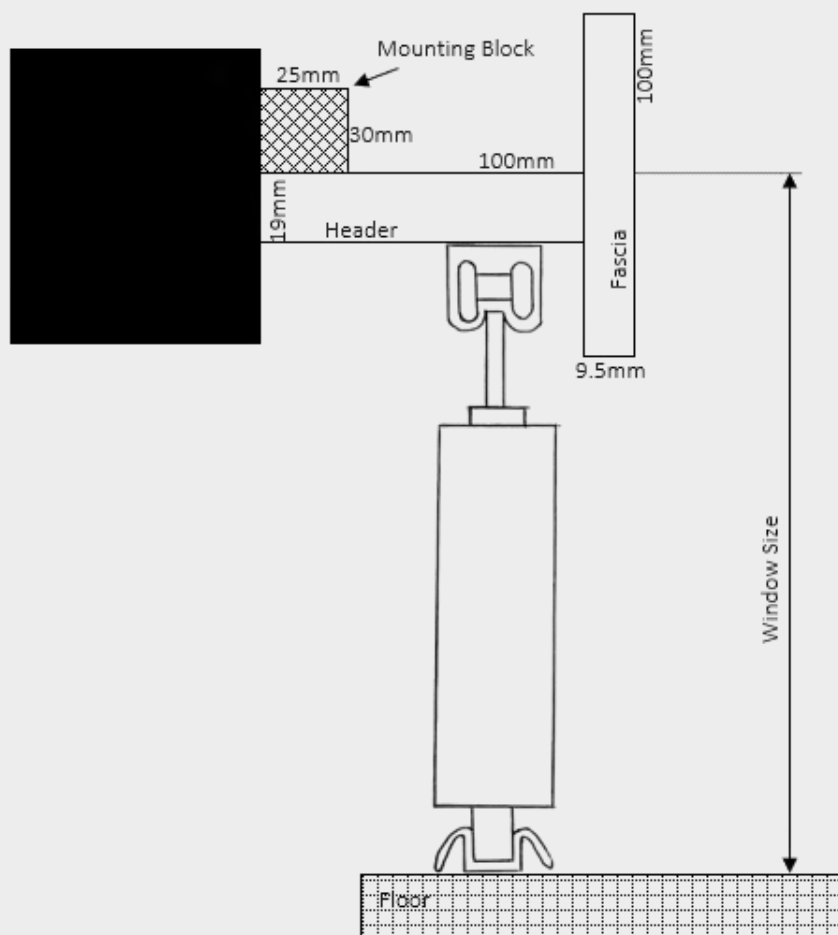
Four Panel Bi Fold Outside Mount with Top and Side Frames (Top View)



Please Note: Outside of Frame measurement MUST be supplied for Outside Fit. This will also need to include the 19mm Sideboards on both the left and right-hand sides of the opening.

E.g. If mounting around existing architrave please **add minimum 38mm** (19mm + 19mm) to the architrave to architrave measurement.

Bi Fold Outside Mount with No Sideboard (Side View)



Please Note: Top of headboard to the floor or bottom of the opening MUST be supplied for Outside Fit.

E.g. If mounting above existing architrave please **add 19mm** to the architrave to floor measurement.

F) SLIDING PANELS

Sliding shutters are a smart and stylish solution for large openings such as sliding doors, wide windows, and open-plan areas. Their space-saving design allows panels to glide effortlessly along a track, eliminating the need for outward swing and making them ideal for rooms with limited space or nearby furniture. Featuring a clean, modern look, sliding shutters offer a sleek finish that complements both contemporary and traditional interiors. With adjustable louvres, they provide excellent control over light and privacy—delivering the functionality of standard shutters with the added ease of a sliding mechanism. Designed for durability and low maintenance, sliding shutters are built to last. Their flexible configuration options can be tailored to suit your space, combining practicality with refined aesthetics. Available in both **top-hung** and **bottom-wheel sliding systems**, they can be customised to fit virtually any opening.

Layout Codes for Sliding Panels

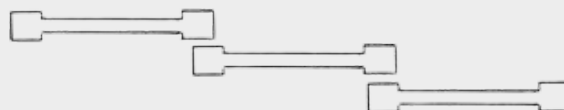
- ‘B’ Back – meaning the panel is placed on the back track.
- ‘M’ Middle – meaning the panel is placed on the middle track (only when 3 tracks are required).
These panels will ONLY slide in the CLOSED position.
- ‘F’ Front – meaning the panel is placed on the front track



BF



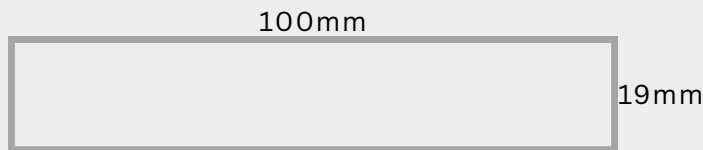
BFB



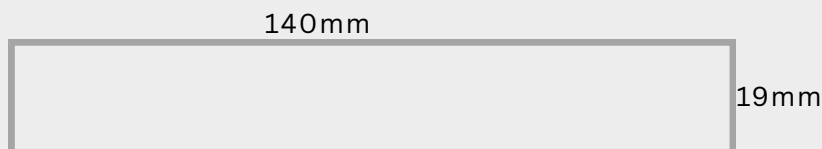
BMF

F) SLIDING PANELS

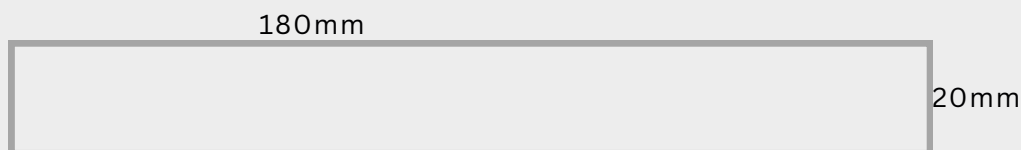
Headboard and Side Frames



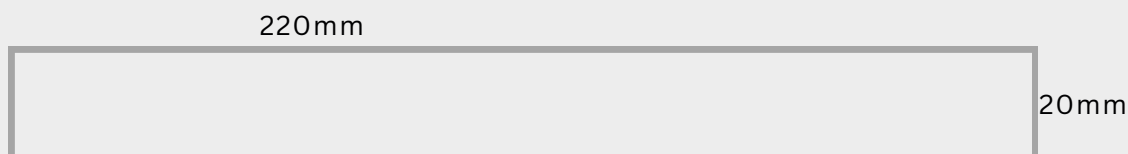
100mm Headboard – 2 Tracks of panels with 63mm or 89mm blades will pass with the blades closed (only).



140mm Headboard – 2 Tracks of panels with 63mm blades will pass with the blades open; 2 Tracks of panels with 89mm blades will pass with the blades closed (only). 3 Tracks of panels will pass blades closed (only).

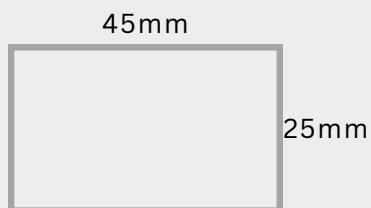


180mm Headboard – 2 Tracks of panels with 89mm blades will pass with blades open if fitted to the wall without architrave; with an architrave that is less than 50mm wide and no more than 12mm deep; or directly onto an existing architrave.



220mm Headboard – 2 Tracks of panels with 89mm blades will pass with blades open. 3 Tracks of panels will pass with blades closed (only)

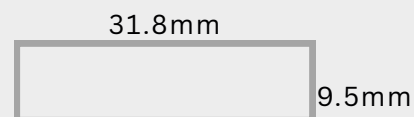
Mounting Blocks



Used to mount Headboard



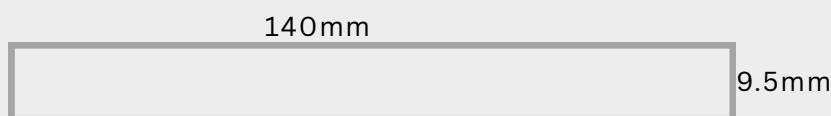
Used to mount Sideboard



Large Light Block
Used on Front Edge of Sideboards

F) SLIDING PANELS

Fascia



For all Sliding Panels a Fascia will be supplied with returns.

Default Fascia Position

For **INSIDE Mount**, the top of the fascia is flush with the top surface of the headboard.

For **FACE FIT (OUTSIDE mount)** the top of the fascia will sit 37 mm above the top surface of the headboard.

Default Track Positions

Tracks are fitted to headboards (and bottom boards) by the factory depending on if ordered sliding open, or closed and the blade size ordered, following these specifications:

- Distance between the front track and the back of the fascia is approx 10mm (back of fascia to centre of the front track is approx 22mm)
- Distance between the tracks for sliding closed is approx 10mm (centre of track to centre of track is approx 34mm)
- Distance between tracks for 63mm blades, sliding open is approx 49mm (centre of track to centre of track is approx 73mm)
- Distance between tracks for 89mm blades, sliding open is approx 74mm (centre of track to centre of track is approx 98mm)
- Distance from the back track to the back of the headboard is dependent on the headboard width ordered. Clearance required for:
 - a) 63mm blades with a hidden control is approx 31mm (approx 43mm from the centre of the back track)
 - b) 89mm blades with a hidden control is approx 43mm (approx 55mm from the centre of the back track)
 - c) 114mm blades with a hidden control is approx 55mm (approx 67mm from the centre of the back track)

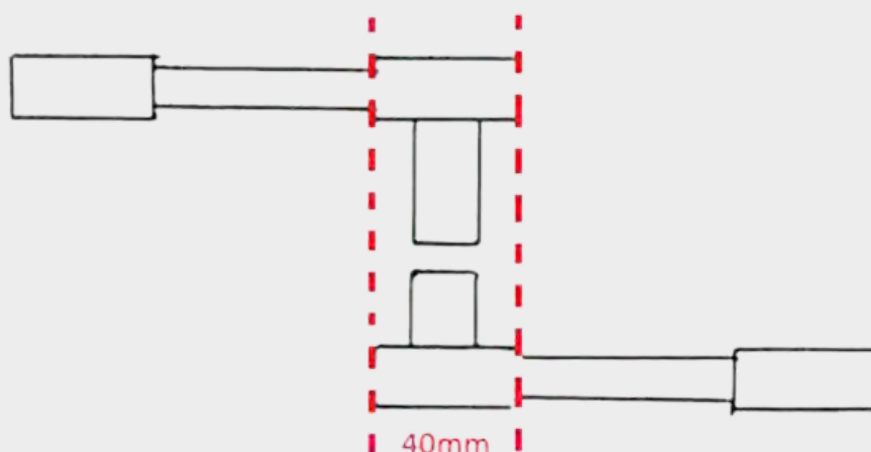
F) SLIDING PANELS

	Headboard Sizes (2 Tracks Only)			
Blade Size	100mm	140mm	180mm	220mm
63mm	Closed	Open or Closed	Open or Closed	Open or Closed
89mm	Closed	Closed	Open or Closed	Open or Closed
114mm	Closed	Closed	Open or Closed	Open or Closed

Maximum number of available tracks is 3,
these will ONLY Slide in the CLOSED position

Default Overlap

The default overlap allowance, between panels on the front and back tracks, for both sliding open and closed, is approx. 40mm.



Overlap Approx. 40mm

F) SLIDING PANELS

Top Hung Sliding System

The Top Hung Sliding System is our original Sliding System where the panels are hung from the top track, with the bottom of the panel running along the bottom track with a bottom slider pin for guidance.

Tracking for Top Hung Sliding Shutters



Top Track
W28mm x H25mm



Bottom Track In Board
W23mm x H13mm



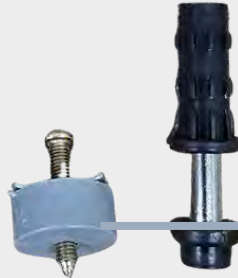
Bottom Track Only
W34.4mm x H12.1mm

Hardware for Top Hung Sliding Shutters

Wheel Carrier



Bottom Slider Pin



Rubber Stopper



Spanner for Wheel

F) SLIDING PANELS

Sliding L Bracket

We recommend the use of the **L-Bracket** for all headboards to provide structural support at installation (this assists the mounting block).

L-Brackets are automatically supplied with our Sliding & Bi Fold Shutters.

There are 3 different L-Bracket sizes (95mm, 135mm & 175mm) which is dependent on the headboard size that is ordered.

Headboard Size	Default Bracket Size
100mm	95mm
140mm	135mm
180mm	175mm
220mm	175mm



Top Hung Sliding Extra - Flush Bolts (Surcharges Apply)

Flush bolts, can also be used on Top Hung Sliding shutter doors, to enhance security and ensure a reliable closure. Recessed neatly into the panel stile, these stainless steel bolts maintain a smooth, flush surface while securely locking the panel in place. This not only improves overall door stability but also helps prevent unwanted movement or forced entry—offering both peace of mind and a clean, streamlined finish.



F) SLIDING PANELS

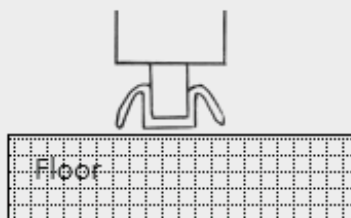
Bottom Track Options for Top Hung Sliding & Extra's

Option 1 – Track Only

Track mounted to the floor.

Track Height is 8mm.

Recommended option for hard, flat level surfaces.

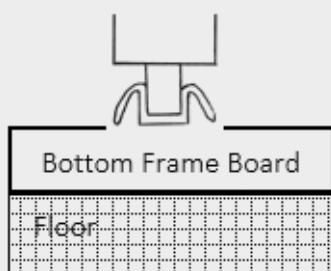


Option B – Track On Board

Track mounted to frame board.

Track Height is 8mm plus the board height of 19mm.

Recommended option for soft non- level surfaces
e.g. plush carpets etc.

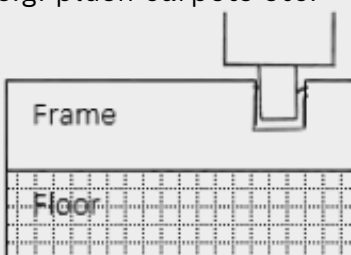


Option C – Track In Board

Track mounted inside the Board.

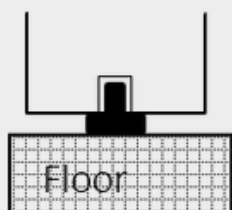
Board Height of 19mm.

Recommended option for soft non- level surfaces
e.g. plush carpets etc.



Option D – Floor Guide

No bottom track is used, this Floor Guide is fitted
where the panels overlap.



Floor Guide

F) SLIDING PANELS

Default Track Height Allowances

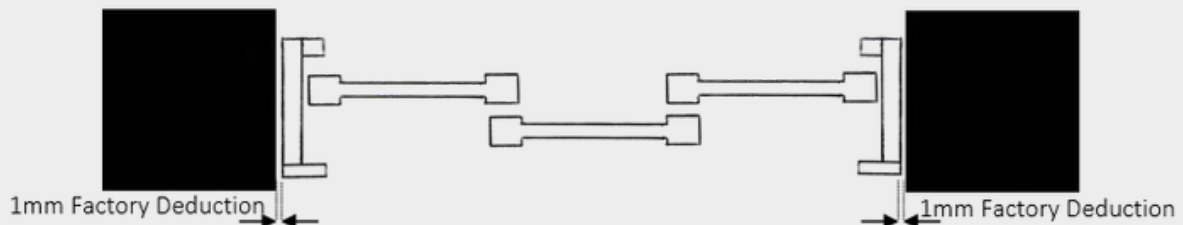
The following allowances are made by the factory to determine panel height:

1. Deduction taken from the bottom of the Headboard to the top of the Panel is 50.8mm

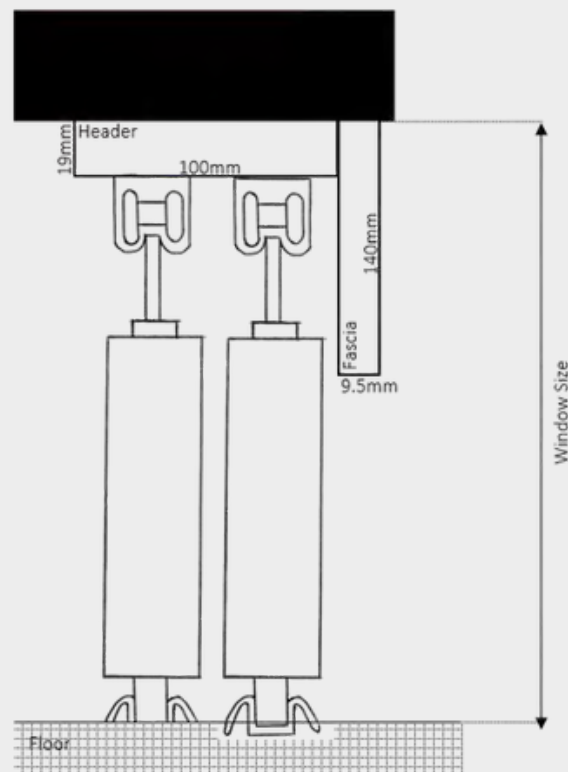
2. Deduction taken from the floor to the bottom of the panel for:

- a) Track Only is 22.4mm
- b) Track on Board is 41.4mm
- c) Track in Board is 31mm
- d) Floor Guides is 11mm

Inside Mount with Sideboard (Top View)



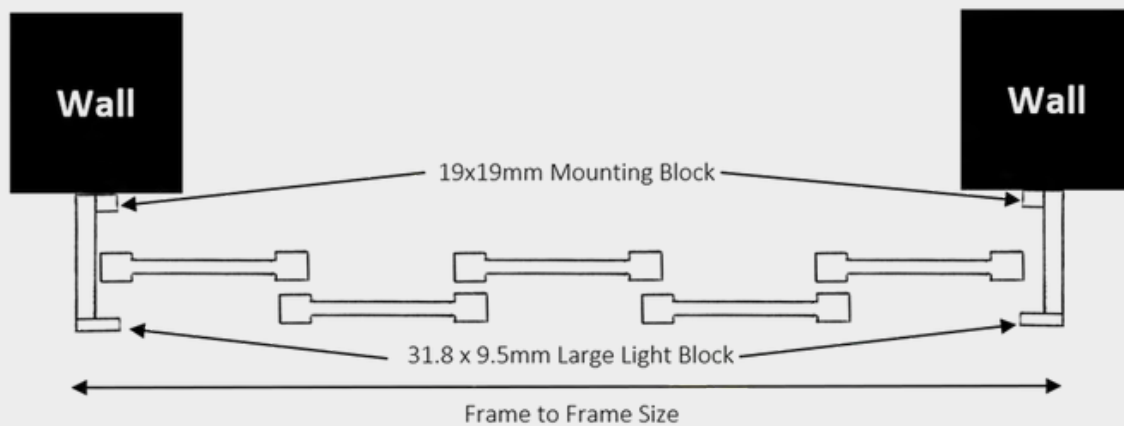
Inside Mount with Sideboard (Side View)



Please Note: Ensure there is room to mount inside if this option is chosen.
(Please refer to the maximum blade size and configuration chart for sliding panels on).

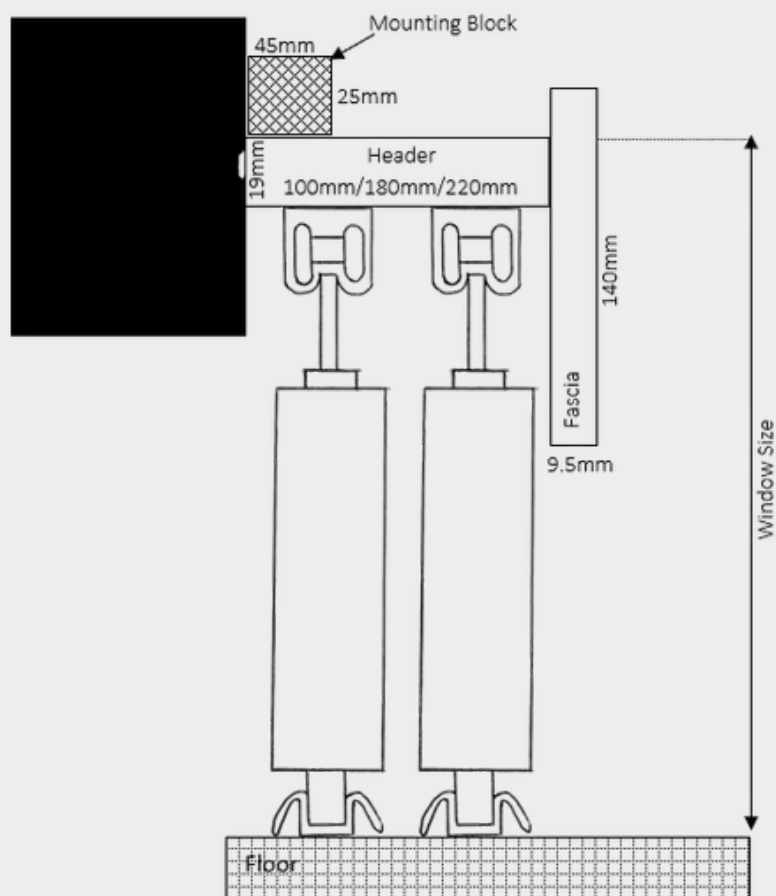
F) SLIDING PANELS

Face Fit Mount with Sideboards (Top View)



Please Note: **Outside of Frame measurement MUST be supplied for Outside Fit**, this will also need to include the 19mm Sideboards on both the left and right-hand sides of the opening.

Face Fit Mount with Sideboards (Side View)



Please Note: Top of headboard to the floor or bottom of the opening **MUST** be supplied for Outside Fit.
E.g.: If mounting above existing architrave please **add 19mm** to the architrave to floor measurement.

F) SLIDING PANELS

Bottom Wheel Sliding System

The Bottom Wheel Sliding System is the latest innovation in our shutter range, designed to provide superior weight distribution and smooth, effortless operation. In this system, the weight of the shutter is supported by discreet wheels mounted at the base of each panel, allowing it to glide seamlessly along the bottom track. The top of the panel is guided by a slimline top U-Channel, reducing light gaps and ensuring stability and alignment during movement.

Please note: D-Moulds are not compatible with this system.

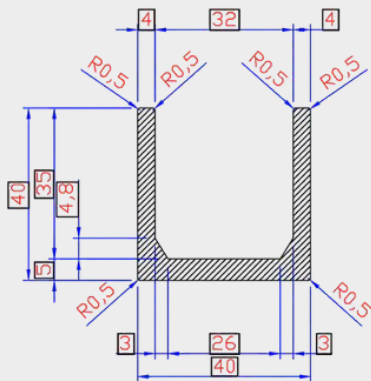
When presenting the Bottom Wheel Sliding System, consider highlighting the following key selling points:

1. Smooth Operation – Bottom-mounted wheels ensure easy sliding, reducing effort when opening or closing panels.
2. Improved Weight Distribution – With the load supported from below, this system minimises stress on upper structures and tracks.
3. Low Maintenance – Designed with fewer exposed components, the system is durable and requires minimal upkeep over time.
4. Modern Aesthetic – Its clean, contemporary design complements a wide range of interior styles.
5. Quiet Performance – Engineered for soft, quiet operation, it's an ideal choice for noise-sensitive environments.

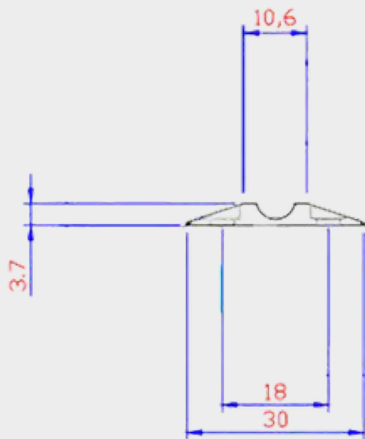


F) SLIDING PANELS

Tracking and Hardware for Bottom Sliding Wheels



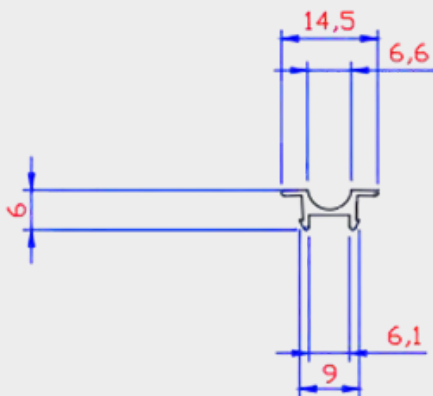
Top U Channel



Bottom Track Only
Please note: Adhesive is required when fixing bottom track to floor.



Bottom Adjustable Wheel

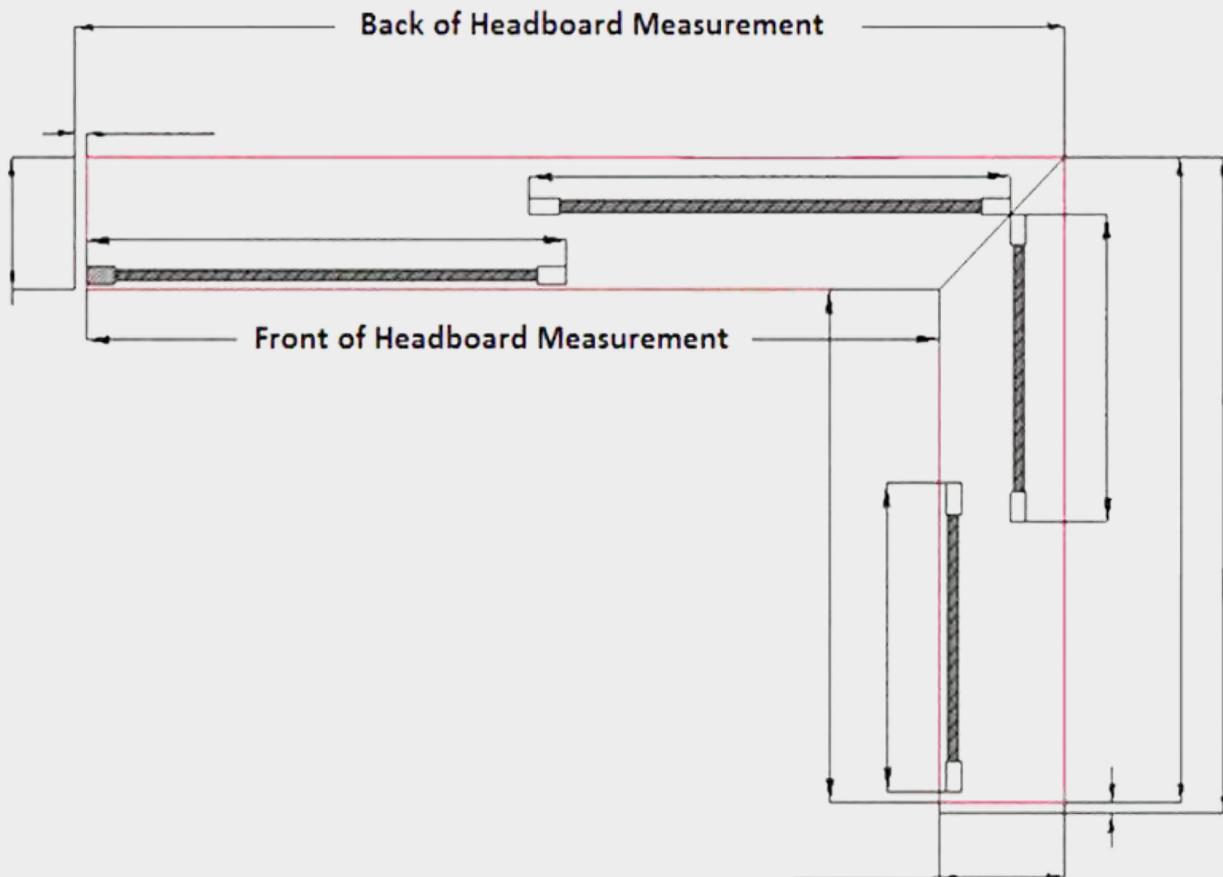


Bottom Track In Board

F) SLIDING PANELS

Sliding Panels into a Corner with Mitred Headboards

Both Top Hung and Bottom Wheel Sliding panels can be installed in corner doorway situations using mitred headboards and fascias to avoid a traditional butt-and-thru configuration. This method delivers a much cleaner, more refined finish and significantly enhances the overall aesthetic of the installation.



Please Note:

1. The drawing should be sent to support the standard order form.
This should be sent to your Sales Coordinator or email info@pacificwholesale.com.au
2. The drawing MUST include the measurements and also specify whether the measurements provided are Front or Back of Headboard measurements.

F) SLIDING PANELS

Sliding Combo Panels (Co-Joined)

Sliding Combo Panels, also known as Co-Joined Panels, are two panels hinged together using a stepped hinge and feature a central rabbet stile to minimise light gaps between them. This can be manufactured in both the Top Hung and Bottom Wheel Sliding Systems. This design not only improves light control but also offers significantly greater strength compared to a single panel with a centre stile.

For the Designer Eco and Eco Plus Standard Sliding ranges, the **maximum width for a Combo Panel is 1300mm**.

When ordering, "Combo Panels" must be clearly noted in the Special Comments section of the order form.

Please Note: although a Combo Panel are two panels that function as a single unit, the layout code must reflect the combined panel count.

For example:

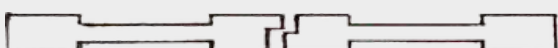
- 2 panels = BB FF
- 4 panels = BB FF FF BB



Standard Special Comments # 1
Combo Panels



Stepped Hinge



Hinged together by a stepped hinge and ordered as 1 panel

SPECIAL REQUIREMENT WINDOWS & OPTIONS

There is a wide range of solutions available for windows with special requirements. These include Bay Windows, Corner Windows, and Box Windows, which are supported across the Designer Eco, Eco Plus, Eco Night and LUVRE ranges. Additionally, custom shapes and door cut-outs are available for Designer Eco, Eco Plus and LUVRE products.

For added convenience, shutters can also be motorised, allowing the blades to open and close automatically—ideal for high or hard-to-reach windows where manual operation isn't practical.

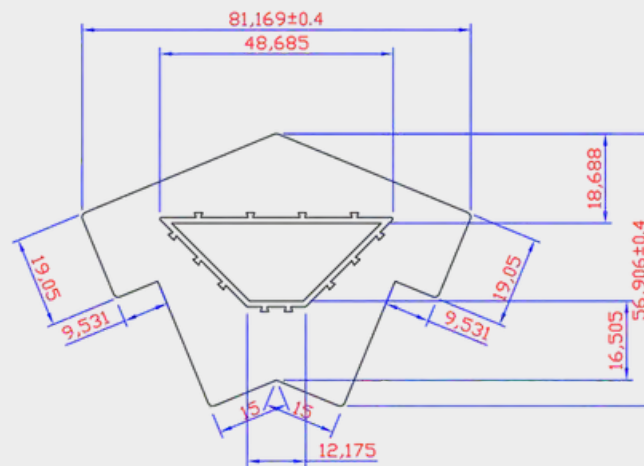
Because each situation varies based on the window type, location, and product selection, this section outlines the key considerations and requirements needed to manufacture these specialised shutters accurately and effectively.



BAY WINDOWS

Bay Windows

Shutters with Bay Posts are an ideal solution for bay windows, offering a clean, tailored look that enhances the natural architecture of the space. Designed to neatly accommodate **135° angles**, they provide a precise fit with no unsightly gaps or overlaps. This option not only looks elegant but also maximises light control and privacy. To order bay window shutters with Bay Posts, a Bay Window Diagram must be submitted along with the standard order form to ensure accurate manufacturing and installation.



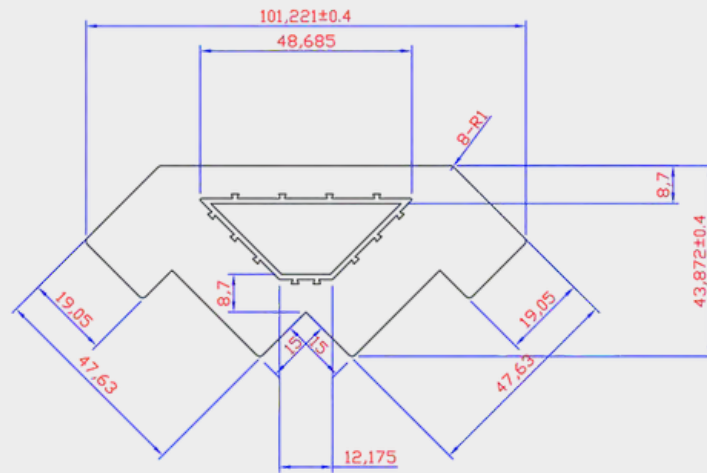
Bay Post



CORNER & BOX WINDOWS

Corner & Box Windows

Similar to Bay Windows, shutters with Corner Posts are the ideal window treatment for Corner and Box Windows. They provide a neat, seamless fit that accommodates one or two **90° opening angles** without gaps or overlaps. To order this option, please provide a Corner or Box Window drawing (a diagram template is supplied) along with the standard order form.



Corner Post



MEASURING GUIDE FOR BAY, CORNER & BOX WINDOWS

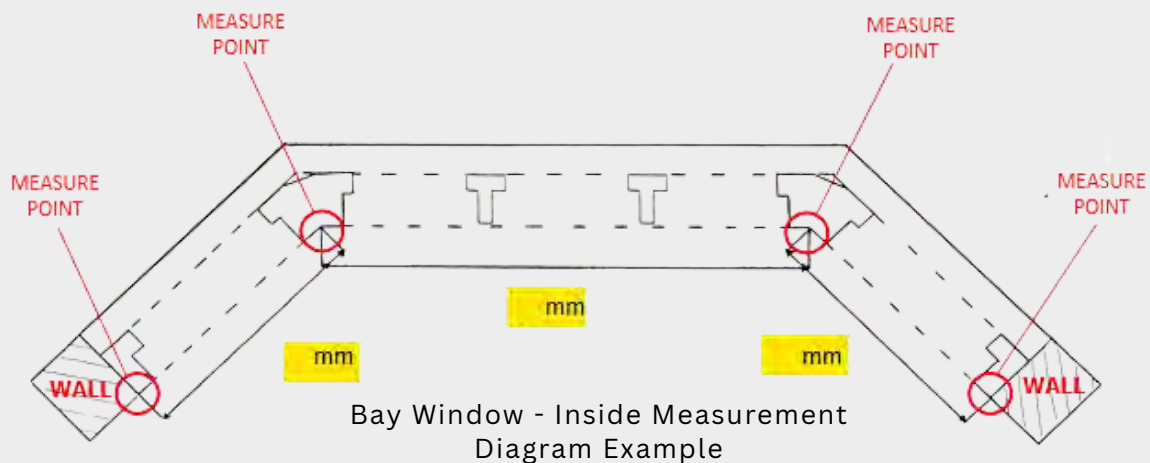
Measuring for Bay, Corner & Box Windows

When measuring for bay, corner & box windows, there are several important factors to consider.

The mounting type—inside mount or outside mount—significantly affects the measurements provided.

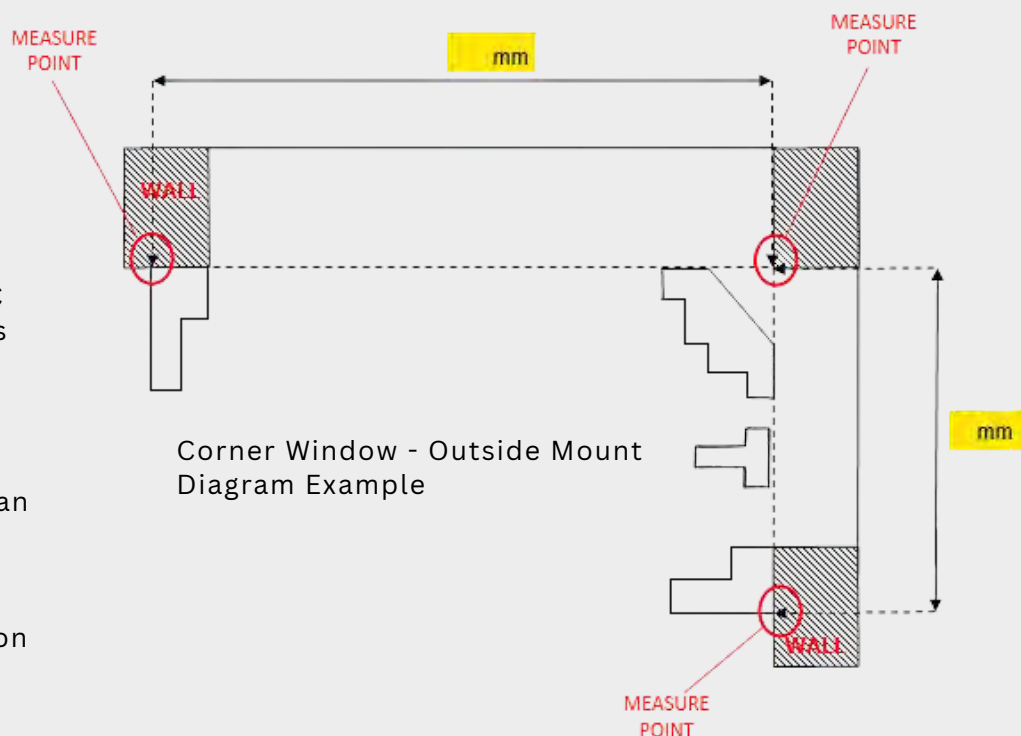
For an **inside mount**, you are supplying the **front of frame size** and in contrast, an **outside mount requires the back of frame size**. This should be noted on any diagram not supplied on a Pacific Wholesale diagram template.

Please email your Sales Coordinator or info@pacificwholesale.com.au if you require a new copy of a diagram.



Please Note:

1. All highlighted measurements must be supplied
2. When measuring your B (Bay), C (Corner/Box) or T Post positions ensure you are measuring from the far left of the opening and work towards the right.
3. The T Posts on the Pacific Wholesale diagram templates can be moved to show the correct location of the T post
4. Back or Front of Frame Measurement should be noted on any diagram not supplied on a Pacific Wholesale diagram template.



SHAPED SHUTTERS

No two homes are the same – and some feature truly unique and eye-catching windows. Shaped Shutters are the perfect solution for bringing style and functionality to unusual window designs or wall cut-outs. Whether it's an arched window, a rake, or a triangle, our custom-made Shaped Shutters are designed to fit perfectly and stand out beautifully.

To ensure a precise fit, we require one of the following:

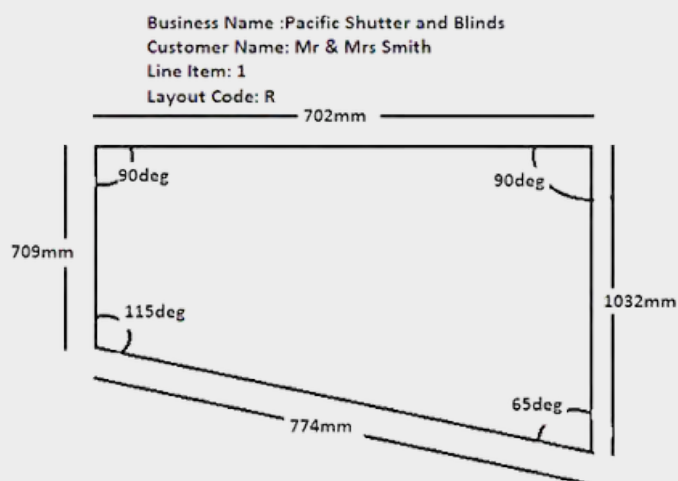
1. **A line drawing with angles** – perfect for straight-edged and geometric shapes like rakes, parallelograms, circles, equilateral or right-angle triangles
2. **A traced template** – ideal for complex or non-circular curved shapes, such as ovals or arches that aren't exact half circles.

Factory drawings will be sent for approval prior to production and must be approved via email to confirm all details are correct.

Drawing Requirements

To ensure accurate production of Shaped Shutters, please ensure the following requirements are met:

- All measurements must be included – This includes all straight-line dimensions and angles (in degrees). These must match the measurements provided on the Order Form (e.g., Gross Opening Width and Gross Opening Drop).
- Clear drawings only – all measurements must be clearly advised and if a mistake is made, clearly crossed out and re-written.
- Layout code – Clearly label the shape with its corresponding layout code.
- Identification details – Include the customer name and the Order Form line item number on the drawing.
- On-Site Photo's help! The more images supplied, the better understanding the factory and team have of the opening requirements.



SHAPED SHUTTERS

Template Requirements

To ensure your Shaped Shutters are manufactured accurately, please follow these guidelines when preparing a template:

- Cut to the exact size and shape of the window – must match the measurements provided on the Order Form (e.g. Gross Opening Width and Gross Opening Drop).
- All measurements clearly written on the template.
- Specify the louvre blade design, e.g. Standard Arch or Sunburst Arch.
- Include the customer name and Order Form line item number on the template.
- Templates must be able to be rolled neatly into a cylinder for posting, as they are sent to the factory overseas.

Recommended Template Materials:

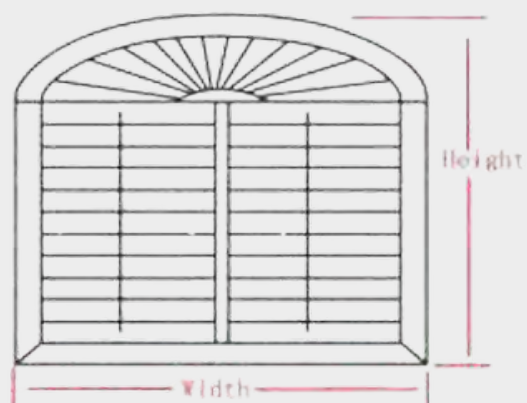
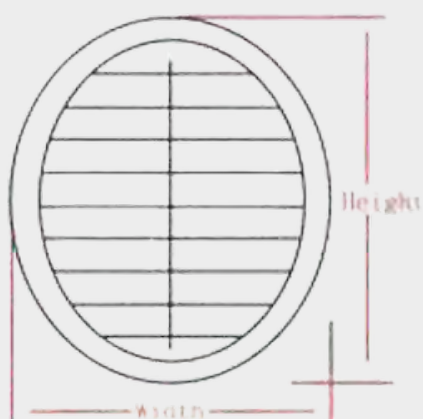
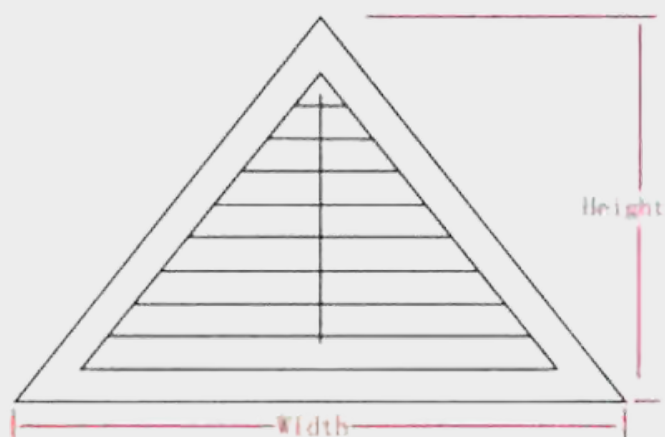
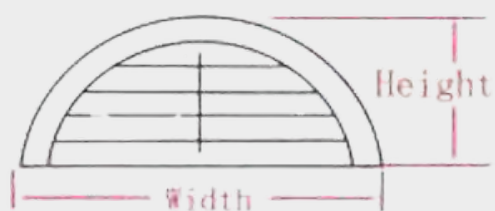
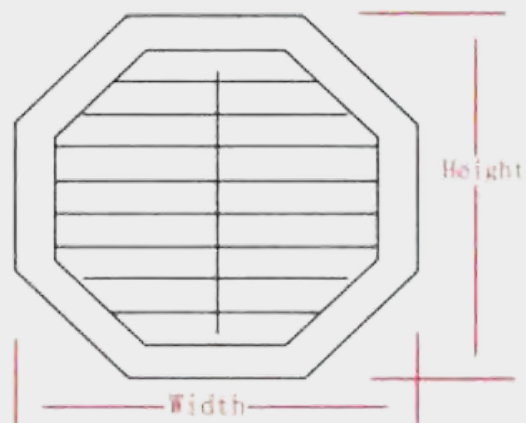
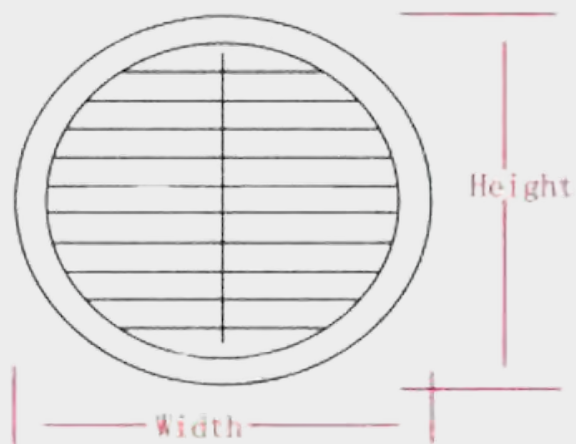
- Clear, thick plastic that won't stretch
- Corrugated cardboard
- Thin cardboard or heavy-duty paper

Important: Templates must be created using a material that can be rolled up easily without damage.



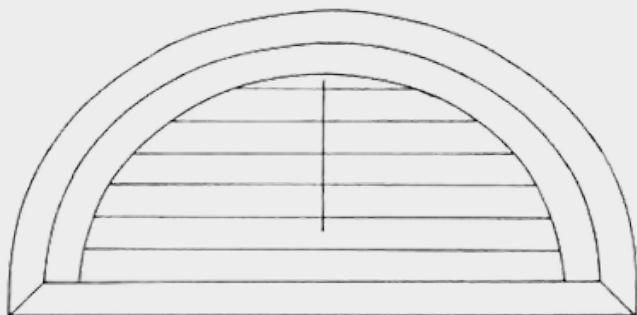
SHAPED SHUTTERS

Shaped Shutters Gallery

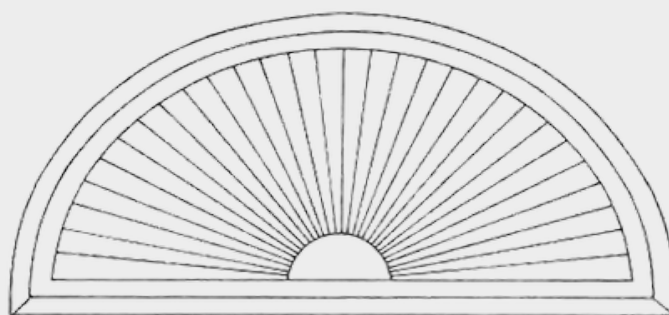


SHAPED SHUTTERS

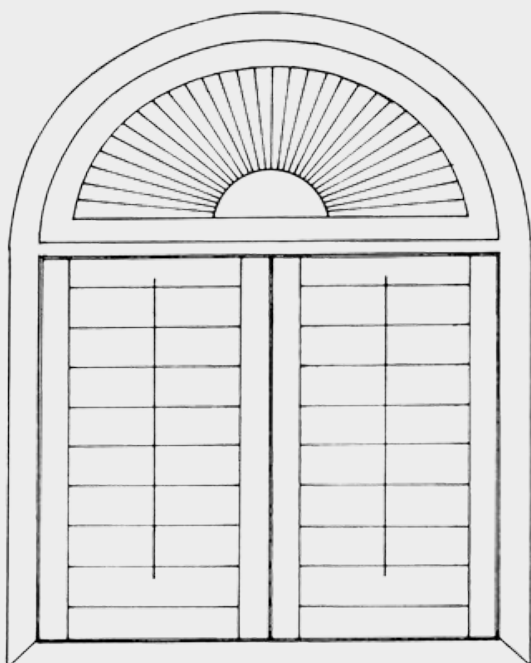
Shaped Shutter Examples



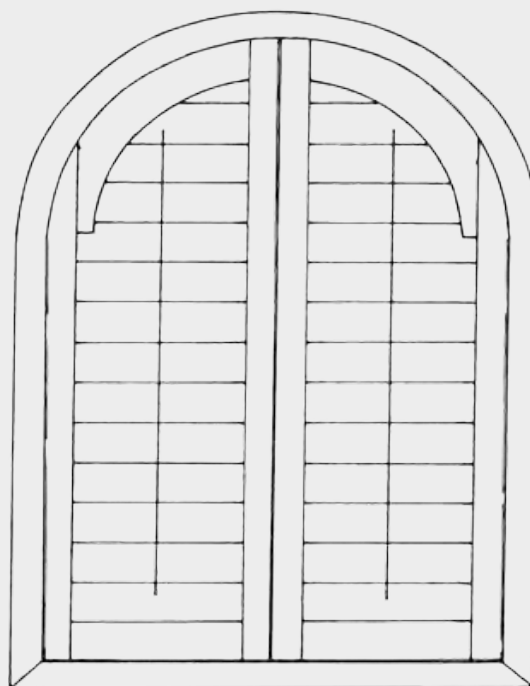
Standard Arch - with Centre Tiltrod
(template required)



Sunburst Arch - no Tiltrod Available
(template required)



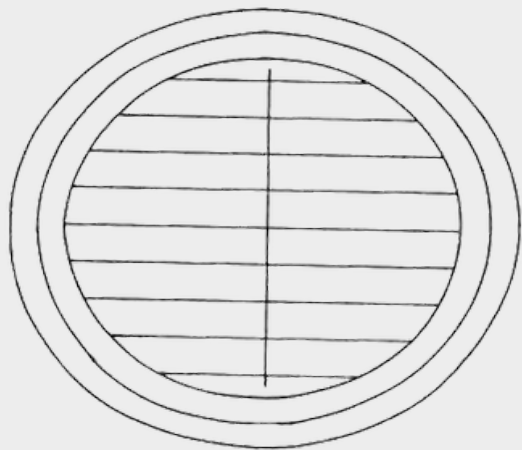
Sunburst Arch at top with Horizontal T Post
(template required for arched section)



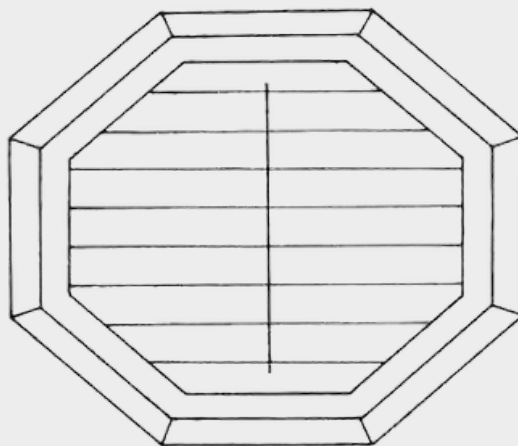
Arched Shutter - with Centre Tiltrod
(template required for arched section)

SHAPED SHUTTERS

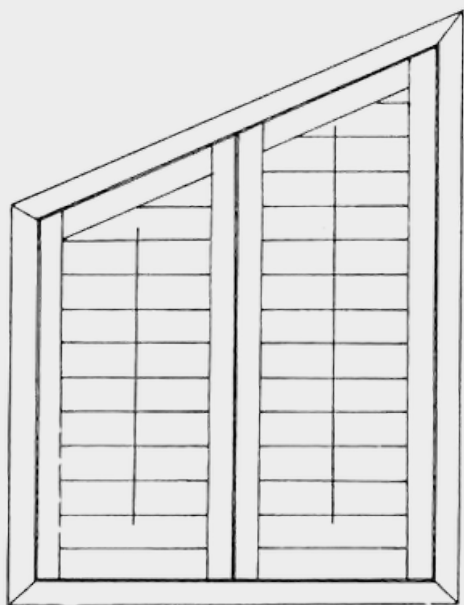
Shaped Shutter Examples



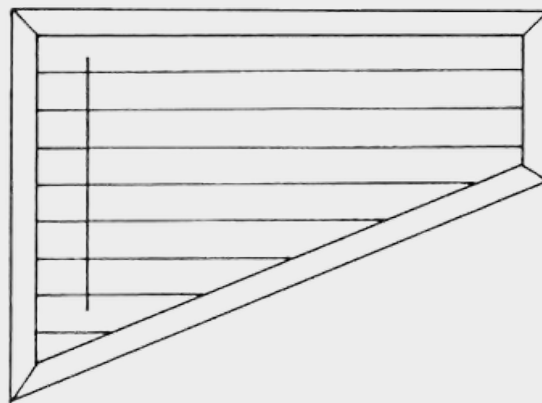
Circle Shape – with Centre Tilt Rod
(template required if not 100% symmetrical)



Octagon – with Centre Tilt Rod
(drawing required)



Left Rake – with Centre Tilt Rod
(drawing required)



Angled Bottom Shape – with Off Set Tilt Rod
(can be Hidden), (drawing required)

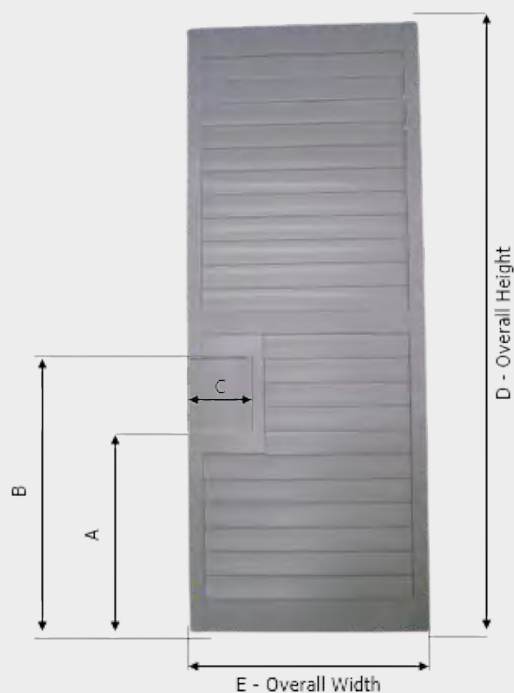
DOOR CUT-OUT

Door Cut Outs in shutter panels are a smart and practical solution for gaining access to awkwardly positioned door handles or avoiding window winders – without compromising on style or functionality.

To order a Door Cut Out, select “Door Cut Out” from the Window Type section of the Order Form and email a completed drawing alongside your standard order. Please contact Pacific to request the cut-out diagram. Be sure to specify the shape of the cut-out and whether a 6mm light block is required (note: the default is no light block).

Essential Measurements for Door Cut Outs:

- 1.Distance from bottom of L Frame to bottom edge of the cut out
- 2.Distance from bottom of L Frame to top edge of the cut out
- 3.Depth of the cut out
- 4.Panel side where the cut out is required



- | | |
|---|-------|
| A. Bottom of Frame to bottom edge of cut out | _____ |
| B. Bottom of Frame to top edge of cut out | _____ |
| C. Depth of cut out | _____ |
| D. Gross Open height | _____ |
| E. Gross Open width | _____ |
| F. Is the handle on the left or right side of the door?
(When looking at the door) | _____ |

MOTORISED SHUTTERS

Take control of hard-to-reach windows with our Motorised Shutters – the perfect solution for internal openings like stairwells or high-set windows. Available in both 63mm and 89mm blade sizes, this system is compatible with Designer Eco and Eco Plus shutters.

Tilt your shutter blades effortlessly using a remote-controlled, rechargeable battery-operated motor with a wireless range of approximately 30 metres. Each motor operates a single bank of blades, allowing you to adjust up to 14 motors individually or all at once with a single remote. Motors run on a rechargeable battery, with battery life depending on usage.

How It Works:

- One motor and clip is supplied for every tiltrod.
- A slim motor attaches discreetly to the rear of the shutter using double-sided tape.
- A small white bracket connects the motor to one blade, which then moves all blades via the tilt rod.
- Hidden tilt rods must be placed on the opposite side of the motor.
- Motors should be positioned on the stile, beside the louvres, at a convenient height for future battery changes.
- Motors are supplied loose and must be installed onsite by the fitter.
- Minimum shutter height is 500mm to allow for the motor to be attached to the stile
- Battery is rechargeable with a USB-C cable.



Motor Installed On Stile



Motorisation Blade Clip



Shutter Motor Remote

REVIEWING FACTORY DRAWINGS

When ordering shaped shutters, you will always receive a factory-generated CAD drawing for review and approval before production begins. This ensures every detail is correct and your shutters are manufactured to the exact specifications.

You can also request factory drawings for standard shutters if you'd like to confirm specific elements of the order – such as top and bottom rail sizes, mid rail positions, or deductions applied.

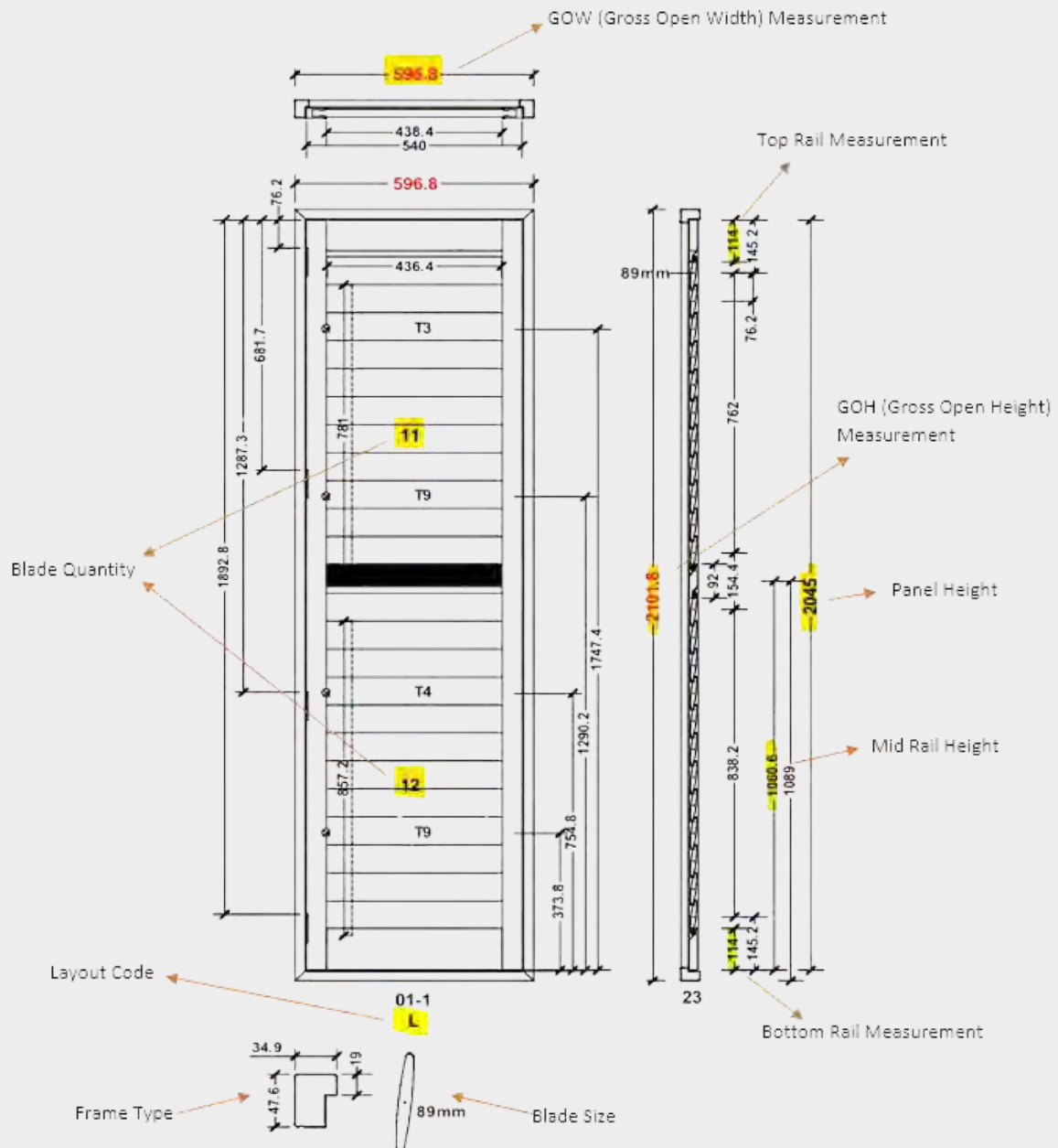
In some cases, the factory may provide drawings proactively if additional clarification is needed, or to confirm how special comments and custom requests have been interpreted.

These CAD drawings are a key part of our quality control process – ensuring accuracy, avoiding miscommunication, and helping you receive shutters that are right the first time.

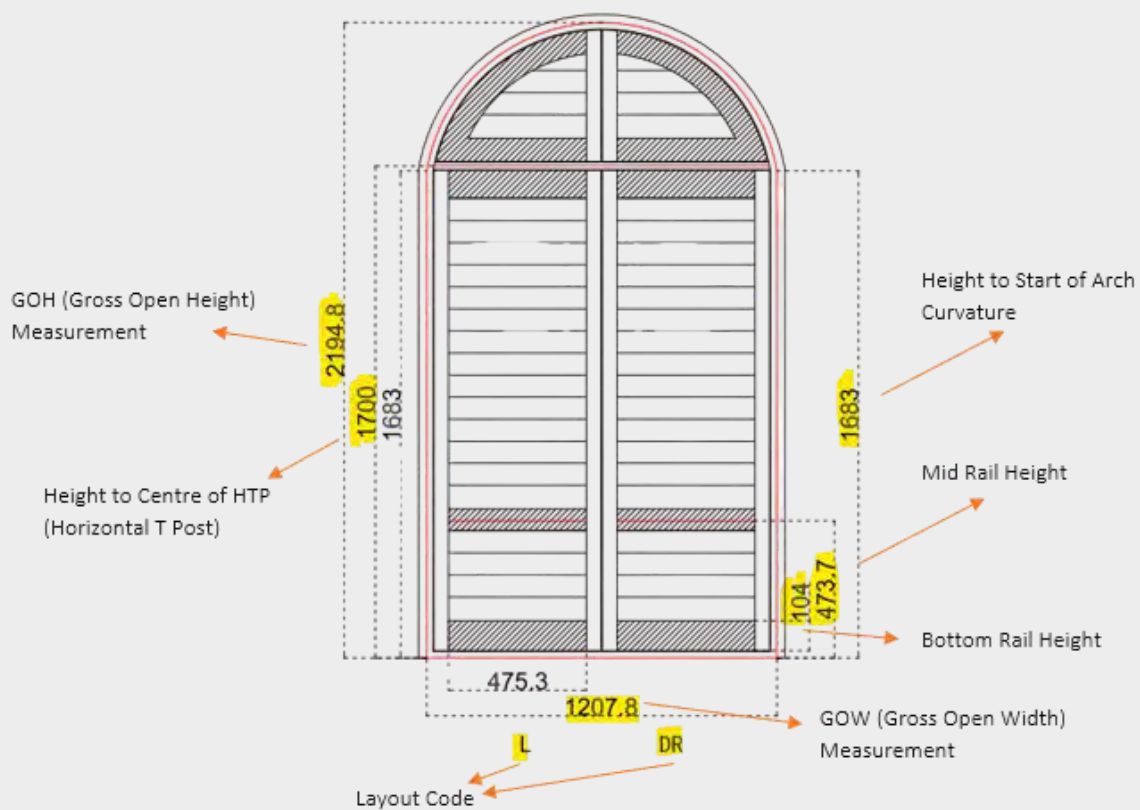
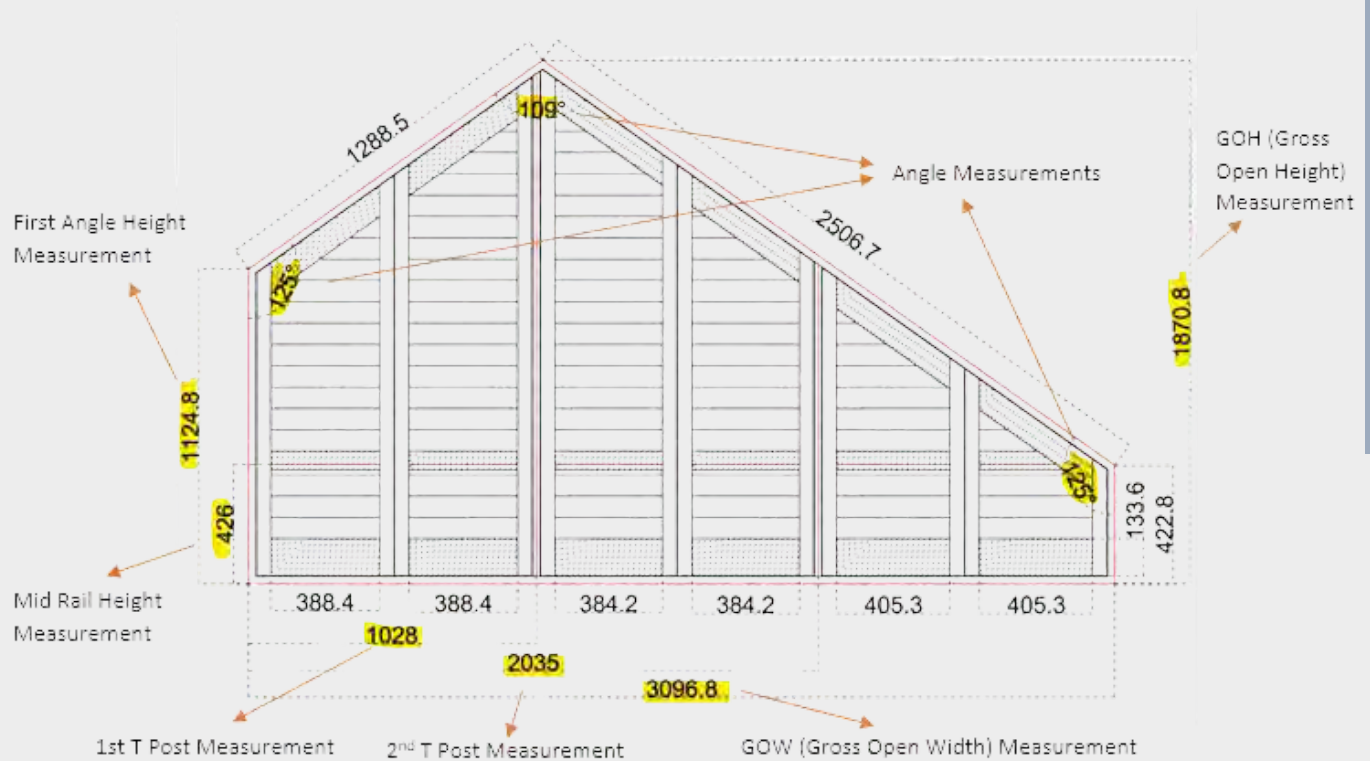
Please see below for a quick guide on reviewing these drawings. If you are unsure of any measurement or if you require changes or revisions, please contact the office.



STANDARD FACTORY DRAWINGS



SHAPED FACTORY DRAWINGS



WARRANTY & REPLACEMENTS

Warranty Claim - Remake

We stand behind the quality of our shutters with a comprehensive warranty designed to give you confidence in your purchase. All Designer Eco, Eco Plus, Eco Night and LUVRE Shutters are backed by a warranty that covers manufacturing defects and transit damage. Pacific Wholesale are here to assist in reviewing and replacing any parts that fall under the warranty policy.

Our warranty is a promise that our product will perform as expected for a certain period of time. If something goes wrong due to a fault in materials, workmanship, or manufacturing, our warranty gives you the right to replacement components to repair the shutter, a replacement of defect parts of the shutter and in rare cases a complete replacement.

Key Warranty Points:

- Covers defects — Our warranty covers things that are not your fault. Items recieved damaged, incorrect to how you originally ordered the item or with a manufacturing defect.
- Conditions apply — To stay valid, the product should first be trouble-shooted on site to fix any small misalignments or issues which may be caused in transit and needs to be used and maintained correctly while following our care and maintenance instructions. For example, shutters damaged by incorrect cleaning practices would not be covered by warranty.
- Proof is needed — You need to show proof of purchase, evidence in the form of photos or videos and a clear description of the problem to make a warranty claim.
- Component Replacements - Not all defects require the shutter to be replaced. Please refer to our Shutter Component Guide further down in the manual for parts and their purposes.

WARRANTY & REPLACEMENTS

Customer Charge Replacements - Reworks

While all of our shutters are built to last and backed by a comprehensive warranty, we understand that unexpected changes or situations can arise. A Customer Charge Replacement is a flexible option that allows you to order a replacement component, part or panel – even when the need falls outside of standard warranty coverage.

This service is ideal in situations such as:

- Updating your design or layout after installation
- Replacing a shutter damaged accidentally or due to general wear and tear
- Re-ordering due to measurement changes or adjustments
- Replacing lost or misplaced parts

At Pacific Wholesale we make the process easy and transparent: once the issue is identified, we will liaise with you on pricing and requirements, confirm the details with you, and arrange prompt delivery of the replacement. It's our way of ensuring you can always maintain the look and functionality you love – no matter the circumstance.

WARRANTY CLAIMS

Organising Warranty Replacements (Remakes)

To arrange a replacement under warranty – also referred to as a remake – we require one of the following two options. This will allow our team to promptly review the issue and assist you in resolving it for your customer.

1. Original Order Form and email to your Sales Coordinator.

- a) Copy of the original order form.
- b) A new order form, clearly showing the shutter(s) that need remaking. Please specify that the order is a remake on the order form – failure to do so may result in the original order being placed as a new order at full charge.
- c) A detailed description specifying exactly what the concern is and exactly what panels/frames etc. need remaking. Failure to clearly specify this information may result in a longer lead time. More often than not the fastest solution to rectify a concern is to order only the parts required e.g. Louvre Blades and Pins, Framing Section etc.
- d) Supporting photographs/videos illustrating any concerns. For example – if the panels/frames were supplied shorter than ordered, you need to supply photographs to show a tape measure being held against the panels/frames, clearly showing the measurement that was supplied.

2. Submitting a Warranty Request Form to your Sales Coordinator

- a) Fill out the Warranty Request Form
- b) Include images/videos



Please Note: You can request a copy of the Warranty Request Form by emailing your Sales Coordinator or contacting info@pacificwholesale.com.au



WARRANTY REQUEST FORM

Important Note:

Any warranty claims submitted without sufficient images or videos will be rejected.

Store Name:

Original Pacific Order Number:

Customer Name:

Original Worksheet / PO #:

New Worksheet / PO #:

Date of Installation:

Problem/Issue:

What Troubleshooting has been conducted?

☐

Photo's Provided

☐

Troubleshooting Attempted

☐

Transit Damage

REPLACEMENT DETAILS

LINE ITEM #	ROOM LOCATION	PART REQUIRED	PART LOCATION ON SHUTTER

REPLACEMENT REQUESTS

Customer Charge Replacements (Reworks)

Similar as a warranty remake, a customer charge replacement (also known as a rework), requires the provision of clear and accurate information which is essential to ensure a smooth and efficient resolution.

To get started, please provide:

1. The original order number – this allows us to reference the exact measurements and specifications for a perfect match.
2. A clear description of the issue and a list of the specific parts required.

For customer charge replacements, images and evidence are not mandatory – but can be helpful if you're unsure which parts need replacing. Our team is always happy to assist in identifying what's needed based on your photos or notes.

By following this process, we can ensure that any replacements are delivered quickly, accurately, and hassle-free.

CARE & MAINTENANCE

Over time, the surfaces of Designer Eco, Eco Plus, Eco Night and LUVRE Shutters will naturally accumulate dust. Regular cleaning helps maintain their appearance and functionality.

- Routine Cleaning: Use a soft, damp cloth or brush for regular dusting. This will effectively remove surface dust and prevent buildup.
- Deeper Cleaning: For more thorough cleaning, use a solution of mild household dishwashing liquid and water. Apply with a soft cloth and ensure the surfaces are completely dried afterward.
- Stubborn Marks: For tougher dirt or stains, only use mild, water-based household cleaners.

Special Considerations for Coastal or Damp Areas:

Hinges, magnets, and catch plates in coastal or humid environments should be cleaned regularly to remove airborne contaminants that may cause corrosion or pitting.

Maintenance of Moving Parts:

Apply a food-grade silicone spray periodically to pivot points and moving components to reduce friction and prevent binding. Avoid using petroleum-based lubricants.

CAUTION:

Do not use abrasive cloths, harsh chemicals, chlorine, or ammonia-based cleaners. These can damage the surface finish, shorten the life of your shutters, and void the warranty.

SHUTTER COMPONENTS GLOSSARY

Replacement Parts Catalogue – Designer Eco, Eco Plus, Night and LUVRE Shutters

Over time, some small parts and hardware components of our Shutters may require replacement due to regular wear and tear.

To make identifying and ordering these parts easier, we've created a quick-reference catalogue featuring:

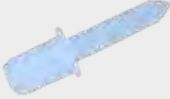
- The most commonly replaced components
- Their technical names
- A clear description of each part's function and purpose

This guide is designed to help you keep your shutters functioning at their best – with minimal downtime and hassle.

Default Hinge Colours

COLOUR	DEFAULT HINGE COLOUR
Bright White	Bright White
Classic White	White
Snow White	Snow White
Super White	Snow White
Vanilla	Vanilla
Ceylon	Ceylon
Earl Grey	Earl Grey
French White	French White
Infinite White	Infinite White
Polar White	Polar White
Quiet White	Quiet White
Snow Gum Grey	Snow Gum Grey
Snowy Mountains White	Snowy Mountains White

SHUTTER COMPONENTS GLOSSARY

Part	Image	Description
Blade Pin - Fixed Pin		A fixed pin holds the blade in place and is not spring loaded. These pins are used on both sides when originally receiving shutters and used on one side when replacing the louvre blade.
Blade Pin - Spring Pin		Available in clear and white, this spring loaded pin allows you to replace shutter blades in the panel without having to replace the whole blade or panel.
Bottom Slider Pin		Supplied in black as standard or can be specially requested as white, the bottom slider pin is attached to the bottom of top hung sliding and bi fold shutters to add additional support to the panels while keeping the panels in the tracks.
Catch - L Magnet and Catch		Available in both white and stainless steel, this is a larger style of the standard catch. Used for pivot hinge shutters and can be requested seperately or in lieu of standard catches.
Catch - Standard Magnet and Catch		Available in white or stainless steel, these magnets and catches are used to hold hinged panels closed in the framing or to fix Fixed - Removeable with Magnets and Catches.

SHUTTER COMPONENTS GLOSSARY

Part	Image	Description
Floor Guide		To be installed directly to the floor where the panels overlap for sliding shutters that do not require bottom track or board.
Herman Joints		Available in both small and large sizes, these are used on every corner of the frame to help mitre the frames together.
Hinge - Standard Hinge (77mm)		This is the default hinge supplied for hinged shutters. These can be ordered in whatever colour the shutter was supplied in originally.
Hinge - Large Hinge (90mm)		This is a larger hinge used as standard on the Designer Plus and Night shutters. This can be specially requested to suit Fauxwood Designer Eco shutters however it incurs a surcharge.
Hinge - Stainless Steel Hinge		Available in both standard (77mm) or large (90mm) sizes these are available on special request and are surchargeable.

SHUTTER COMPONENTS GLOSSARY

Part	Image	Description
Hinge - Stepped Hinge		This hinge is used for Bi Fold, Sliding Combo and Double Hinged panels.
Hinge - L Drop in Pin Hinge		This hinge is used for Hanging Strip mounted shutters and can be ordered in any colour to match the shutter.
Hinge - Pivot Hinge (Face)		Used to mount face fit Pivot Hinged Shutters.
Hinge - Pivot Hinge (Reveal)		Used to mount reveal fit Pivot Hinged Shutters.
Hinger Packer		This small plastic part can be used to help pack out hinges to square out the panels in a non-square opening.

SHUTTER COMPONENTS GLOSSARY

Part	Image	Description
Plastic Cap Cover for tension		This plastic cap covers the holes in the stiles where the tension can be adjusted to tighten blade closure.
Screw - Hidden Tiltrod Screw		Available in stainless steel, white tipped or black tipped this screw is used to attach the hidden tiltrod to the notch in the end of the louvre blade.
Screw - Hinge Screw		Available in stainless steel, white tipped and black tipped, this screw is used to attach hinges to the panels and framing.
Screw - Magnet and Catch Screw		A small stainless steel screw that is used to secure the magnet to the stile and the catch to the framing.
Screw - T Post Screw		Supplied on orders with T posts, this screw is used to fix the T post to the framing.

SHUTTER COMPONENTS GLOSSARY

Part	Image	Description
Slider L Bracket		Available in three sizes 95mm, 135mm & 175mm this bracket offers structural support for sliding and bi fold shutter head boards to eliminate sagging.
Sliding Wheel - Bottom Sliding Wheel		This wheel is supplied on the bottom of bottom sliding wheel panels.
Wheel Carrier		These wheels are used to attach sliding and bi-fold panels to the top track. This allows for the panels to be adjusted higher and lower in the opening for optimal light control.

EXTRA CUSTOM ORDER COMPONENTS

DESCRIPTION	SPECIFICATIONS	MAXIMUM LENGTH
Light Stop	19mm x 6.5mm	3800mm
	19mm x 19mm	
	19mm x 25mm	
	30mm x 25mm	
	40mm x 25mm	
	45mm x 25mm	
	31.8mm x 9.5mm	
	50mm x 15mm	
	50mm x 20mm	
Mounting Block	30mm x 9.5mm	3800mm
	30mm x 30mm	
Fascia	60mm x 9.5mm	3800mm
	100mm x 9.5mm	
	140mm x 9.5mm	
Headboard	100mm x 19mm	3800mm
	140mm x 19mm	
	180mm x 19mm	
	220mm x 19mm	

EXTRA CUSTOM ORDER COMPONENTS

U Channel	42mm x 15mm	3800mm
	42mm x 25mm	
Reveal L Frame		
Hanging Strip	35mm x 28.6mm	
Small Face Fit L Frame		
Medium Face Fit L Frame		
Case Frame		
Square Z Frame		
Small Deco Z Frame		
Medium Deco Z Frame		
Angled Deco Z Frame		
Classic Deco Z Frame		
Sill Frame		
Bullnose Large Z Frame		
Bullnose Z Frame		
T Post		

SWATCHES & SAMPLES

Fauxwood Designer Shutter Case

- 1 x Sample Panel
- Colour Samples
- Frame and Post Samples
- Hinge Colours
- Stile/Rail Sample



SWATCHES & SAMPLES

Fauxwood Designer Colour Swatch



FREQUENTLY ASKED QUESTIONS

Q: What is Fauxwood made from?

A: Fauxwood Shutter is best described as an Extruded PVC Polymer.

Q: Can Fauxwood be used for external application?

A: No, despite being water resistant and having high tensile polyurethane coatings, it is only warranted under internal use.

Q: What deductions are taken for inside mount?

A: For Hinged Panels the deduction for inside mount is 3.2mm in the width and the drop.

Q: Can Bullnose Z Frame be used for outside mount?

A: No, Z Frames including the Bullnose Z Frame are only for reveal fit applications.

Q: Do I need framing for my shutters?

A: Yes, framing should always be ordered and used on shutters as a secure anchorage for the panels, to reduce light penetration, and to assist in compensating for out of square openings.

Q: When do I need a T Post?

A: It will depend on the panel quantity and layout code of your order. A panel needs to be attached to framing and T posts provide the support for panels hinging from the middle of the shutter. T posts can also be used to cover vertical mullions on the window.

Q: What width is the Mid Rail?

A: Fauxwood Mid Rails are 79.5mm in width (depth). Refer to Mid Rail section.

FREQUENTLY ASKED QUESTIONS

Q: Why can't my Mid Rail be at the height I have requested?

A: To order your Mid Rail at a specific height, 'Critical Mid Rail' must be selected in the Special Comments dropdown for the relevant line item otherwise there is a +-40mm adjustment allowance for the Mid Rail. The Mid Rail will be moved if the top and bottom rails sizes need to be adjusted to fit within warranty, however when 'Critical Mid Rail' is selected, the factory must confirm that this change is approved by the customer prior to manufacture.

Q: Why can't I have two Mid Rails critical?

A: Every effort will be made to have the 'Critical Mid Rail' placed in the exact position requested, however the second Mid Rail cannot be Critical as the overlaps and increments for every blade location have to be exact. This means the second Mid Rail height will vary depending on the height of the panel, the blade size and whether the top and bottom rails can be made within warranty. Shutters over 2500mm high will require two Mid Rails. Refer to Mid Rail section for more information.

Q: Can I have an uneven amount of panels for a Bi Fold or Double Hinged Shutter?

A: No, both Bi Folds and Double Hinged panels must be in pairs of two. Double Hinged shutters can only have a single pair of panels hinging from a frame, while bi folds are able to have multiple pairs hinged from the same side due to the reinforcement from the tracks.

Q: Do I need a bottom track on Bi Fold or Sliding Shutters?

A: Yes, they should always have a bottom track for efficient operation and longevity (sliding shutters can use a Floor Guide if a track is not suitable, but tracks are strongly advised). Refer to Tracking for Bi Fold Panels and Tracking for Sliding Panels for more information.

Q: Do I need a template for Shaped Shutters?

A: Yes, if the shape is curved, the shape of the opening must be accurately traced onto a template suitable to post either in a tube or folded in a postage bag - butcher's paper is recommended and large solid templates will not be accepted. If the shape is angled with straight lines only, a template is not required. Instead a drawing showing the measurements and angles is required. Refer to Shaped Shutters Templates and Drawings for more information.

FREQUENTLY ASKED QUESTIONS

Q: Do I need pictures of faulty goods?

A: Yes, as these help support your claim with the factory, and they also establish what parts need to be replaced in order to achieve a quick resolution. Refer to Shutter Remake Process for further information.

Q: Do you need the goods back once we have replaced them?

A: Only if requested by Pacific.

Q: What's my lead time on shutters?

A: Between 4 and 6 weeks from order confirmation (i.e. once all information received on the order form is correct and any outstanding queries or drawings are confirmed).

EXTRA INFORMATION

Angled Windows Except Bay, Box and Corners	Windows with angles other than 135° and 90° can be ordered however the posts will not have aluminium inserts for reinforcement. Drawings are required and you must mark the exact angle of the post when submitting an order.
Apple Software	If using an Apple computer, please use Excel for Mac (available online) to be able to see the drop-down options on the order form.
Bay Window Measuring Guide	The WIDTH of Bay Window arrangements will decrease, the further out they are fitted from the windows. Therefore, it is vital that the measurements given are taken at the correct depth. This varies if the opening has an architrave that will affect the position of the frame. RECESS FIT L FRAME – Measure where you will position the front edge of the frame, which is usually the front edge of the reveal. Use template “Bay Window – Inside Mount”. Z FRAME NO ARCHITRAVE – Measure where you will position the back face of the overlapping part of the frame, which is the front of the reveal. Use template “Bay Window – Inside Mount”. Z FRAME WITH ARCHITRAVE – Measure where you will position the back face of the overlapping part of the frame, which is on the face surface of the architrave, from the edge of the reveal to the opposite edge of the reveal. Use template “Bay Window – Inside Mount”. FF L FRAME – Measure where you will position the base of the frame, which is the front edge of the architrave, or (if no architrave) the wall. Use template “Bay Window – Outside Mount”.

EXTRA INFORMATION

Bay Window Ordering	The standard order form must have “Gross Opening Width” measurements supplied as a combined total of all 3 separate bay section measurements (e.g. 600mm + 1200mm + 600mm = 2400mm “Gross Opening Width”). “Bay Window” must be Selected in the Window Type Column on the order form. Include all Bay and T Posts in the Layout code. A ‘B’ in the Layout Code represents a Bay Post. Include T posts but not Bay Window posts in the order form column for “T Post Quantity” and their position(s).
Bay Window Template	Templates should have the 3 separate section measurements and location of Bay and any T Posts shown. Please see the measuring guide (above) and supply the correct Bay Window Template. These are available by email from Pacific, if you do not have them on hand. If the opening requires T Posts for hinging extra panels, check the list below for the availability of a special diagram. If not available, draw these on a diagram.
Bi fold Panels	When ordering Bifold shutters, an even number of panels folding each way is essential. For Example; if there were 4 panels, 2 panels could stack each way, or all 4 to one side. If there were 6 panels, they need to all stack one way, or 2 panels to one side and 4 panels to the other side. The front of the panel is the side that the panels fold towards. The blades close up on this side and the hidden tilt is on the back unless requested otherwise. The narrower the panels (the more panels in the opening), the less they will protrude into the room when they are folded at approximately 90 degrees to the wall/architrave. Bifold Panels will not fold back 180 degrees to lay flat on a wall. By Default, Bifold panels are made with Rabbet Stiles where the panels meet to ensure the light gaps are kept to a minimum. If ordering Bifolds as a room divider, extra Fascia and large light blocks (for on the front edge of sideboards) may need to be ordered for the back side of the shutters in the Extra's area.

EXTRA INFORMATION

Bi fold Framework	Default is a 100mm Headboard and Side Boards. On request in the Comments area 140mm, 180mm or 220mm depths are available. Side Frames/ Boards are recommended on all Bi-folding Panels. Please select “YES” in the “Left & Right” Framing Columns on the order form. When Side Frames/ Boards are selected a Light Block to be attached to the face edge of the SB will be supplied along with SB Mounting Blocks. If NO Side Frames/Boards are selected but a Light Block is required on each side, please select “Light Stop” in the “Left & Right” Framing Columns on the order form. The headboard and track will not exceed 3000mm in length, sizes ordered over 3000mm will be in two sections. The track will be divided according to the layout and the division in the headboard and tracks will be offset to provide a smoother operation at the join.
Bi fold Outside Mount	Outside of Frame measurement MUST be supplied for Outside Fit, this must be to the top of the 20mm thick Headboard and include 20mm each side allowance for Sideboards on the left and right sides of the opening, if these are ordered. No deductions outside the frame are made for Face Fit applications, and it is assumed that there is space for 12mm returns on the fascia outside the width given.
Bi fold Reveal Fit	For IN, unless otherwise stated, a deduction will be made for a Headboard, and a Headboard will be supplied. If no Headboard is required, please make this clear on the order form. Panels will not be the correct height if the supplied HB is not used. If fitting the track directly to a ceiling or reveal, allow 54mm clearance from the front of the top track (front edge of the reveal) for the Bifold panel to pivot. This assumes there is sufficient recess space for the blades. When ordering, the Panel Quantity must match the Layout Code e.g; 2 panels = LL; 4 panels = LLRR. If ordered IN, Fascia is supplied without returns unless otherwise requested.
Bi fold Tiltrod	It is recommended that Hidden Tiltrod is ordered for all Bifold panels. However, if a Centre Tiltrod is required it will be offset by 8mm to ensure the panels fold back evenly.

EXTRA INFORMATION

Bi fold Tracks	Bifold Shutters must have both top and bottom tracks fitted to operate properly. The headboard and track will not exceed 3000mm in length, sizes ordered over 3000mm will be in two sections. The track will be divided according to the layout and the division in the headboard and tracks will be offset to provide a smoother operation at the join. Bifold Hardware i.e. wheels, top & bottom pivots, bumpers will be supplied. Bi folds that have a centre opening layout i.e. LLRR – will be supplied with two independent top track stopper blocks.
Calculation Column on Order Form	Blue Calculation cells are for your information only and can't be changed.
Corner And Box Window Measuring Guide	The WIDTH of Corner or Box Window arrangements decrease the further out they are fitted from the windows. Therefore, it is vital that the measurements given are taken at the correct depth. This varies if the opening has an architrave that will affect the position of the frame. RECESS FIT L FRAME – Measure where you will position the front edge of the frame, which is usually the front edge of the reveal. Use template “Corner Window – Inside Mount” or Box Window – Inside Mount. Z FRAME NO ARCHITRAVE – Measure where you will position the back face of the overlapping part of the frame, which is the front of the reveal. Use template “Corner Window – Inside Mount” or Box Window – Inside Mount. Z FRAME WITH ARCHITRAVE – Measure where you will position the back face of the overlapping part of the frame, which is at the face surface of the architrave, from the edge of the reveal to the opposite edge of the reveal. Use template “Corner Window – Inside Mount” or Box Window – Inside Mount. FF L FRAME – Measure where you will position the base of the frame, which is the front edge of the architrave, or (if no architrave) the wall. Use template “Corner Window – Outside Mount” or Box Window – Outside Mount.
Corner and Box Window Ordering	The standard order form must have “Gross Opening Width” measurements supplied as a combined total of all 2 or 3 separate corner section measurements e.g. 600mm + 1200mm + 600mm = 2400mm “Gross Opening Width”. “Corner Window” must be Selected in the Window type column on the order form. Include all T Posts and Corner Posts in the Layout code. Using a ‘C’ in the Layout Code represents a 90o Post. Include T posts, but not Bay Window posts in the order form column T Post Quantity, and the position in the adjacent columns.

EXTRA INFORMATION

Critical Mid Rail	If the mid rail can't move up or down half a blade width, mark the item as "Critical Mid Rail" in Standard Special Comments, corresponding to the appropriate Line Item on the order form. If there is some leeway, please advise in the Special Comments notes area. For example, if the window mullion to be covered is 30mm deep, and the Mid Rail is 82mm deep, then the Mid Rail could be positioned up 26mm, or down 26mm and still cover the mullion. Make a note in the comments area for this item "MR can move +/- 26mm". This flexibility could allow the designer to deliver a more balanced panel, or to match blade heights with another panel that is side by side.
Double Hinged Panels	Double Hinged Panels (Hinged Bifold) can be a good solution for windows where a fixture such as a tap prevents a wider single panel from opening fully, or where the customer wants the panels to fold back off the window, without any frames obstructing the view or access to the window. If fitted in a Z or FF Frame, the panels will fold back to the wall. Some customers want their shutters to fold off the opening to preserve a view, or to be able to lift out sliding windows to clean them. This mounting method will facilitate this; however, we do not recommend leaving Fauxwood panels unsupported for long periods (they should be positioned in their frames except for short periods). Caution should be exercised as the cumulative weight of the two panels must be taken into account. For this reason, there are panel width restrictions. Double Hinged Panels cannot be made wider than the Double Hinged Standard Maximum sizes as shown in the Shutter Range & Mounting Methods Reference Charts. This type of shutter may need to be lifted slightly on and off its frame or window sill, therefore ordering a Double Hinged without a bottom frame is not recommended. Bumper Stoppers will be supplied to support panels in the frame. The maximum number of Double Hinged panels attached together is two. When ordering the Panel Quantity must match the Layout Code.
Face Fit	When ordering Face (outside) Fit shutters, use frame samples to ensure the blades and tilt rods clear any impediments such as louvers, handles and so on. If the outside of the frame is to be mounted less than 70mm from the edge of the reveal, the blades will be entirely in front of the recess, therefore the blades may open into any clear space in the recess, reducing the depth of frame required.
Face Fit Depth Required	If there is no clear reveal that the blades can open into, with Hidden tilt rods, measured from the front edge of the frame, 89mm blades need 67mm; 63mm blades need 55mm and 114mm blades need 80mm Frame depth. This depth can be reduced by approx. 9mm if a Centre or Offset tilt is ordered.

EXTRA INFORMATION

Fixed with Light stop Beading	To order Fixed with Beading, fill in the order form except the columns from Layout Code to Bottom Frame. Select “Panels Fixed with Light Stop Beading Front & Back” option on one of this item’s Standard Special Comments columns. As openings without windows are frequently significantly out of square, or not straight, the beading will be supplied longer than the opening size to allow the installer to trim for a perfect fit. If exact sizes are required, list the specific lengths of beading in the Special Comments.
Fixed with Magnets	To order the entire opening Fixed with Magnets, complete the order form as for hinged panels and select the “Panels Fixed with Magnets & Catches” option on one of this item’s Standard Special Comments columns. To order specific panels to be fixed with magnets, complete the order form as for hinged panels and note in the Special Comments which panel(s) numbered from left to right that should be Fixed with Magnets and Catches. Width and drop guidelines are the same as hinged panels, please see Shutter Range & Mounting Methods Reference Charts. Fix the panel securely if the magnet fixed panel will be subjected to wind behind it, or if situated where a child could pull the panel onto itself.
Fixed with U Channel	Fixed with U Channels are suitable for Recess Fit only. When ordering, there is NO Layout Code Required; however, the Panel Quantity must be specified. Where more than one panel are required in an opening, Rabbet stiles are used to reduce any light gaps between panels. Astragal Stiles (D moulds) are not suitable. Light Stop is supplied for the front side of the panel, when selected in the “Left & Right” Framing Columns on the order form. Extra Light Stop can be ordered for the back. This needs to be requested in the “Extras” section on the order form. If light stop is fitted to the panels, the panels will not be removeable. This is ideal if the arrangement is between two rooms, used as a room divider, or are situated where the panel could be knocked up and out of its frame by accident. Width Deduction is 1mm off the width of the U Channels and 3mm off the width of the panel.
Hang Strip	For this application the Hanging Strip is mounted to the sides of the reveal, behind the panels. L shaped Hinges are placed on the face side of the Hanging Strip, which allows the Hanging Strip to act as a light block. A Light Stop is used at the top and bottom of the window frame, with the magnet catches attached, to secure the panel and to block light.
Hinge Number	The number of hinges for each item is calculated outside the order form in column AS. This is handy if quoting Stainless Steel hinges.

EXTRA INFORMATION

Location	Specifying the Location on the order form helps the installer to distribute boxes into the correct room. This option also advises the shutter designer that several items are in the same room. Some items of a similar drop may be made with different blade numbers and rail sizes as they fall either side of a guideline. To prevent this, please advise in the notes section if any items are “side by side”. If they are side by side but have significantly different opening heights, note if they line up at the top or bottom.
Maximum Panel Widths	Panel widths should be kept well less than the maximum widths to reduce the weight on the hinges. The factory may add extra hinges to the top if they believe the weight and size of the panel is too heavy, this is to ensure extra support is given to prevent any strain. Wide or larger Fauxwood panels may need to be lifted in and out of their frames.
Mid Rail Position	Every effort will be made to have the mid rail placed in the exact position requested, but there can be some variances depending on the height of the panels. A well- balanced panel ideally has rails of equal depth, or smaller top rails than the bottom rail. This can mean that the Mid Rail may be moved up or down, up to half a blade width. If the midrail can’t move up or down half a blade width, mark the item as “Critical Mid Rail” in Standard Special Comments, corresponding to the appropriate Line Item on the order form.
No Frame at the Bottom	It is best to order Framed Shutters with full four-sided framing. If a reduced clearance is required off the floor, Sill Frames are narrow frames that will reduce the clearance off the floor, yet still support the panels. Without a bottom frame, pairs of panels will not have a frame on which to mount bottom magnet catches, may sag over time and not sit perfectly aligned without bottom catches, or light stops.
Numbering Panels	Within an Item, panels are numbered from left to right to identify them. For example, in a four-panel arrangement, the left hand panel is Panel 1; next to it on its right is Panel 2; then Panel 3 and the extreme right hand panel is Panel 4. Use these panel numbers to clearly identify any Special Comments or requirements for particular panels. If numbering Tier on Tier Panels, please number the top panels left to right, then the bottom panels left to right

EXTRA INFORMATION

Order Exceeds 15 Items	If your order exceeds 15 Items, enter Items 16 and over on the 2 nd and 3 rd tabs on the order form (different tabs are located along the bottom of the order form).
Order Form Help	There are a number of cells that have helpful comments embedded. Hover your curser over the cell to read these.
Pivot Hinge	Pivot hinges are currently available for Designer Eco & Eco Night Shutters only.
Rabbet Stile - Changing Default Side	Right hand panels always open first as default, unless otherwise requested in the Special Comments. There are two options to request the left-hand panel to open first where required. Firstly, if all pairs of opening panels in the item are to be left first, use the Standard Special Comments drop down “Left Panel Open First”. If a mix of left and right panels are to open first, specify panels by assigning panel numbers from the left to right and make a request in Special Comments corresponding to the related Line Item on the order form. For example, “Panel 2 and 3 to open first”.
Rail Depth (Height)	Top & Bottom Rail heights are variable depending on the height of the panel and the number of blades required. Panels can be ordered with “Maximum Number of Blades” or “Smallest Possible Top and Bottom Rails” requested in the Special Comments. However, the Top and Bottom Rails must be made within factory determined specifications so it does not affect the integrity and overall strength of the panel. Smaller rails contribute to the possibility that panels may need to be lifted onto and off their frames. Top and Bottom Rails will not be made with a height of less than 87mm without a warranty waiver.

EXTRA INFORMATION

Reveal Depth	The depth of the reveal, where the shutter or frame will be mounted, needs to be measured, to ensure no mullions, handles or key locks etc. will interfere with the operation of the blades when open. With Hidden tilt rods, measured from the front edge of the frame, 89mm blades need 67mm, 63mm blades need 55mm and 114mm blades need 80mm clear depth. This depth will then determine the framing options available to suit the requested blades. All default Recess fit frames (L and Z) are 50mm deep. Recess Fit L frames are positioned flush to the front edge of the reveal, whereas Z frames are positioned partially in the reveal and partially into the room as they wrap over an architrave or the wall.
Reveal Fit Frames	Frames are useful for most reveal fit applications, as they enable the shutter panel to be installed square in the frame. The overlap on a Z frame will cover gaps. Alternatively, any uneven gaps around an L frame can be filled with a flexible filler, such as No More Gaps.
Shaped Shutters Framing	The use of framing on all Shaped Shutters is highly recommended. Z frame is best for recess fit as most shapes are square stopped and will have some variances. FF L Frame is ideal for Face Fit.
Shaped Shutters Ordering	Drawings for straight line shapes and Templates for curved shapes must be supplied as supporting documentation to the Standard Order Form. "Shaped Shutter – see attached diagram" must be selected in the window type column on the order form. Shaped Shutters require a longer lead time, due to the specialised processes involved, the date of order begins from when the factory drawings have been approved (by the customer) and confirmed by the factory.
Side by Side	Side by Side is a term that, when used in Special Comments, advises the shutter designer that several items are in the same room. Some items of a similar drop may be made with different blade numbers and rail sizes as they fall either side of a guideline. To prevent this, please advise in the notes section if any items are "side by side". If they are side by side but have significantly different opening heights, note if they line up at the top or bottom.
Sliding Bottom Guide	Floor Guides are only recommended for single (not Combo) panels. They are fitted where the panels overlap. Bottom Track is highly recommended as tracks with spring loaded guides give stability to both ends of the panel, reducing wear on components and delivering smooth operation.

EXTRA INFORMATION

Sliding Fascia	For all Sliding Panels a Fascia will be supplied. IN arrangements are supplied without returns unless returns are requested in Special Comments. Please specify length of return based on the longest side (external mitre). OUT arrangements are supplied with returns to fit the head board depth. Please note if fitting to an architrave, you may require returns that are longer by the depth of the architrave. Please request this in Special Comments.
Sliding Frame Depths	2 Tracks of panels with 63mm blades will pass with the blades open on a 140mm Headboard, if fitted to the wall without architrave; with an architrave that is less than 50mm wide and no more than 12mm deep; or directly onto an existing architrave. 2 Tracks of panels with 89mm blades will pass with the blades open on a 180mm Headboard if fitted to the wall without architrave; with an architrave that is less than 50mm wide and no more than 12mm deep; or directly onto an existing architrave.
Sliding Layout Codes	When ordering the Panel Quantity must match the Layout Code e.g. 2 Panels = BF; 2 Combo Panels (4 panels joined in pairs) = BBFF and Panel QTY is 2; 4 sliding panels centre opening is BFFB with Panel QTY 4.
Sliding Open or Closed	There are two sliding options with Sliding Panels; Sliding OPEN is when the blades will bypass when fully open. This the recommended option for most situations. Sliding CLOSED is when the blades must be closed prior to sliding one panel in front of the other. This is recommended for three or more track arrangements. Sliding CLOSED panels have their blades closed when stacked, therefore preventing light and view through the stacked panels, which can darken the room unintentionally. There is a risk of damage, if the panels are slid without first closing the blades, therefore sliding closed is not recommended in rental accommodation, commercial, or children's rooms.

EXTRA INFORMATION

Sliding Panel Frames	Headboard, Sideboards and Bottom Boards in each opening are supplied the same depth as each other. There are 4 standard board depths to select from, depending upon if the arrangement is sliding open or closed; blade size; the number of tracks; and any protrusions in the opening, including an architrave (see configuration chart). The headboard and track will not exceed 3000mm in length, sizes ordered over 3000mm will be in two sections. This join will be positioned in consideration of the arrangement. For example, a 4000mm opening with BFFB, the Fascia will be joined at 2000mm. Side Frames/Boards are recommended on all Sliding Panels. Please select “YES” in the “Left & Right” Framing Columns on the order form. Side Frames/Boards will be the same size as the Top Frames/Headboard. When Side Frames/ Boards are selected a large Light Block will be supplied for the face edge of the SB, along with small Mounting Blocks. If NO Side Frames/Boards are selected, but a Light Block is required on each side, please select “Light Stop” in the “Left & Right” Framing Columns on the order form. Light Blocks for the overlap between the panels are supplied with all Sliding panels when ‘Sliding Open’ is requested on the order form. To reduce the light gap when the panels meet, the size of the Light Blocks will vary depending on the blade size chosen.
Sliding Headboard Support	Designer Eco/Eco Plus Headboards are PVC; therefore, Sliding L Brackets are recommended for wide and deep arrangements to ensure the headboard is able to adequately support the weight of the arrangement. These are ordered in the Hardware section of the order form. They are not automatically supplied as the quantity required is dependent on the supporting timber, fixing method, depth and sizes of the opening.
T Posts	If T Post(s) are to be situated so that the panels are all equal widths, use the drop down “All Even Panels” in one of the Standard Special Comments columns. For unequal width panels, specify where you require the T Post to be situated, measuring from the left-hand side of the opening to the centre of each T Post, in the T Post columns on the order form. T posts are most commonly placed in front of a window mullion. Exceptions can be when the window catch may be rendered difficult to access behind a T Post. In this case, position the T post elsewhere, or consider using a frame that offers more clearance. T Posts can also be used horizontally to split panels in an opening instead of using a mid-rail. Please see Horizontal T Posts.
Tall Panels	Any shutter over 2500mm high will require two mid rails, however only one of these mid rails can be specified as “Critical Mid Rail” – please specify which Mid Rail is Critical (if any) on the order form, in the Special Comments.

REFERENCE CHARTS

Please refer to the below reference chart for further information.

Designer Shutter Range Reference Chart



Shutter Range

Selling Features

Fully Featured Product With Extensive Options
 Extensive Frame Options
 Wide Panels
 Suitable For Wet Area's
 Fluffy Strip Option
 Specialty Colours Option
 Flush Bolts
 Unique Scratch Resistant Coating

Fully Featured Product With Extensive Options
 Patented Reinforced Design
 Exclusive Curved Top & Bottom Rail
 Wider Panels
 Latest Innovation
 Extensive Frame Options
 Suitable For Wet Area's
 Fluffy Strip Optional and Included in price
 Specialty Colours Option
 Unique Scratch Resistant Coating

Advanced Room Darkening Design
 Superior Privacy & Light Shielding
 Exclusive Grooved Blades & Top/Bottom Rail
 Latest Innovation
 Extensive Frame Options
 Suitable For Wet Area's
 Fluffy Strip Standard
 Specialty Colours Option
 Excellent For Home Theatre Rooms
 Flush Bolts
 Unique Scratch Resistant Coating

Material

Material

Advanced Water Resistant PVC Polymer

Advanced Water Resistant PVC Polymer

Advanced Water Resistant PVC Polymer

Advantages

Fire Retardant

✓

✓

✓

Termite Proof

✓

✓

✓

Insulative Properties

Keeps Homes Both Cooler In Summer & Warmer In Winter

✓

✓

✓

Repels Moisture

✓

✓

✓

Scratch Resistant Paint

✓

✓

✓

High Tensile Coatings

Will Not Crack Or Peel

✓

✓

✓

Colour

Finish

Colour Options

Antique White ⁵

✓

✓

✓

Bright White

✓

✓

✓

Classic White

✓

✓

✓

Eggshell ⁵

✓

✓

✓

Grey ⁵

✓

✓

✓

Jasper ⁵

✓

✓

✓

Light Grey ⁵

✓

✓

✓

Pure White ⁵

✓

✓

✓

Snow White

✓

✓

✓

Super White

✓

✓

✓

Vanilla

✓

✓

✓

White

✓

✓

✓

Colour

Finish

Specialty Colour Options ¹

Ceylon

✓

✓

✓

Earl Grey

✓

✓

✓

French White

✓

✓

✓

Infinite White

✓

✓

✓

Polar White

✓

✓

✓

Quiet White

✓

✓

✓

Snow Gum Grey

✓

✓

✓

Snowy Mountains White

✓

✓

✓

Blade Types

Blade Shape

Elliptical

Elliptical

Grooved

Size

Blade Sizes

63mm

✓

✓

✗

89mm

✓

✓

✗

92mm

✗

✗

✓

Tiltrod

Tiltrod Types

Centre

✓

✓

✗

Hidden

✓

✓

✓

Off-Set

✓

✓

✗

Rack & Pinion

✓

✓

✗

Height

Panel Heights

Minimum Panel Height

350mm

350mm

350mm

Maximum Panel Height

2600mm

2600mm

2600mm

Midrail Required Over

1500mm

1500mm

1500mm

Width

Panel Widths

Minimum Panel Width

180mm

180mm

180mm

Standard Panel Width (Maximum)

650mm

650mm

650mm

Over Standard Panel Width For 63mm Blades (Maximum)

900mm

950mm ⁴

N/A

With Hinged, Fixed, Sliding Mounting Options Only

Over Standard Panel Width For 89mm Blades (Maximum)

900mm

950mm ⁴

N/A

With Hinged, Fixed, Sliding Mounting Options Only

Maximum Panel Widths - By Mounting Method

Maximum Panel Widths - By Mounting Method

Please Refer Next Page

Please Refer Next Page

Please Refer Next Page

Rail Profiles & Hinge Sizes

Top & Bottom Rail

Standard Profile

Patented Reinforced Curved Profile

Grooved Profile

Hinge Size

Standard 77mm

Large 90mm

Large 90mm

Special Options Available

Shaped Shutters ³

✓

✓

✗

Door Cutouts

✓

✓

✗

Bay Windows

✓

✓

✓

Corner Windows

✓

✓

✓

Fluffy Strip Stile ²

✓

✓

✓

Optional (Vulnerable In Wet Area's)

Optional (Vulnerable In Wet Area's)

Included (Vulnerable In Wet Area's)

Pivot Hinged Panels

Pivot Hinges only available in White and Stainless Steel

✓

✗

Pivot Hinges only available in White and Stainless Steel

Lockable

✓

✗

✓

Motorised Option

✓

✓

✗

Suitable For Wet Areas

✓

✓

✓

Notes:

¹Specialty Colours Surcharge applies.

²Fluffy Strip Surcharge applies.

³Shaped Arch, Shaped Round & Shaped Sunburst are not available with the Rack & Pinion Tiltrod

⁴Max panel width when using the Rack & Pinion Tiltrod is 900mm

⁵Can be ordered as a standard colour, add request in the order form under special comments

Larger Panels may sometimes require lifting in to the frame.

Material	Fauxwood
Shutter Range	
Selling Features	LUVRE Thermé is a specialised thermal coating - Temperature Shield - Scratch Resistant Paint - Soft Seal Technology - Curved Blade 
Material	
Material	Advanced Water Resistant PVC Polymer
Advantages	
Fire Retardant	✓
Termite Proof	✓
Insulative Properties <i>Keeps Homes Both Cooler In Summer & Warmer In Winter</i>	✓
Repels Moisture	✓
Scratch Resistant Paint	✓
High Tensile Coatings <i>Will Not Crack Or Peel</i>	✓
Colour	Colour Options
Super White (THERMÉ & Scratch Resistant)	✓
Snow White (THERMÉ & Scratch Resistant)	✓
Blade Types	
Blade Shape	S Blade (LUVRE Specialised Patented Design)
Size	Blade Sizes
89mm	✓
114mm	✓
Tiltrod Types	
Centre	✗
Hidden	✓
Off-Set	✗
Rack & Pinion	✗
Panel Heights	
Minimum Panel Height	350mm
Maximum Panel Height	2600mm
Midrail Required Over	1500mm
Panel Widths	
Minimum Panel Width	180mm
Maximum Panel Width	950mm
Maximum Panel Widths - By Mounting Method	
Maximum Panel Widths - By Mounting Method	Please Refer Next Page
Rail Profiles & Hinge Size	
Top & Bottom Rail	Curved Profile
Hinge Size	90mm
Special Options Available	
Shaped Shutters	✓
Door Cutouts	✓
Bay Windows	✓
Corner Windows	✓
Fluffy Strip Stile (Soft Seal)	✓
Lockable	✗
Motorised Option	✗
Suitable For Wet Areas	✓
Notes:	
¹ Fluffy Strip (Soft Seal) Surcharge applies Larger Panels may sometimes require lifting in to the frame.	

Shutter Mounting Methods Reference Chart

Options		Hinged Panels	Double Hinged Panels	Fixed Removable Panels	Bi-Fold Panels	Sliding Panels
Recommended Applications For Use		Windows	Windows	Fixed Glass Windows Wall Cut-Outs	Room Dividers Doorways	Room Dividers Doorways
		Allowances				
Recess Fit (IN)		✓	✓	✓	✓	✓
Face Fit (OUT)		✓	✓		✓	✓
Width	Product	Panel Widths				
Minimum Panel Width	Designer Eco	180mm	180mm	180mm	180mm	180mm
	Designer Eco Plus	180mm	180mm	180mm	180mm	180mm
	Designer Eco Night	180mm	180mm	180mm	N/A	N/A
	LUVRE	180mm	180mm	180mm	180mm	180mm
Maximum Panel Width	Designer Eco	900mm	450mm/900mm Over 2 Panels	900mm	650mm	900mm
	Designer Eco Plus	950mm ¹	450mm/900mm Over 2 Panels	950mm ¹	650mm	950mm ¹
	Designer Eco Night	650mm	450mm/900mm Over 2 Panels	650mm	N/A	N/A
	LUVRE	950mm	450mm/900mm Over 2 Panels	950mm	650mm	950mm
Maximum Panel Width - Combo Panels	Designer Eco	N/A	N/A	N/A	N/A	1300mm
	Designer Eco Plus	N/A	N/A	N/A	N/A	1300mm
	Designer Eco Night	N/A	N/A	N/A	N/A	N/A
	LUVRE	N/A	N/A	N/A	N/A	N/A
Height	Product	Panel Heights				
Minimum Panel Height	Designer Eco	350mm	350mm	350mm	350mm	350mm
	Designer Eco Plus	350mm	350mm	350mm	350mm	350mm
	Designer Eco Night	350mm	350mm	350mm	N/A	N/A
	LUVRE	350mm	350mm	350mm	350mm	350mm
Maximum Panel Height	Designer Eco	2600mm	N/A	2600mm	2600mm	2600mm
	Designer Eco Plus	2600mm	N/A	2600mm	2600mm	2600mm
	Designer Eco Night	2600mm	N/A	2600mm	N/A	N/A
	LUVRE	2600mm	N/A	2600mm	2600mm	2600mm
Framing	Product	Framing Options				
L Frames (In/OUT)	Designer Eco Designer Eco Plus Designer Eco Night LUVRE	✓	✓	✓ (With Magnets & Catches)		
Z Frames (IN)		✓	✓	✓ (With Magnets & Catches)		
T Post (Hinging Extra Panels)		✓	✓	✓ (With Magnets & Catches)		
Top & Bottom U Channels		✗	✗	✓		
Left & Right Light Stops		Optional	Optional	✓	✓ *	✓ *
Top Headboard (100mm) With Track		✓	✗		✓ *	✓ *
Top Headboard (100mm, 140mm, 180mm, 220mm) With Track		✓	✗		✓ *	✓ *
Top Fascia		✓	✗		✓ *	✓ *
Sideboards (100mm)		✓	✗		✓ *	✓ *
Large Light Block		✓	✗		✓ *	(To Match Headboard Size)
Mounting Block		✓	✗		✓ *	✓ *
Bottom Track/Track On Or In-Board		✓	✗		✓ *	✓ *
Floor Guide		✗	✗	✗	✗	✓ *
		Special Options Available				
Shaped Shutters ¹		✓ ²	✗	✓	✗	✗
Door Cutouts ¹		✓	✓	✓	✓ *	✓ *
Bay Windows (135° Bay Post)		✓	✓	✗	✗	✗
Corner Windows (90° Corner Post)		✓	✓	✗	✗	✗
		Layout Code Examples				
Layout Code Example		LR LTRR RTRTR	LL RR LLRR	No Layout Codes Required	LL RR LLRR	BFFB BMFFMB
Layout Code Explanation			Two panels hinged together, with no top or bottom tracking. Maximum two panels hinged together. Combined panel width must be less than panel height.	N/A	Can only have even panels (i.e. 2/4/6/8 etc)	Either slide with blades open or closed, based on headboard sizes chosen. Combo Panels - 2 panels hinged together to slide as one.
Notes:		¹ Not available in Fauxwood Eco Night. ² Must hinge from the longest side of the panel. ³ Max panel width when using the Rack & Pionion Tiltrod is 900mm * Fauxwood Night is not available for Bi-Fold or Sliding options.				